



Receiving the Award on behalf of JHMC is Director-Compliance Officer Christian Paul L. Ulpindo, together with Board Secretary Anna Maria G. Lopez and Corporate Planning Clerk Beverlee Q. Gunaden. With them are the GCG Commissioners Atty. Brian Keith F. Hosaka, Atty. Geraldine Berberabe-Martinez, GCG Chairperson Atty. Marius P. Corpus and the Keynote Speaker Executive Secretary Lucas P. Bersamin.

A.3 Performance Scorecard

A.3.1 2022 Performance Scorecard

Received on **08 August 2023**, the GCG released the result of its validation of the JHMC 2022 Performance Scorecard with an overall score of **90.94%**. Having satisfactorily complied with all the requirements for the Performance-Based Bonus (PBB) set by the GCG and the AO25 Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting System (IATF), JHMC was granted the authority to release the 2022 PBB to all its qualified Officers and Staffs.

A.3.2 2023 Performance Scorecard

The 2023 GCG-JHMC Performance Scorecard was discussed, approved and signed during the Performance Target Conference held at the GCG Office in Makati City on **07 March 2023**.



Above Photo (courtesy of GCG): The signing of the GCG-JHMC Performance Scorecard 2023 by the GCG Chairperson Quiroz, JHMC BOD Vice-Chairperson Atty. Jularbal, and JHMC PCEO Garcia.

Below Photo (courtesy of GCG): The GCG and JHMC Representatives with the GCG Commissioners and JHMC Top Management.



Subject to the actual validation of the GCG, JHMC's initial assessment of its 2023 Performance Scorecard is at **an astounding rate of 98.43%**.

The 2023 GCG-JHMC Performance Scorecard is comprised of 13 Strategic Measures (SMs) from the nine (9) Strategic Objectives in the Updated JHMC Charter Statement.

The two (2) **Financial SMs** include the following:

1. Gross Sales of Business Enterprises Within the JHSEZ; and,
2. Increase Internally-Generated Revenue of JHMC.

Meanwhile, the rest are **Non-Financial SMs** as follows:

3. Number of New Locators or Development Projects Signed;
4. Number of Jobs Generated in the JHSEZ;
5. Compliance to National Ambient Air Quality Standards on Particulate Matter (PM) 10 Within the JHSEZ;
6. Percentage of Satisfied Customers;
7. Zone Revenue Collection Efficiency;
8. Disbursement Budget Utilization;
9. Percentage of Regulatory Permits for Business Enterprises Issued Within Applicable Processing Time;
10. Maintenance of ISO 9001:2015 Certification;
11. Maintenance of ISO 14001:2015 Certification;
12. Implementation of the Information System Strategic Plan (ISSP); and,
13. Percentage of Employees Meeting Required Competencies.

A.4 International Organization for Standardization or ISO Certifications

A.4.1 ISO 9001: 2015 (Quality Management System)

A.4.2 ISO 14001: 2015 (Environmental Management System)

In its 3rd cycle for the Quality Management System (QMS) and 2nd cycle in its Environmental Management System (EMS), JHMC was immediately recommended for continued Certification to both ISO 9001:2015 (QMS) and ISO 14001:2015 (EMS) after the Surveillance Audit conducted on **09-10 November 2023** by the 3rd Party Certifying Body (SOCOTEC Certification Philippines, Inc.).

Consistent with the result of the CSM earlier, this is a validation that JHMC is consistently operating policies of continuous improvement to ensure integrity and honesty in dealings with customers through its QMS and EMS.