

BID BULLETIN NO. 01

PROCUREMENT OF THIRD-PARTY FOR THE CONDUCT OF THE JHMC CLIENT SATISFACTION MEASUREMENT (CSM) 2023

16 May 2023

This Bid Bulletin is issued to amend/supplement/clarify items and shall be an integral part of the Request for Proposal (RFP) of the above stated procurement.

Please be informed of the following:

ABC : **Php 450,000.00**

PAP Code : **CON-2**

REFERENCE/S	AS POSTED	AMENDED TO
Documentary Requirements	None.	<p>The interested proponent shall submit their respective proposal to JHMC through the Bids and Awards Committee (BAC) on or before the scheduled deadline of submission, in a sealed envelope containing the following documents:</p> <ul style="list-style-type: none"> a. Mayor's/ Business Permit; b. PhilGEPS Registration Number; <i>Note: Certificate of Platinum Membership may be submitted in lieu of the Mayor's/ Business Permit and PhilGEPS Registration Number.</i> c. Notarized Omnibus Sworn Statement; d. Company Profile, including List of Clients (with contact person and contact number), services rendered and contract amount; e. Curriculum Vitae of the proposed survey team; and, f. Proposal, including a complete and clear scope of work and implementation methodology.

Annexes to the Terms of Reference (TOR)	None.	<p>Please see attached documents:</p> <p><i>Annex “A”</i> - Guidelines on the Implementation of the Harmonized Client Satisfaction Measurement dated 20 September 2022</p> <p><i>Annex “B”</i> - Supplemental Guidelines to the ARTA M.C. No. 2022-05 or <i>The Guidelines on the Implementation of the Harmonized Client Satisfaction Measurement</i> Specific for GOCCs Covered by R.A. No. 10149 dated 12 April 2023.</p>
---	-------	--

For the guidance and information of all concerned.

Thank you.

Very truly yours,


OVPCOO-BAC-202304-753
17-05-2023

JANE THERESA G. TABALINGCOS
Chairperson, Bids and Awards Committee