

Republic of the Philippines
Office of the President

JHMC

JOHN HAY MANAGEMENT CORPORATION

A member of The **BCDA** Group
Bases Conversion and
Development Authority

PRESIDENT'S REPORT CY 2022

HIGHLIGHTS OF ACCOMPLISHMENTS

CALENDAR YEAR 2022

Over the years, the John Hay Management Corporation (JHMC) continues to be true to its mandate as the steward of Camp John Hay (CJH) in developing the estate into a premier tourist and investment destination and center for human resource development. It remains to be a strong catalyst for economic growth and job generation, manages its forest watershed areas with a goal of sustainable multiple uses, and, administers effective and efficient regulation in the John Hay Special Economic Zone (JHSEZ) and the John Hay Reservation Area (JHRA) and has been building great partnership and collaborations with various stakeholders for a lasting and positive impact in its neighboring cities and municipalities and the country.

Aligned to its Vision-Mission-Core Values Statement, the Governing Board of the JHMC set the five (5) strategic priorities or focus areas for the Calendar Years (CYs) 2019 to 2023 as follows: Environment Preservation; Tourism Development/ Revenue Generation; Human Resource Development; Enhancing Relationship Lines and Relationship Building Collaboration; and, Safety and Security Issues.

Aimed to have transformed CJH into a sustainable and safe tourism destination in the North with innovative approaches to promote investments, improved employment opportunities, and quality services while preserving the environment while keeping in score with strategic directions and policies set by the Governing Board of the JHMC and the Bases Conversion and Development Authority (BCDA), the Performance Agreement with the Governance Commission for Government-Owned or Controlled Corporations (GCG), and the Amended Performance Agreement with the BCDA, the details of the **notable accomplishments** of JHMC for CY 2022 follows:

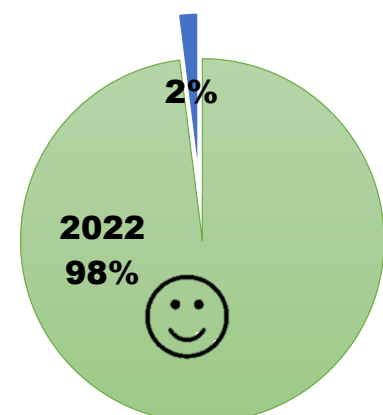
A. ON CUSTOMER/ STAKEHOLDER & SOCIAL IMPACT PERSPECTIVE

A.1 Customer Satisfaction Rating

The JHMC Customer Satisfaction Survey (CSS) for CY 2022 looked into the level of satisfaction with the services availed by three (3) groups of customers, namely: Tourists, Locators, and Event Organizers. JHMC attained an exceptional **100%** satisfaction rating from Tourist respondents, an enormous **100%** satisfaction rating from Event Organizer respondents, and an outstanding **94.03%** satisfaction rating from Locator respondents.

On average, JHMC obtained a remarkable **98.01%** result on the CY CSS conducted by the third-party consultant, *Saint Louis College of San Fernando*

JHMC Customer
Satisfaction Rating



(La Union), in accordance with the standard methodology, procedures, and modalities prescribed by the GCG.

This is evidence that JHMC goes above and beyond compliance and implements policies of continuous improvement to ensure integrity and honesty in dealings with customers. JHMC also runs an extremely effective and efficient organization that is focused on meeting customer objectives to provide services that give fair value and consistent quality, reliability, and safety in exchange for the price paid for the same.

A.2 ISO Certifications

A.2.1 ISO 9001: 2015 (Quality Management System)

In keeping with its commitment to enhancing its management system, JHMC passed the 1st Surveillance Audit conducted for the ISO 9001:2015 Quality Management System (QMS) on 10-11 November 2022 with the 3rd Party Certifying Body (SOCOTEC Certification Philippines, Inc.) for the maintenance of the QMS Certificate. This was witnessed by a representative from the Philippine Accreditation Bureau (PAB), an attached agency of the Department of Trade and Industry (DTI), which is the national accreditation body of the Philippines, mandated to accredit inspection, testing and certifying bodies, and other bodies offering conformity assessment services.



A.2.2 ISO 14001: 2015 (Environment Management System)

JHMC has continually proven itself to be an environmentally responsible entity. JHMC passed the 1st Surveillance Audit conducted on 10-11 November 2022 for the maintenance of the Environment Management System (EMS) Certificate.





The JHMC, 3rd Party Certifying Body (SOCOTEC Philippines, Inc.), and PAB Assessor during the Opening Meeting of the 1st Surveillance Audit for the maintenance of the QMS and EMS Certificates on 10 November 2022.



The JHMC Top Management, and QMS and EMS Core Team during the Opening Meeting of the 1st Surveillance Audit for the maintenance of the QMS and EMS Certificates on 10 November 2022.





The JHMC Employees during the Opening Meeting of the 1st Surveillance Audit for the maintenance of the QMS and EMS Certificates on 10 November 2022.



During the Top Management Audit.



During the Surveillance Audit Proper.



The JHMC Employees, headed by its President and CEO Allan R. Garcia, together with the SOCOTEC Certification Philippines, Inc. Auditors Joel Ravanilla, Eugene Herradura, Arcel Andres, and PAB Assessor Estrella R. Pilipiña- Abejero, gamely posed for a photo just after the Closing Meeting.

A.3 Freedom of Information

In its 6th year since CY 2016, the JHMC is a consistent recipient of the Certificate of Compliance from the Freedom of Information – Project Management Office (FOI-PMO) under the Presidential Communications Operations Office (PCOO) for being FULLY COMPLIANT with the enhanced FOI requirements.





A.4 Forest Watershed and Biodiversity Protection

The forested watershed of CJH is considered the “last frontier” of the vast forested area within Baguio City, the reason why it has been dubbed the “Lungs of the City”. In fact, according to DENR-CAR statistics, this Benguet Pine-dominated CJH forest accounts for

roughly 53% of the remaining forest cover of Baguio City. No wonder why the *Ambient Air Quality Index* within this tourist haven in Baguio City has consistently been rated as “GOOD” by the DENR –Environmental Management Bureau, which is so far the best index in the entire Baguio, La Trinidad, Itogon, Sablan, Tuba, and Tublay (BLISTT) District.

For the year 2022, the following are the accomplishments relative to the management of the Forest Watershed and Biodiversity Protection:

A.4.1 Forest Enrichment/ Compliance with the National Greening Program

For the year 2022, a total of 3,350 (1,210 Benguet pine, 500 Coffee Arabica seedlings, and 1,640 Bamboo propagules) were donated to environmental organizations and groups in support of their efforts to protect the environment through the planting of trees and other forest management practices. Employees of JHMC planted 600 Benguet Pine trees in total at Barangay Daclan, Tublay, Benguet.

In addition, a total of 3,400 tree seedlings were also given to DENR – CAR in support of its National Greening Program as part of JHMC’s replacement planting commitment on its issued Tree Cutting Permits for the year.



Donation of 3,350 (1,210 Benguet Pine; 500 Coffee Arabica; and, 1,640 Bamboo Propagules) to Supreme Pupil Government/ YES-Organization, Cordillera Youth Leader, Association of PMA Cadets, Municipality of Tublay, & Bontoc LGU.



Tree planting of 600 seedlings for the enrichment of the communal forest of Daclan, Tublay, Benguet.

A.4.2 General Forest Care Activities

General forest care activities for the year 2022 included a wide range of forest protection such as fire line maintenance, tree seedlings propagation, retrieval operations, composting, and thinning/ pruning of pine stands and other dense areas.

****Assisted Natural Regeneration (ANR)***

ANR involves the management of wildlings that are suppressed and overgrown by weeds and vines to liberate them and allow unhindered growth and survival.



Assisted Natural Regeneration

*** Fire Lines Maintenance and Forest Fire Prevention Measures**

Fire lines serve as gaps in the foliage or other combustible materials that act as a barrier to delay or stop the progression of a bushfire or a wildfire in some forested areas of the John Hay forest. The dry months of the year are when this forest fire prevention and management measure is carried out. For CY 2022, a total of **21,135 m²** area of fire lines maintained or covered.



Fire Lines at the Yellow Trail



Cleared fire lines at Scout Barrio.



Cleared fire lines at Barangay Hillside.



Cleared fire line at the VOA/Kadaclan Areas.



*Established fire line
at Upper Dagsian.*

*** Other General Forest Care Activities**



Forest Care (Silvicultural) Operations



Compost Production as part of waste management and nursery operations.



Retrieval Operations



Lumber Inventory

A.4.3 Nursery Management and Landscape Maintenance

The Historical Core area is one of the most visited botanical, cultural and heritage park in CJH. For the year 2022, Baguio City's tourism has been given a boost with arrivals parallel with pre-pandemic proportions, hence the palatability to the visiting public of showcase areas were given the attention it so needed. An array of maintenance and improvement activities were undertaken, among which are weed control, replacement of plant mortalities within the pocket gardens, additional packet gardens and surrounding landscape, trimming and pruning, plant cultivation, fertilization, watering, pest and diseases control activities, and the continuous propagation and maintenance of quality ornamental and forest plants and seedlings at the JHMC nursery. For the year, a total of **30,097** were propagated as follows: 10,500 tree seedlings (Benguet Pine and Coffea Arabica) and 19,597 ornamentals.



Nursery Maintenance and Operations Outputs

The existing landscapes at the Historical Core, particularly at the Bell House frontage, Bell Amphitheater, Secret Garden, Cemetery of Negativism, History Trail, Liberty Loop, as well as the Customs Clearance Area (CCA), were maintained and enhanced. In addition, all around pocket gardens are introduced in the new JHMC Office Building.



*Landscape Maintenance and Improvements at the Bell House frontage,
Bell Amphitheater, and Secret Garden.*



Landscape Maintenance and Improvements at the new Office Building.

A.4.4 Hillside Community Forest Stewardship and Management Program

For the Barangay Segregation Program, the JHMC has formulated the Hillside Community Forest Stewardship and Management Program.

A.5 Pollution Control and Environment Protection

A.5.1 Raising Ecological Awareness

The call towards ecological responsibility is one of the prime responsibilities of the JHMC. This is the way of encouraging participants, whether within or outside of JHMC, to actively participate in the conservation of natural resources, at their work assignment and, even in their daily living. This is done through eco-awareness talks and other awareness-building sessions with JHMC employees relative to its ISO 14001:2015 (EMS).

***Training/ Capacity-Building/ Orientation**

A total of **ten (10) eco-awareness talks** were conducted in CY 2022 to various participants and events, which highlighted the importance of the Effect of Poor Waste Management on Biodiversity; Awareness and Orientation on EMS, Green Office Policy, Solid Waste Management, and Hazardous Waste Management; Awareness on Solid and Hazardous Waste Management specifically on pathological and infectious wastes; the Effect of Solid Wastes in Water Bodies; and, Solid Waste Management Campaign on the Proper Management of Pathological and Infectious Wastes.

- 30 March 2022: EMS Awareness and Orientation, Green Office Policy, Solid Waste Management, and Hazardous Waste Management;
- 21 April 2022: Eco-talk on the importance of The Effect of Poor Waste Management Biodiversity; and, Clean Up Activity at Voice of America – Loakan Apugan Roadside and Sitio Ongasan and Moog – Kadaclan View Deck;
- 29 April 2022: Orientation on proper Tree Care (Tree Parenting Drive/ Forest care of the planted tree seedlings to the JHRA in Greenwater);



- 14 June 2022: Training and Capacity Building for the Deputy Environment and Natural Resources Officers (DENRO) with DENR-CAR;
- 27-30 June 2022: Forest Management in general, EMS Awareness and Orientation, Green Office Policy, Solid Waste Management, and Hazardous Waste Management;

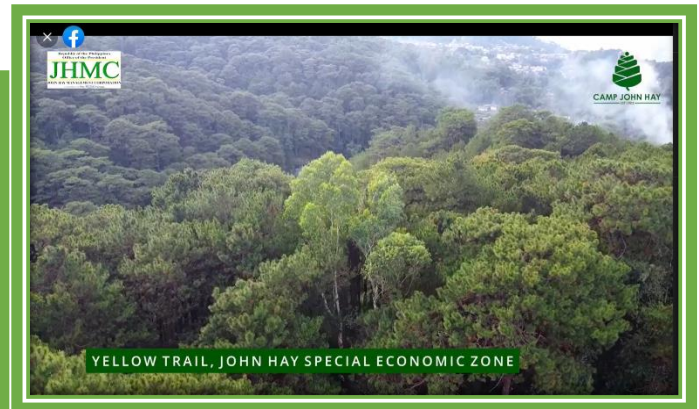
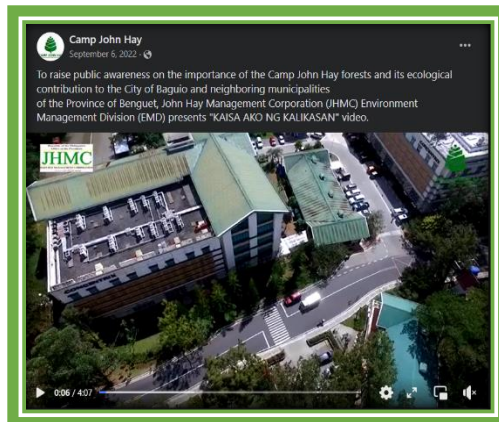


- 29 June 2022: EMS Awareness and Orientation, Green Office Policy, Solid Waste Management, and Hazardous Waste Management; and,
- 14 June and 28 July 2022: DENRO Capacitation, an Orientation to equip the forest rangers and JHMC employees with the basic knowledge of forestry regulations towards better forest protection.



*Information Education Communication (IEC) Materials

- “Kaisa ng Kalikasan” was launched on 06 September 2022 while the “Pinakamalaking Gubat sa Baguio” was launched on 25 June 2022 in celebration of Arbor Day. In addition, various infographic materials were disseminated online throughout the year, in celebration of national and international calendars of environmental celebrations.



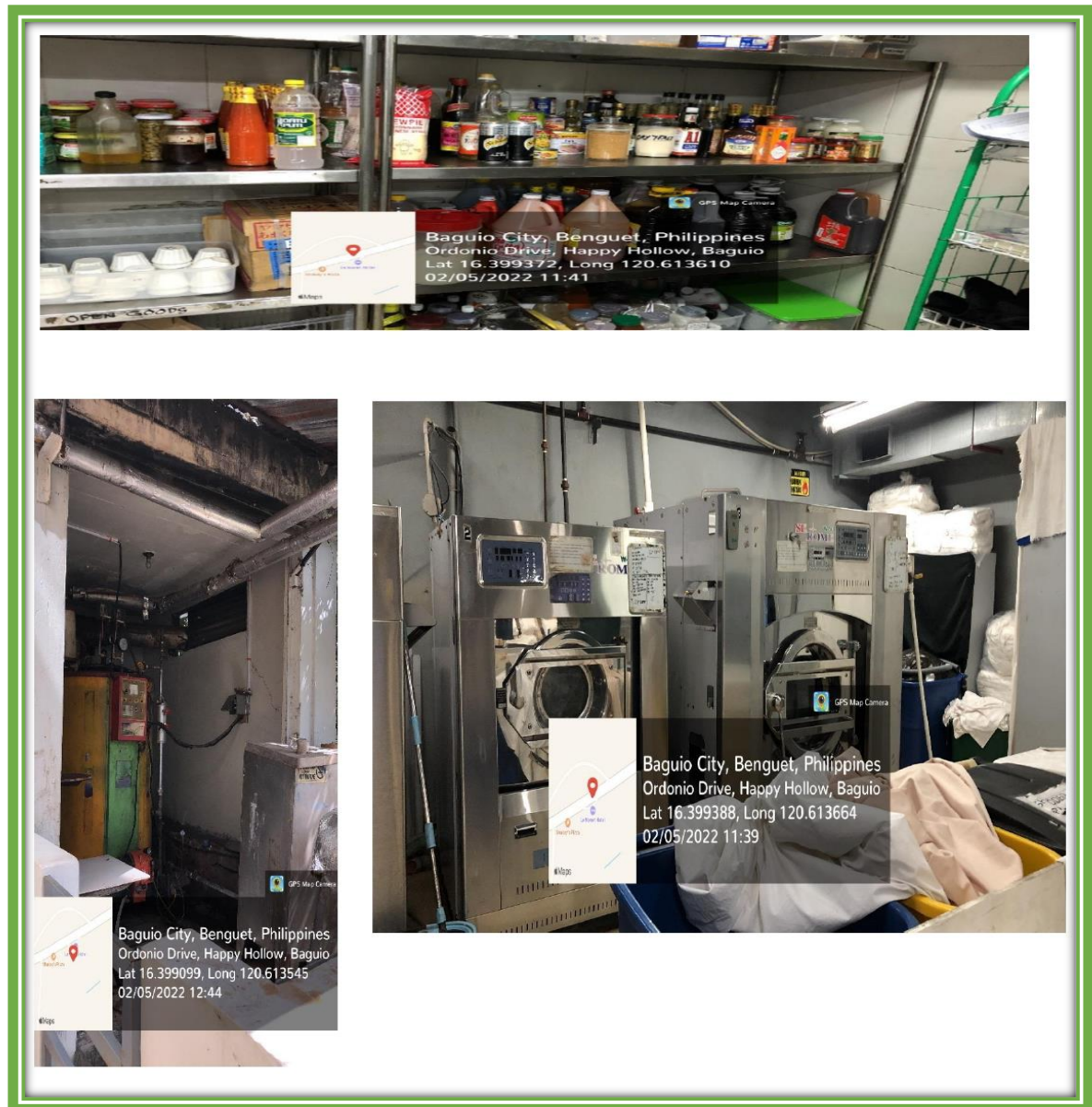
*“Gawad Kaisa ng Kalikasan”

- 24 August 2022: JHMC launched the first-ever “Gawad Kaisa ng Kalikasan” for JHSEZ locators and JHMC units as a recognition event to honor those who serve as concrete examples of environmental responsibility and highlight the efforts of JHMC Offices and JHSEZ Locators who are continuously implementing and initiating exemplary programs on environment protection. Awards were given during the 19 December 2022 Activity.



A.5.2 Environment and Sanitation Audits of JHSEZ Locators

Through the issuance of Certificates of Environmental Compliance (CECs) to JHSEZ locators, their sanitation and environment management measures are audited and reviewed. Since the pandemic's onset, specific compliance to managing pathological / infectious waste is given importance in the environment audits.



Checking on Environment Compliance of JHSEZ Locators.



Solid waste management of JHSEZ Locators validated.

A.5.3 Solid Waste Management

One of the main areas of concern on environment management is JHSEZ's compliance to Republic Act 9003 or the Ecological Solid Waste Management Act of 2000. A waste tracking system for the entire JHSEZ was integrated in the Environment and Forest Management Information System (EFMIS) to track and have a close to accurate waste analysis within the JHSEZ.

In relation, around 1,200 kilograms of solid wastes collected were diverted from the waterways that may potentially pollute upland and lowland areas along the Bued River system from the several Clean Up Activities conducted for the year 2022. An equivalent eco-talk is also conducted prior to each activity.



Clean Up Activities covering the Yellow Trail, JHSEZ roadsides and waterways and around the stretch and portions of Loakan Road.

A.5.4 Hazardous Waste Management

DENR-EMB issues **Chemical Control Orders (CCOs)** that prohibit, limit, or regulate the use, manufacture, import, transport, processing, storage, possession, and wholesale of those priority chemicals that it determined to be regulated, phase-out, or banned because of the serious risks they pose to public health, workplace, and environment. These are steps taken towards the greater task of gradually phasing out / removing the remaining Asbestos Containing Materials (ACM) within the JHSEZ for an “**Asbestos-Free JHMC**”.

On 23 September 2022, the hazardous wastes in storage were hauled and transported by JHMC’s EMB – Registered TSD facility, *Dolomatrix Philippines Incorporated* with the approval of Permit to Transport from the DENR – EMB Region III. This activity was witnessed by the COA-JHMC Unit.

BEFORE: HAULING AND LOADING OF HAZARDOUS WASTES



Preparation of materials and checking of Temporary HW Storage Areas of JHMC.



Preparation of truck and materials for loading of HW from JHMC Temporary HW Storage Areas.

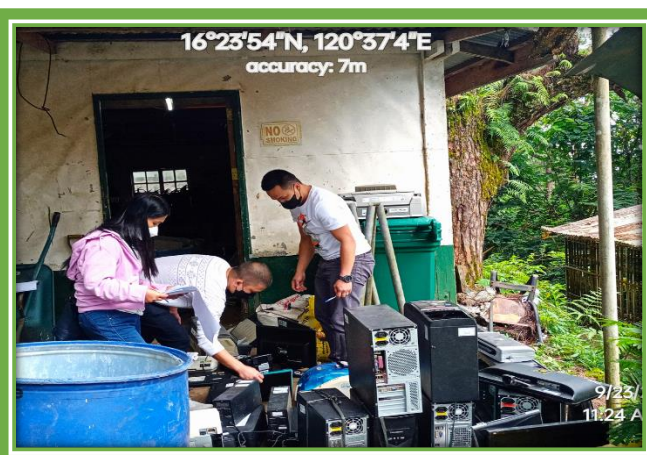
DURING: ACTUAL WEIGHING PRIOR TO HAULING AND LOADING OF HAZARDOUS WASTES



Solvent – Based Hazardous Wastes, Empty Chemical Containers and Used Oil.



Mercury and mercury compounds, Busted lamps (D407, 100 kg)



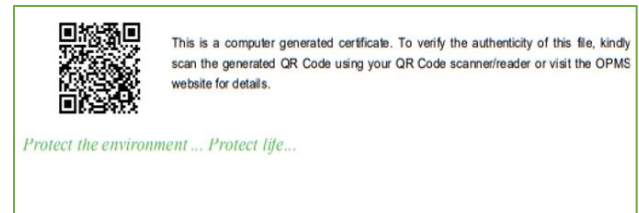
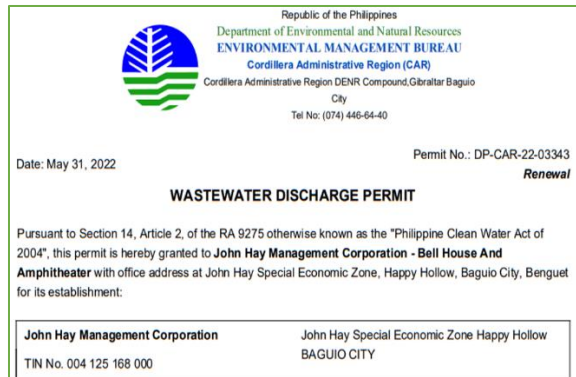
Actual weighing and checking of waste electrical and electronic equipment (WEEE) were done in the presence of the COA-JHMC Unit Representative.



Prior to transport and disposal: Final checking.

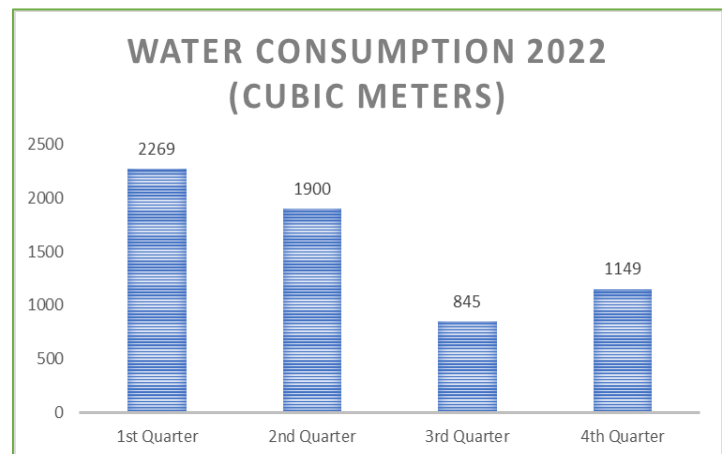
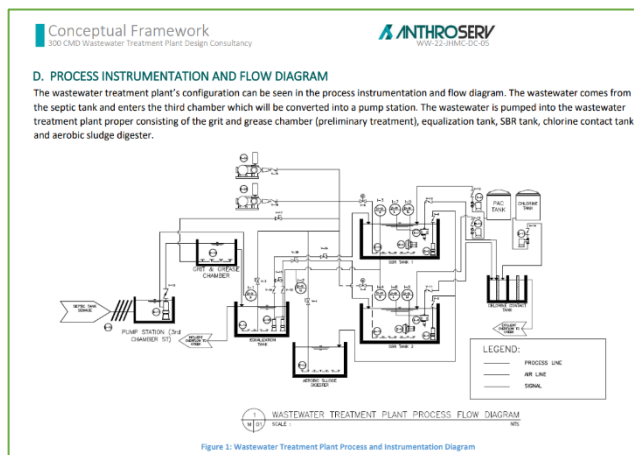
A.5.5 Water Quality Management

All septage facilities under JHMC operations have valid Discharge Permits, and their status is reported on a quarterly basis to the EMB-CAR. All permits were timely renewed.



***JHMC Sewage Treatment Plant (STP)**

As part of the approved Environment Roadmap 2021-2026, the Design Consultancy Services for the JHMC STP is on its 30% accomplishment since being approved by the JHMC BOD on October 2022.



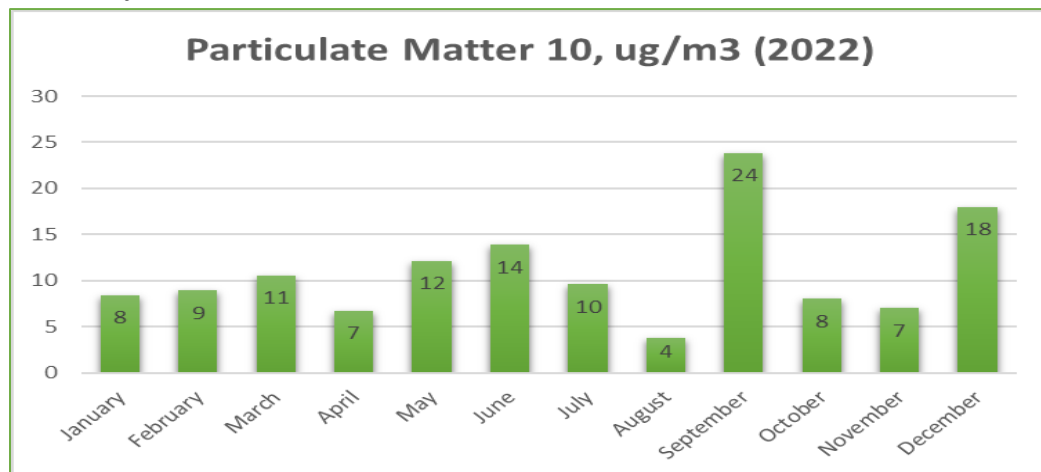
The chart above shows that the peak water consumption was in the 1st quarter with 2,269 cubic meters and the lowest consumption was in the 3rd quarter with 845 cubic meters. Overall, the annual consumption is around 1,541 cubic meters.

A.5.6 Air Quality Management

For the previous years, data show that the JHMC has maintained its **good** air quality through the years. Air Pollution Sources in the JHSEZ are regulated and inspected during the environmental audit of locators for their CEC issuance.

***Ambient Air Quality Monitoring on Particulate Matter 10 (PM¹⁰)**

The JHMC has successfully purchased its own Particulate Monitoring Machine through public bidding. Ambient Air Quality within JHSEZ for the year 2022, of which the average concentration of Particulate Matter 10 (PM 10), are all within the **Good Air Quality**.



Ambient Air Quality Monitoring on Particulate Matter 10 (PM₁₀)

A.6 Recognitions Conferred to JHMC on Environment Protection from Government Agencies

A.6.1 Award for World Water Day (Plaque of Appreciation) for JHMC's consistent partnership with the DENR on the Adopt-An-Estero Program; and,



A.6.2 Gawad Kalikasan Awardee conferred by the EMB- CAR for JHMC's environmental stewardship programs, specifically geared on Air Quality Protection and Management, received during the culmination of the Environment Month 2022 of the DENR.



A.7 Land and Asset Management

A.7.1 Asset Disposition

***Barangay Segregation Program (BSP)**

- a. The Survey Returns (SRs) for the following lots for Phase I of the BSP were completed.
 - Lot 2, Psd-131102-002639, a portion of Barangay Greenwater Village.
 - Lot 7, Psd-131102-002639, the portion of Barangay Country Club Village
 - Lot 13, Psd-131102-002639, portion of Barangay Upper Dagsian.

The SRs are pending review by the JHMC to ensure that the provisions of E.O. No. 112, "Prescribing the width of city and barangay roads, pathway, alleys within the City of Baguio" issued in September 2022 is incorporated in the Subdivision and Individual lot survey. Thereafter, the plans will be endorsed to BCDA for review / approval and LRA for final approval and issuance of derivative titles for the individual lots.

- b. Subdivision and Individual Survey Plan for Lot 1-A-10, Psd-CAR-015158, portion of Barangay Hillside.

In November 2022, the JHMC received the comments and recommendation by the LRA based on the review pertinent to the Subdivision and Individual Survey

Plan for Lot 1-A-10, Psd-CAR-015158, a portion of Barangay Hillside submitted to the said Office in October 2021. This is for JHMC and its Project Consultant's compliance.

The JHMC presented to the BCDA, LGU Baguio, and concerned stakeholders the Conceptual Master Development Plan and the formulated Stewardship Management Program for Barangay Hillside during the August and October 2022 Meetings.



c. Data Gathering within the Barangays covered by BSP Phase I

As per the result of the data gathering, validation, and verification conducted by JHMC, there are one hundred fifty-four (154) identified proposed beneficiaries of BSP Phase I.

d. Data Gathering and census profiling within the Barangays covered by BSP Phase II.

Based on the data gathering, validation, and verification made by JHMC, it was noted that there were seven hundred fifty-eight (758) identified proposed beneficiaries of BSP Phase II.

The verification survey covering all the barangays was completed in 2022 by the Technical Teams of the BCDA and JHMC. A joint technical review of the proposed bill for the BSP was also completed, thereafter, presented to Baguio Representative Mark Go.



Barangay Greenwater Village on-ground verification, data gathering, and profiling.



Barangay Sta. Escolastica Village on-ground verification, data gathering, and profiling.



Barangay Upper Dagsian on-ground verification, data gathering, and profiling.



Barangay Outlook Drive on-ground verification, data gathering, and profiling.



Barangay Lucnab on-ground verification, data gathering, and profiling.



Barangay Country Club Village on-ground verification, data gathering, and profiling.

***Scout Barrio Housing Project (SBHP)**

The SBHP is 90.18% complete in terms of the Release of the Transfer Certificate of Title to Beneficiaries.

A.7.2 Special Patent Application (SPA) for BCDA Land

The SPA of the BCDA with the DENR for lands within the CJH covered by a Presidential Proclamation has been pending for the past 25 years (since 1997). The SPA covers 476 hectares of the JHSEZ and JHRA which is divided into two (2) phases: Phase I covers 258.76 hectares without ancestral land claims; and, Phase II covers the areas with ancestral land claims. To date, the SPA is pending review and/or endorsement by the DENR Secretary to the Office of the President for approval.

A.7.3 Ancestral Land Claim within CJH

Per monitoring and inventory, 237.67 hectares or 38.03% of the BCDA land in CJH were issued with Certificates of Ancestral Land/ Domain Title (CALT/ CADT). 18 of the CALT/CADT complaints for reversion and cancellation are still pending resolution before the Supreme Court while the rest remains for filing of complaints for reversion/ cancellation against all claimants who have been issued with titles over real properties located within the bound of CJH through the Office of the Solicitor General.

A.8 Business Development and Promotions

A.8.1 Tourist Arrival at the Camp John Hay and the Historical Core

Around 7,290,583 tourists visited Camp John Hay throughout CY 2022. This marks an upsurge of **85%** from the pre-pandemic data in CY 2019. Of this, around **116,260** tourists visited the Historical Core.

A.8.2 New Businesses and Lease Agreements/ Contracts

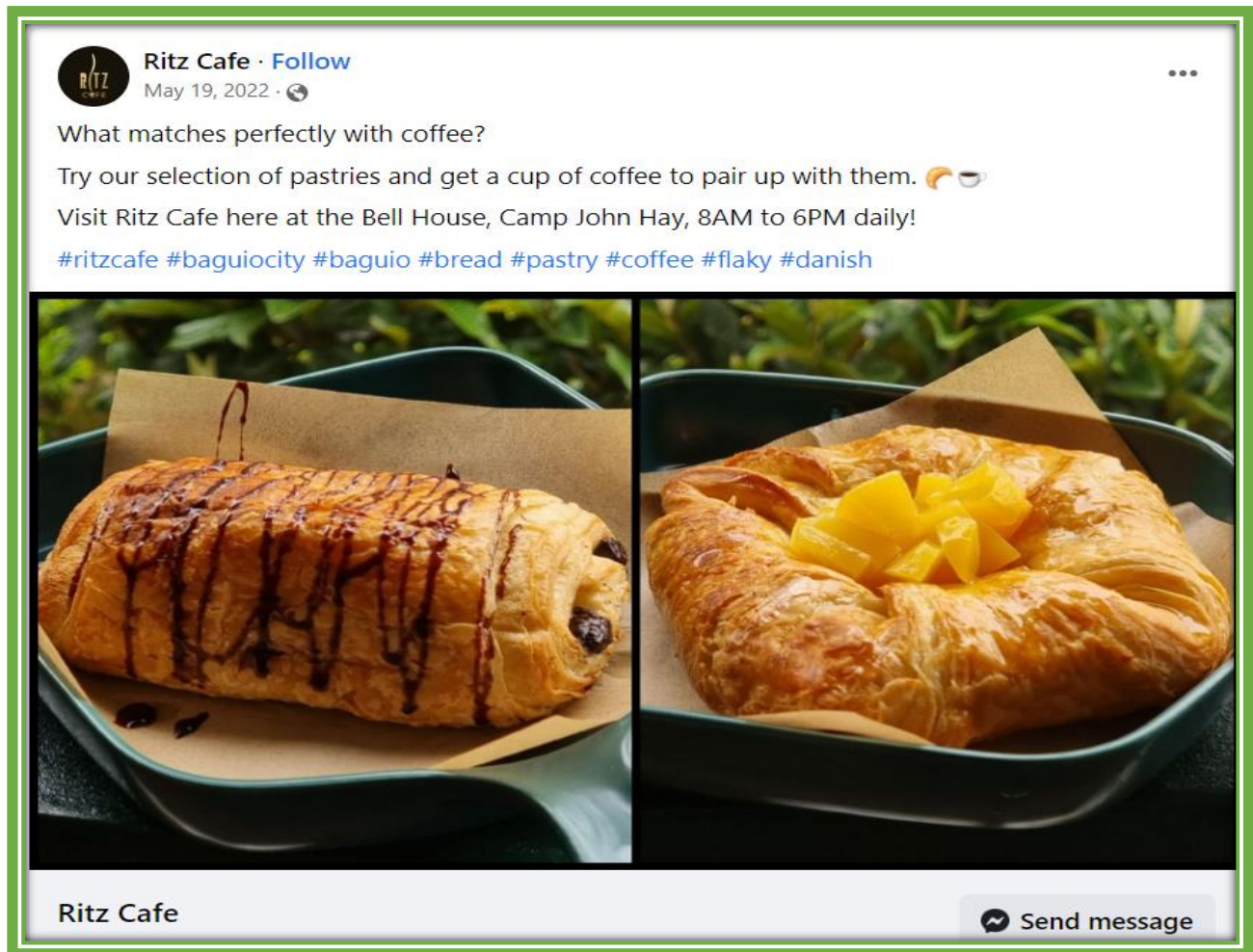
*Groundbreaking: GRAFIK BAGUIO

The groundbreaking held on 27 May 2022 officially marked the commencement of the construction venture, GRAFIK Baguio, of the Filinvest Hospitality Corporation (FHC) and Chroma Hospitality. Awarded in December 2020 by the BCDA and JHMC, this venture is expected to be built to a world-class standard yet promoting environmental sustainability while minimizing impact to its surroundings. GRAFIK Baguio will open its 240 rooms, with complete amenities, by the 4th Quarter of CY 2024.



***Short-term Lease Contract: RITZ CAFE**

The Café offered coffee and pastry at the Bell House Veranda while enjoying the majestic view of the Bell Amphitheater as a way to introduce their blends of coffee and food options before moving to its new location at the Summer Pines Residences along Marcos Highway, Baguio City.



***Lease Agreement Extension: SC Reservations (Philippines) Inc. (SCRPI)**

The Lease Agreement for CY 2017 to CY 2022 was extended for two (2) years as approved by the parties.

***New Locators**

Four (4) new Locators were added to the entities issued with a Permit to Operate (PTO) for the year to do business within the JHSEZ: (1) Wolfstorm Black Security; (2) Carlomaximus Security Agency, Inc.; (3) Erin's Food Hub; and, (4) Macopa Heights Place, Inc. – Macao Imperial Tea.

***Organized Bazaars/ Fairs**

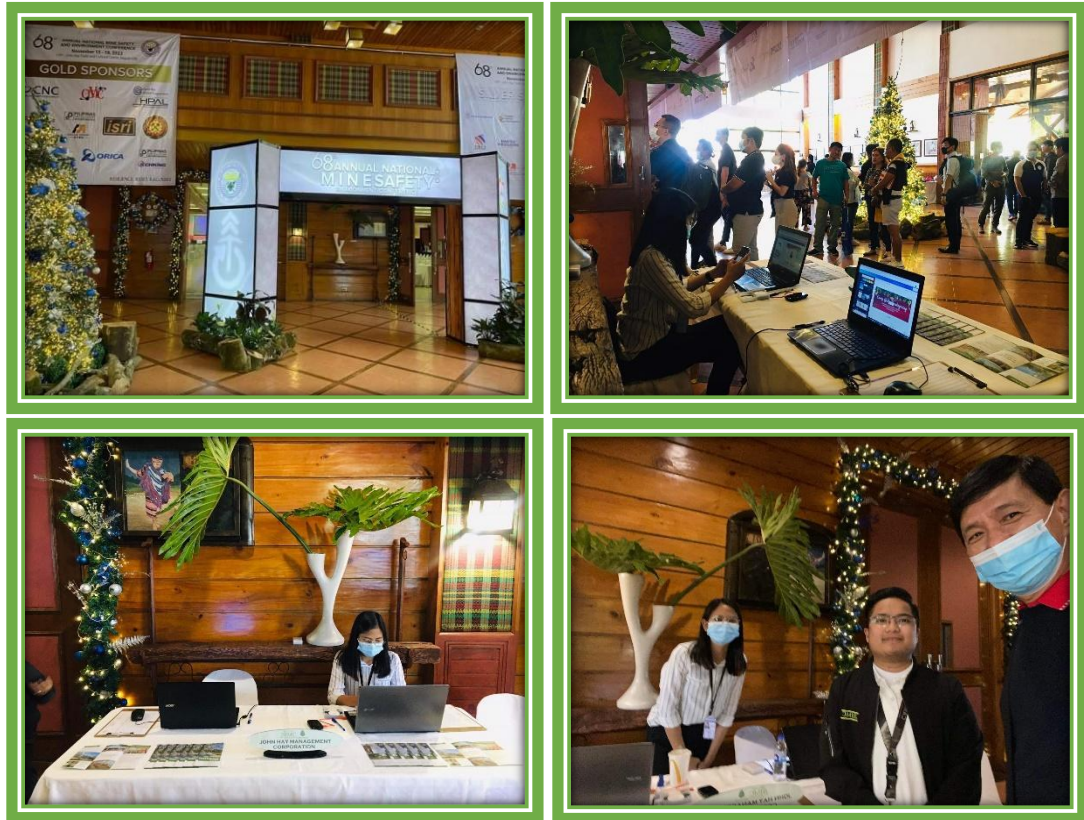
At least three (3) organized bazaars/ fairs were conducted which resulted to a total of **17 Concessionaires**: 01-04 January 2022, 25 February to 30 April 2022 at the Historical Core; September – December 2022 at the Liberty Loop; and, 24-31 December 2022 at the Mile-Hi Center.



Bazaar at the Liberty Loop.

A.8.3 Direct Marketing

The JHMC participated in the Philippine Mine Safety and Environment Association (PMSEA) on 17-18 November 2022 by setting up a Marketing Booth.



A.8.4 Events and Activities

A total of 92 events and activities were conducted in partnership with various organizations, with the photoshoots accounting for 65%. The peak of the events and activities was observed in the 3rd Quarter, which includes wedding ceremonies, events receptions, and various events conducted in collaboration with other stakeholders.

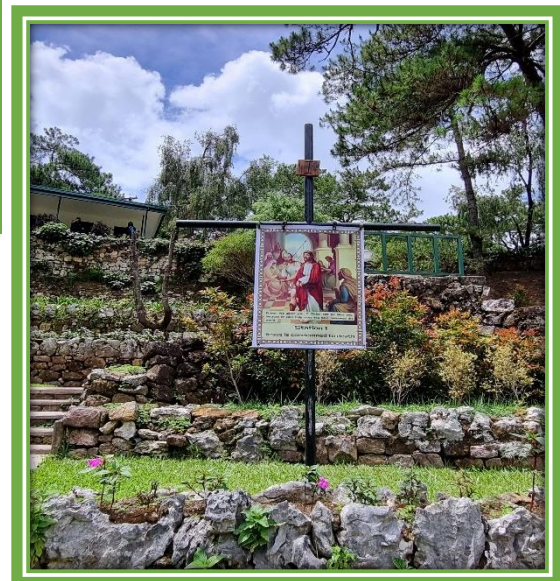
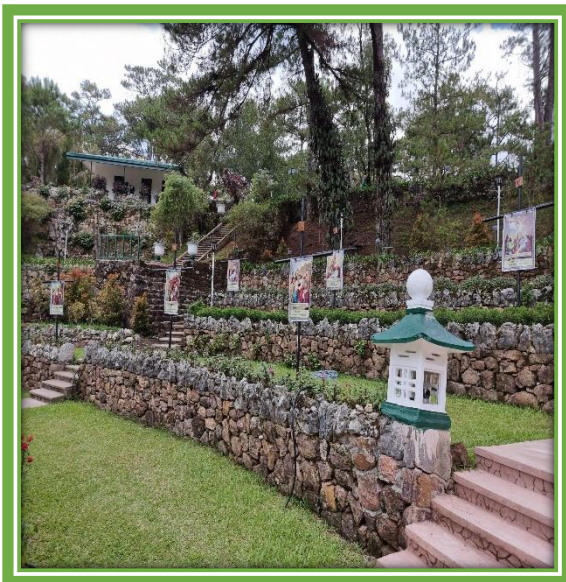
***SPARTAN Race Philippines**

The SPARTAN Race Philippines kicked off its 2022 Season with its FIRST solo Spartan Trail branded event presented by Merrell, held 19 March 2022 with the 10k and half-marathon in the beautiful trails of Camp John Hay.



***Holy Week Activities: Stations of the Cross at the Bell Amphitheater**

As one of the anticipated events in the Historical Core since 2015, through the collective efforts and support of the John Hay Business Club, JHMC, and all stakeholders who made the Spiritual Journey at the Camp possible for all those years, the Black Nazarene (replica) is one again brought at the heart of the Bell Amphitheater for the Holy Week 2022.



***Mother's Month Special in collaboration with ALPAS Mental Health Community**



***Itogonia Trail Run 2022 at Camp John Hay**

The race day happened on 05 June 2022, with the start and finish at the CAP Convention Center, Camp John Hay (beside Ayala Technohub), as organized and promoted by Active Pinas and Itogonia. Runners have the option to choose between 32K, 16K, 8K and 3K take off from the wistful atmosphere of Camp John Hay to the beautiful trail connecting Baguio City and Itogon mountain.



***Filipino – American Friendship Day**

As a commemoration of the 76th Filipino-American Friendship Day, various stakeholders graced the event at the Bell Amphitheater on 04 July 2022, with a cowboy-themed program and Chili Cook-Off. The presence of US Embassy to the Philippines Deputy Consul General James Fellows, Baguio City Mayor Benjamin Magalong, Congressman Mark Go represent and the JHMC Family made the event more memorable.

Part of the Program is the recognition and service of one of the employees of the Camp for almost 40 years, Mr. Ponciano E. Delos Reyes, the JHMC Cottage Attendant.



Baguio City Mayor Benjamin Magalong (in light blue polo shirt) and JHMC PCEO Allan R. Garcia (in black coat) giving a warm welcome to the US Embassy to the Philippines Deputy Consul General James Fellow (in blue polo shirt).



JHMC VPCOO Jane Theresa G. Tabalingcos (5th from left), JHMC PCEO Allan R. Garcia (6th from left), US Embassy to the Philippines Deputy Consul General James Fellow (7th from left) and Baguio City Mayor Benjamin Magalong (5th from right) gamely post for a photo with the University of the Cordilleras Cultural Group just after their presentation.



JHMC Cottage Attendant Ponciano E. Delos Reyes (2nd from left) receiving his plaque of recognition for his dedication and service rendered in the Camp for almost 40 years from Baguio City Mayor Benjamin Magalong (1st from left), US Embassy to the Philippines Deputy Consul General James Fellow (2nd from right) and JHMC PCEO Allan R. Garcia (rightmost).



From left to right: JHMC VPCOO Jane Theresa G. Tabalingcos, US Embassy to the Philippines Deputy Consul General James Fellow, and JHMC PCEO Allan R. Garcia had a food tasting during the "Chili Cook-Off" competition as one of the highlights of the activities lined up for the Filipino – American Friendship Day.

***Re-launching of the Historical Core** on 07 September 2022 to showcase the newly refurbished Historical Core.



***“World War II Cordillera Historical Journey” Launching: A Collaboration with the Department of Tourism – CAR held on 18 December 2022.**



***Camp Wide Thanksgiving Celebration held on 19 December 2022.**



A.9 Special Economic Zone Administration

A.9.1 JHSEZ Locators

With the addition of four (4) new ones, the total number of Locators in the JHSEZ is now at **89**, a minimal increase from last year's 87.

A.9.2 Labor Center and Job Generation

It is the commitment of the John Hay Business Community to provide much-needed jobs to residents of the BLISTT Area, the direct beneficiaries of all available jobs inside the JHSEZ.

Based on the record, as of **31 December 2022**, JHSEZ has a total of **5,826 employees**, with 95% sourced from the BLISTT area.

A.9.3 Quarterly Locator's Meeting

Four (4) Locators Meetings were conducted for CY 2022, in collaboration with various Government Agencies as part of JHMC's mandate as the Regulatory agency inside the JHSEZ.

The City Health Services Office of Baguio City (CHSO) conducted the mandatory seminar prior to the issuance of yellow card to all food handler employees inside the John Hay Special Economic Zone.

Also, the Philippine Drug Enforcement Agency (PDEA) provided drug awareness campaign during the last quarter Locator's meeting.



President and CEO Allan Garcia addressed the concerns of the Locators during the Locators' Meeting.



Philippine Drug Enforcement Agency (PDEA) Asst. RD Seymoure Sanchez during the Q4 Locators' Meeting.



*Baguio City Health Officer
Laurence Albert Orendia
presenting in the Q4 Locators'
Meeting.*

A.10 Regulatory Services

A.10.1 Implementation of Rules and Regulations

Continued services for the strict implementation of rules and regulations governing the operations and doing business inside the JHSEZ by the Office of the Building Official (OBO), Environment and Asset Management Department (EAMD), and the Special Economic Zone Administration Department (SEZAD)/ Once-Stop-Action Center (OSAC)/ Customs Clearance Area (CCA).



Inspection of Imported Wines.



Inspection of Imported IT equipment.



Joint inspection with Bureau of Customs Collector on the disposale of imported golf carts.

A.10.2 Issuance of Regulatory Permits

A high percentage of **99.06%** of the total 5,305 regulatory permits and certifications applications were issued within the committed turnaround time from the Special Economic Zone Administration Department (SEZAD), Office of the Building Official (OBO) – JHSEZ, and the Environment and Asset Management Department (EAMD)



OSAC Processor Jun Ceasar S. Ramirez processing permit application through the SEZRI.



Customs Compliance Officer Noel Crisanto T. Pascua validating importation documents.

A.11 Corporate Social Responsibility (CSR) Projects

These CSR projects and public relations activities are being implemented yearly to reaffirm and ensure a good work relationship with the stakeholders. CSR projects are for the less privileged sectors in society, especially in the communities within the JHRA. It is through this way that goodwill is built and maintained while making a concrete difference in the lives of the communities it serves.

A.11.1 Youth and Sports Development inside the JHRA

This activity was conducted on 25-31 March 2022 through the augmentation of educational programs of the Department of Education (DepEd) as requested by the public schools inside JHRA and the initiative of the JHMC.

With this CSR Project, JHMC was able to achieve the following objectives in accordance with the approved CSR Framework:

1. Promote camaraderie, unity, and cooperation between and among the JHMC and its stakeholders by engaging them to actively participate and augment the educational programs of the government;
2. To introduce the newly installed security provider of the corporation by involving and encouraging them to do community activities/services in order to gradually transform any negative image associated with JHMC security personnel inside the JHRA; and,
3. To help, assist and augment the educational programs of the government in adapting the blended learning programs at this time of pandemic.



A.11.2 Barangayan Activities

The Barangayan activity through the conduct of “Operation Tuli atbp” was successfully executed on 30 June 2022 with a total of **194 kids and teenagers** circumcised, marking their transition to manhood.

This was aligned to the CSR Framework, particularly on, “*Corporate Social Responsibility (CSR) refers to the commitment of business to contribute on a voluntary basis to sustainable economic development by working with relevant stakeholders to improve their lives in ways that are good for business, sustainable development agenda and society at large. CSR-related activities shall include, but not limited to, the following:*

xxx

Social welfare;

Health development; xxx...

The activity was the joint effort of between and among JHMC, Baguio City Health Services Office, St. Louis University Hospital of the Sacred Heart, Medical Outreach Missions Foundation (MOMFi), Scout Barrio District Health Center and Engineer’s Hill District Health Center, respectively.

Also, it strengthened the better and closer relationship between and among the barangay officials, residents/constituents, and JHMC personnel including nearby barangays like Marcoville, Engineer’s Hill, DPS Compound, Teachers Camp, Camp 8, Military Cut-Off, Poliwes, San Vicente, Cabinet Hill, Gabriela Silang, Upper General Luna, Salud Mitra, BGH-Compound, and Phil-Am.





A.11.3 Community Health Development through the Conduct of Psychological First Aid Training for Persons with Disability

On 07 October 2022, JHMC in collaboration with the Persons with Disability Affairs Office (PDAO), conducted community immersion and lecture on mental wellness specifically designed for Persons with Disability (PWD), their parents, relatives, including their barangay officials on where they reside.

The activity yielded the participation of the following Barangays: Loakan – Apugan, Kadaclan Village, Atok Trail, Upper Dagsian, Scout Barrio, Loakan Proper, and Camp 7.



A.11.4 Country Club Village Barangay's Medical Wellness and Outreach

On 14 September 2022, the officialdom of Country Club Village Barangay conducted Medical Wellness and Outreach to its constituents. With this, the said barangay requested assistance in the form of medical services or supplies from JHMC for the said activity.

Considering that JHMC has no medical personnel to assist, JHMC delivered Magnesium Oil instead as additional medical supplies for the disposal of the Barangay Officials to its constituents.



A.12 Project Management

With the various infrastructure projects commencing during the pandemic, JHMC continues to implement its priority projects on rehabilitation works to maintain BCDA and JHMC assets in their pristine conditions.

In CY 2022, there were **four (4)** projects completed for the year with a total contract amounting to **Forty-One Million One Hundred Forty-Three Thousand Four Hundred Forty-One & 35/100 (PHP 41,143,441.35)**, as follows: (a) Slope protection at the JHMC Office Complex; (b) Rehabilitation of VOA Log Home No. 5; (c) Rehabilitation of Cottage 629; and, (d) Design-Build of the JHMC Office Building.



Slope Protection at the JHMC Office Complex,



Slope Protection at the JHMC Office Complex,



Rehabilitation of VOA Log Home No. 5.



Rehabilitation of Cottage 629.



Design and Build of the JHMC Office Building.

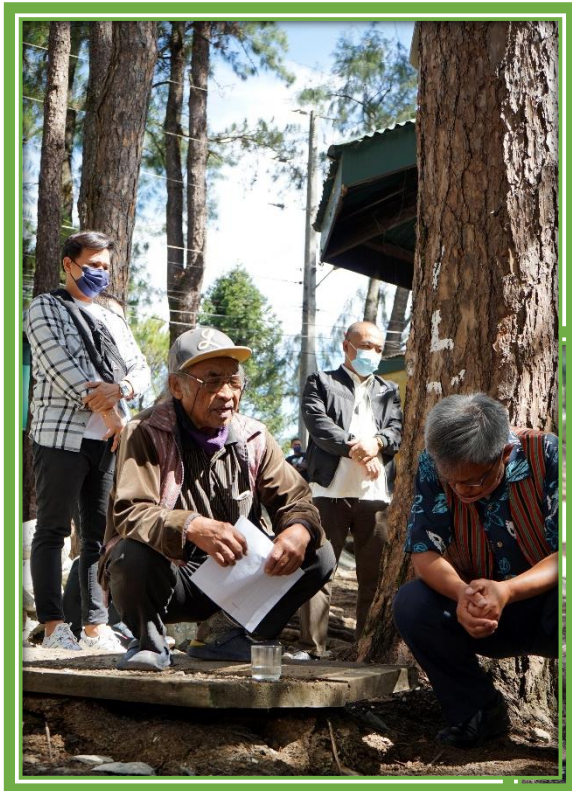
After years of conceptualization, the JHMC Office Building has come into a reality. The cultural blessing and inauguration were held on 04 April 2022, led by the JHMC Board of Directors (BODs), together with former BOD Chairperson Silvestre C. Afable, Jr. and former Acting BOD Chairperson Atty. Caesar G. Oracion, who were contributory to the realization of the building.



The JHMC Former and Current BODs who led the Cultural Blessing and Inauguration of the JHMC Office Building.



The JHMC Employees, together with the JHMC BODs, who attended the Cultural Blessing and Inauguration of the JHMC Office Building.



The Cultural Blessing of the JHMC Office Building.

Meanwhile, there are **two (2)** ongoing projects with a total contract amounting to **Four Million Five Hundred Thirty-Three Thousand Eight Hundred Ninety-Six & 36/100 (PhP4,533,896.36)**, as follows: (a) Rectification of Interior and Exterior Flooring of VOA Log Home No. 20A; and, (b) Level 3 of the JHMC Office Building.



*Removal of existing flooring,
installation of Tongue and
Groove (T & G) flooring.*



*Removal laying-out and
installation of T & G
flooring.*



*Laying-out and installation
of WPC flooring.*

Rectification of Interior and Exterior Flooring of VOA Log Home No. 20A

60 of 85

HIGHLIGHTS OF ACCOMPLISHMENTS CY 2022



Construction at the Level 3 of the JHMC Office Building.

B. FINANCIAL PERSPECTIVES

B.1. Adherence to R.A. 7656 or “An Act Requiring Government-Owned or Controlled Corporations to Declare Dividends Under Certain Conditions to the National Government, and for Other Purposes”

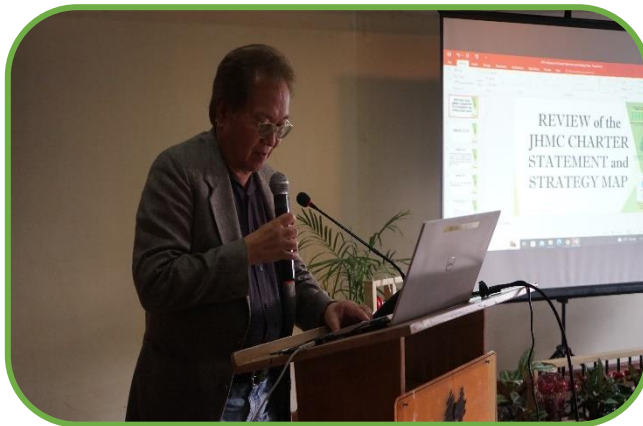
JHMC declared and remitted cash dividends to the National Government for the year 2021 in the amount of **PhP8,093,087.50** as a direct result of the sustained positive results of operating income by the Corporation beginning CY 2010 up to CY 2021. This has been an unprecedented event that gained more significance as the National Government is in need of resources to address the COVID-19 pandemic situation.

C. INTERNAL PROCESS PERSPECTIVES

In alignment with the government’s socio-economic agenda on the ease of doing business, several processes of JHMC are being reviewed, streamlined, and digitized to ensure more effective and efficient delivery of public service.

C.1 Review of the JHMC Charter Statement and Strategy Map

As its preliminary activity for the upcoming Strategic Planning for CY 2023-2028, the JHMC Board of Directors and Management conducted a review of its existing Charter Statement and Strategy Map on 09 December 2022, facilitated by the Office of the PCEO – Corporate Planning Unit.







The Participants of the Review of the JHMC Charter Statement and Strategy Map: JHMC BODs, Management, and Office Heads/Representatives.

C.2 Risk Assessment and Management

To ensure that legal risks are anticipated and managed, the Annual Legal Risk Assessment Survey (LRAS) was conducted to assess possible legal risks confronted by all JHMC Offices. This is in addition to the risk assessment and management procedures embodied in the updated JHMC Quality Manual and the JHMC Internal Audit Manual as approved in CY 2022.

C.3 Good Governance Conditions

The JHMC has fully complied with the Good Governance Conditions (GGCs) and Other Conditions and Requirements (OCRs) as provided in Sections 11 and 12 of the GCG MC No. 2023-01 “Performance Evaluation System (PES) for the GOCC Sector” dated 19 January 2023, including that of the GGCs as provided by the AO25 IATF Memorandum Circulars.

C.4 Process Review and Streamlining Efforts

In compliance with the provisions of RA 11032 or the EODB Law and OP-ARTA directives on streamlining and process improvement and in compliance with the ISO 9001:2015 standards on continual improvement, the JHMC, through the OCPEO-CPU has held several sessions to harmonize and streamline various processes and operations manual of the JHMC.



Streamlining Session with ASD - GSD on May 20, 2022.



Streamlining Session with ASD - HRD on March 4, 2022.



Streamlining Session with ICTD on June 28, 2022.



Streamlining Session with BDD on March 24, 2022.



Streamlining Session with OPCEO - CRO on May 5, 2022.



Streamlining Session with EAMD - EMD on June 9, 2022.



Streamlining Session with EAMD - LAMD on March 15, 2022.



Streamlining Session with FSD on June 17, 2022.



Streamlining Session with IAO on March 1, 2022.



Streamlining Session with LD on April 11, 2022.



Streamlining Session with OCS on July 7, 2022.



Streamlining Session with SEZAD on July 7, 2022.



Streamlining Session with SSD on June 21, 2022.

C.5. Updated Citizen's Charter

As a result of the streamlining efforts, the systems and procedures affecting the external services, internal services, and internal processes of at least three (3) Offices have already been approved by the BOD in CY 2022.

C.6. Digitization Efforts for CY 2022

C.6.1 Design and Development of Land and Asset Management Information System (LAMIS)

The LAMIS Project is a collaboration with the BCDA – LADD which aims to automate all land-related processes within the JHMC organization. The project is implemented by phase with the initial phase rolled-out on 22 December 2022.



C.6.2 Updating of the Human Resource Information System (HRIS)

The existing HRIS was enhanced to comply with the updated approved policies, guidelines, process flows, and government rules and regulations. Further, this will respond to the suggestions and issues encountered during the implementation of the information systems.

C.6.3 Continual Improvement of the Document Management System (DTS)

In agreement with the Consultant of the DTS, bug-fixing, and enhancement of the DTS will be provided as part of the warranty. Moreover, the Consultant is accommodating minor additional features and options as requested not stated in the contract.

C.6.4 Camp John Hay Forest Cover and Structures Mapping through Light Detection and Ranging (LiDAR) Technology Project.

The Project was completed on 20 October 2022 through the Consultant, J.R Fernandez Surveying and Engineering Services in the amount of Two Million Seven Hundred Thirty-one Thousand Four Hundred Fifty-one pesos and 69/100 (PHP 2,731,451.69).

The project covered the forest and structural mapping of the 473.89 – hectare portion of CJH.

The use and application to JHMC operations of the LiDAR data was cascaded to JHMC – EAMD through a knowledge and technology transfer on 18 November 2022.



C.7 JHMC Information System Strategic Plan (ISSP) 2023-2027

The JHMC ISSP that was formulated for CY 2023 to CY 2027 was approved by the BOD on 19 December 2022 and was submitted to the Department of Information and Communications Technology (DICT) on 23 December 2022.

C.8 ICT Infrastructure

C.8.1 Installation and configuration of the planned ICT infrastructure for the new JHMC building.

The ICT infrastructure required for the following has already been procured for the Office Building upon completion of all configurations: Local Area Network and Server Room; Audio Visual Equipment for the Board and Conference

Rooms; IP Cameras and Network Video Recorders; and, Uninterruptible Power Supply (UPS) for the desktop computers

C.9 Implementation of the Approved Amended Strategic Performance Management System (SPMS) Manual of JHMC

In its 1st year, the SPMS Manual of the JHMC was fully implemented starting 01 January 2022 in compliance with the provisions of the Governance Commission on Government-Controlled or Owned Corporations (GCG) Memorandum Circular No. 2021-01 for the establishment and implementation of an SPMS of the Civil Service Commission (CSC) or its equivalent.

D. LEARNING AND GROWTH PERSPECTIVES

D.1 Health and General Welfare of JHMC Employees

D.1.1 Annual Physical and Medical Examination

The Annual Medical and Physical Examination (APME) is conducted every year to monitor the physical conditions of employees and also serves as one of the bases for the development of future Health and Wellness Programs.

As a result of the APME conducted for CY 2022, **66%** of the total population was found to have issues with sugar levels, cholesterol, uric acid, and the like. The advice is to modify lifestyles, undergo diet programs or physical activities, and/or undergo further medical tests and medications.



D.2 Human Resource Development Program

For CY 2022, the JHMC developed the Human Resource Development Program (HRDP) to address identified competency gaps and/or to upgrade the capacities of the incumbents (57 regular employees) for the covered period, through different platforms.

This is to provide continuous learning and growth opportunities for all JHMC personnel which includes but is not limited to training, seminar, forums, conferences, coaching, mentoring, focused group discussion, and short courses.

Basic Life Support and First Aid Training



Procurement Act Training



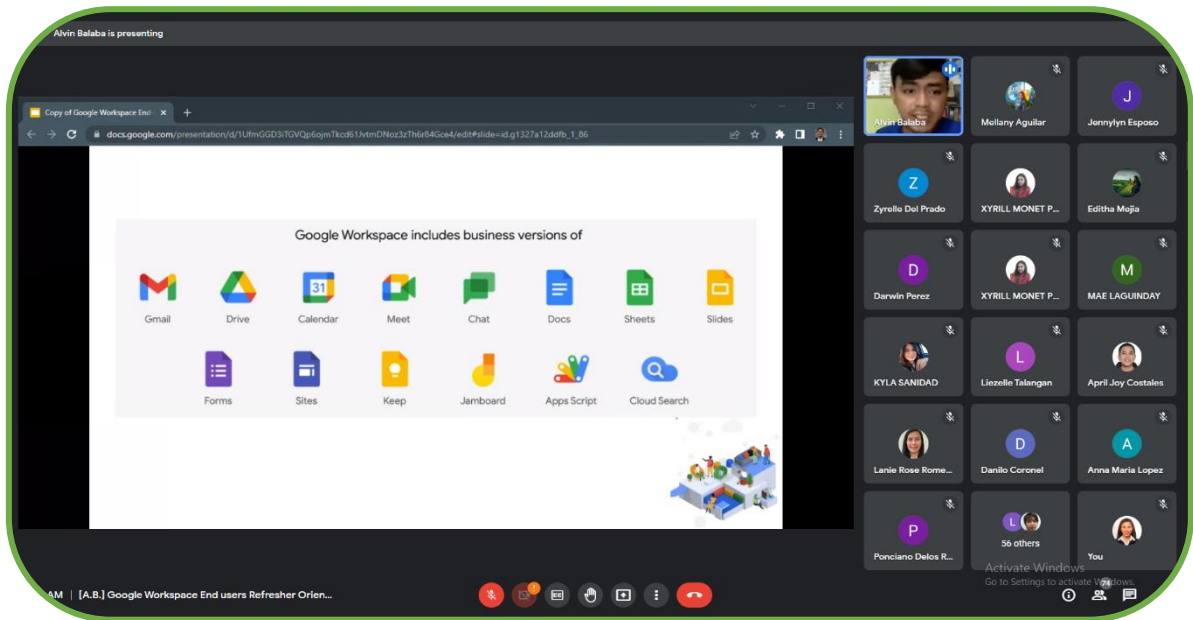
Training/Orientation on the Proper Care and Use of Generator Sets



Drug-free Workplace Awareness



Google Workspace Orientation



D.3 Health and Wellness Program

D.3.1 Physical Work Outs

JHMC promotes the well-being of its employees regardless of position, age, sex, civil status, religion, belief, and culture through the conduct of various activities such as physical, financial, environmental, emotional, and spiritual. Thus, every year, JHMC develops and implements a Program to address the Health and Wellness issues of both male and female employees.

In promoting the well-being of all employees, both male and female employees are provided with equal opportunities to participate. Every Health and Wellness Program is designed as non-discriminatory. Male employees are not prioritized over women employees.

Also, JHMC ensures that in the development and implementation of a Health and Wellness Program, gender stereotyping is addressed. Further, the Health and Wellness Program is a means to empower both men and women physically, spiritually, financially, and emotionally.

For the CY 2022 Health and Wellness Program, the Human Resource Services Division (HRSD) will focus on the well-being of employees, which includes the following: (a) Psychological; (b) Physical; (c) Behavioral; and, (d) Environmental.



Health and Wellness Kick-Off Program



John Hay Management Corporation
March 25, 2022



Avigale Villanueva

Mrs. Ylona Veronica A.
Bayod Rpm, LPT

GUEST SPEAKER



HOMER GLENN ATANACIO





D.4 Gender and Development (GAD) Program

JHMC was listed Top 7 among GOCCs which declared a high percentage of GAD activity expenditures over its total agency budget as stated in the 2021 Annual Report of the Philippine Commission on Women (PCW).

JHMC GENDER AND DEVELOPMENT, TOP 7 AMONG GOCCs

Camp John Hay, Baguio City – In the annual report submitted by the Philippine Commission on Women (PCW) for 2021, John Hay Management Corporation (JHMC) was listed top 7 among government-owned and controlled corporations (GOCCs) which declared a high percentage of Gender and Development (GAD) activity expenditures over its total agency budget.

PCW monitors and evaluates the implementation of the Magna Carta for Women on government agencies' compliance with the GAD budget policy. The report also shows the programs and projects that have high GAD attribution through the use of Harmonized Gender and Development Guidelines (HGDG) on which JHMC is listed.

Worth noting is that, of the declared expenditures, the cost of implementing the flagship or major programs of JHMC were identified as gender-responsive.

For years, JHMC has been challenged to integrate GAD targets into its plans and programs. With the leadership, guidance, and efforts of the Gender Focal Point System (GFPS) Members and the Technical Working Group (TWG), JHMC emerged to excellence. END.



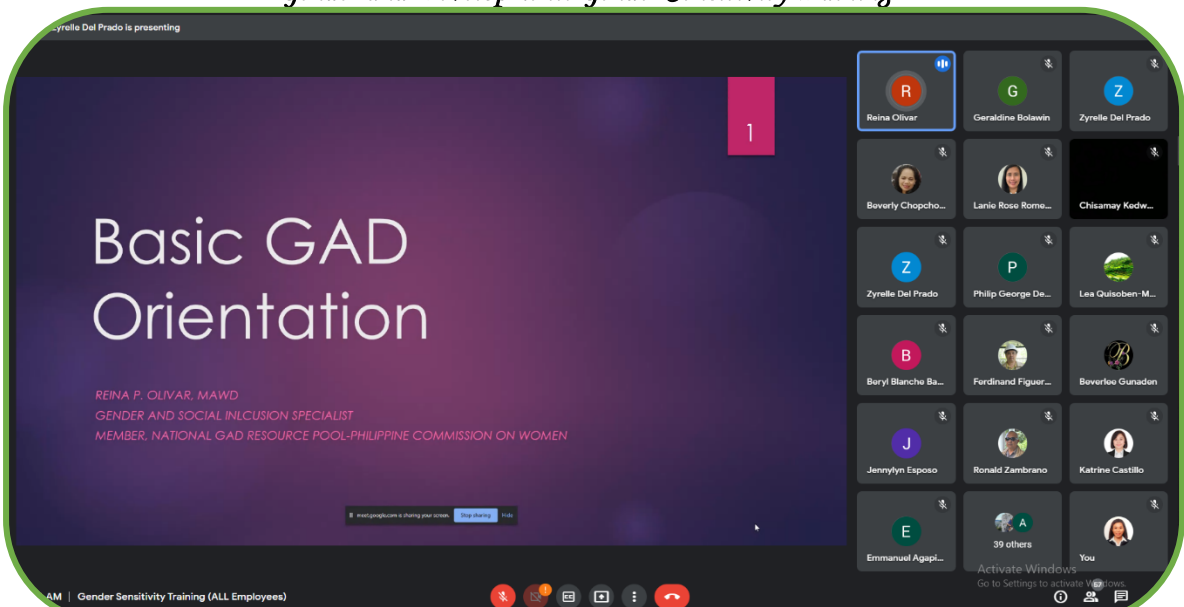
D.4.1 Information Dissemination Relative to the observance of the 18-day campaign to End Violence Against Women



D.4.2 A GAD 101 orientation video for new employees was approved by the GFPS Chairperson and was routed to HRSD on 29 July 2022.

D.4.3 Gender sensitivity training was conducted on 18 August 2022 for all employees.

Gender and Development: Gender Sensitivity Training



D.4.4 Capacity building of the three personnel who were newly appointed as members of CODI. The CODI and Anti-Bastos Law seminar was conducted on 23 November 2022 for all employees.

D.4.5 Workshop on setting of Knowledge Management System on GAD conducted on 05 December 2022 for the GAD TWG and the DRCC. On the same date, the deepening session of the GAD Plan and Budget was also oriented to the members of the Honorable Board.

D.5 Compensation and Position Classification System (CPCS) Implementation

On 14 October 2022, the JHMC attended the courtesy call with the GCG Commissioners at the GCG Office in Makati City, Manila. This is with the initiative of the GCG and the Governance Commission Chairperson Alex L. Quiroz's responsive leadership which opened an avenue to engage with the GOCCs, such as the JHMC. The GCG takes on CPCS concerns on JHMC's implementation challenges, tackled and clarified matters including the Retirement Pay under CPCS, Final Job Evaluation, and CPCS Implementing Guidelines, among others. (Source: GCG website)



In this photo, GCG Chairperson Alex L. Quiroz, together with Commissioners Gideon D.V. Mortel and Geraldine Marie Berberabe-Martinez, poses with the Management of JHMC. (Source: GCG website)



The Governance Commission with the management of JHMC. (Source: GCG website)

D.6 Active Participation in the Volunteer Program in the Public Sector

Republic Act No. 9418 of the Volunteer Act of 2007, mandates the establishment of volunteer programs in the national government agencies and local government units to promote and encourage volunteering in government programs and projects as well as enjoin government employees to render volunteer service in social, economic and humanitarian development undertakings in the community.

D.6.1 03 July 2022: Coastal Clean-Up and Tree-Planting Project at Lingayen Pangasinan

Embodying its Core Values on Stewardship and Passion for the Environment, the JHMC employees acceded to the call for volunteers in the clean-up and tree planting project in Lingayen, Pangasinan on 03 July 2022. This activity is a collaborative effort of the Municipal Government of Lingayen, along with the Bokayo Squad and Pinecones Battalion composed of the former cadets of the Philippine Military Academy (PMA). Toxic and non-biodegradable wastes (e.g. facemasks, diapers, plastic bottles, wrappers, plastic straws, rubber materials, and broken glasses) were collected and diverted from the ocean to save marine life from harm.



In its 2nd year, the GCG issued a rating of “**OUTSTANDING**” on 05 December 2022 to the JHMC during the Exit Conference on 2021 Corporate Governance Scorecard Results. This is pursuant to the new assessment methodology embodied in Section 7 of GCG MC No. 2015-07 (Re-Issued) for CY 2021. This serves as a solid proof and embodiment of the **JHMC’s continual drive towards excellence in public service.**



BCDA Chairperson MGen (Retired) Delfin N. Lorenzana, CDC Executives, and JHMC Representatives led by the JHMC BOD Vice Chairperson Atty. Rudolph Steve Jularbal, Board Secretary Anna Maria G. Lopez, and Corporate Planning Manager Lea C. Quisoben-Maguilao.

CLOSING STATEMENT

As we continue to navigate the uncertainties caused by the pandemic, I'd like to take this opportunity to express my profound gratitude to my JHMC family for pushing through and sacrificing in the name of public service. I'd also like to thank our dear partners and stakeholders for their continued support and trust in us.


The year has been tough for all of us and yet we were able to achieve such development. The overwhelming feedback from different institutions proves that the JHMC provides quality, world-class standards, and genuine services to our stakeholders. Despite the hectic schedule and unending tasks, we have been able to continually improve our management systems and streamline our processes. With this, I'd like to commend each and every member of the JHMC family for being open and collaborative in partaking in these activities.

With the support of our mother company – the BCDA, our projects have been focused in fulfilling our mandates and keeping up with the changing times. Our environmental protection efforts and practices are often given recognition and are being adopted by other agencies. JHMC's activities, programs, and infrastructure projects surely improve the tourism climate inside Camp John Hay. Certificates were handed to us left and right in gratitude for our diverse programs and of course, our generosity. Without a doubt, this was all possible with our endless efforts and commitment to providing public service. The sacrifices and dedication each of you has shown are very much appreciated and valued.

A lot has happened in the past year and I am grateful that I have gone through it with my JHMC family. Through all of these challenges that we overcame and accomplishments that we've achieved, we have nobody to thank but our Lord, Jesus Christ. I pray that all of us will continue to persevere in the coming days as we progress in these changing times. I hope that we will remain vigilant, resilient, and always ready to respond to the best of our abilities. May all of our efforts be focused on how we can further improve our services to our stakeholders who depend on our genuine intentions. Let us all look out for each other and continue lifting each other up. I look forward to better days ahead!

Please continue to have faith and may God bless us all!

With a grateful heart,



ALLAN RAZON GARCIA
President and Chief Executive Officer
John Hay Management Corporation