

CY 2021

President's Report



Republic of the Philippines
Office of the President

JHMC

JOHN HAY MANAGEMENT CORPORATION
a member of The **BCDA** Group

HIGHLIGHTS OF ACCOMPLISHMENTS

CALENDAR YEAR 2021

Over the years, the John Hay Management Corporation (JHMC) as the steward of the Camp John Hay (CJH), continues to develop the estate into a premier tourist and investment destination and center for human resource development. It continues to be a strong catalyst for economic growth and job generation, manages its forest watershed areas with a goal of sustainable multiple use and administers effective and efficient regulation in the John Hay Special Economic Zone (JHSEZ) and the John Hay Reservation Area (JHRA) and have been building partnership with various stakeholders for a lasting and positive impact in the City of Baguio and the country.

Aligned to its Vision-Mission-Core Values Statement, the Governing Board of the JHMC set the five (5) focus areas for the Calendar Years (CYs) 2019 to 2023 as follows: Environment Preservation; Tourism Development/ Revenue Generation; Human Resource Development; Enhancing Relationship Lines and Relationship Building Collaboration; and, Safety and Security Issues.

In accordance with the strategic directions and policies set by the Governing Board of the JHMC, the Performance Agreement with the Governance Commission for Government-Owned or Controlled Corporations (GCG), and the Revised Performance Agreement with the Bases Conversion and Development Authority (BCDA), the details of the notable accomplishments of JHMC for CY 2021 follows:

A. ON CUSTOMERS/STAKEHOLDERS/SOCIAL IMPACT PERSPECTIVES

A.1 Customer Satisfaction Rating

JHMC obtained a whopping **92.67%** result of the CY 2021 Customer Satisfaction Survey (CSS) conducted in accordance with the standard methodology, procedures, and modalities prescribed by the Governance Commission for Government Owned or Controlled Corporations (GCG) by the third party consultant, Saint Louis College of San Fernando (La Union).

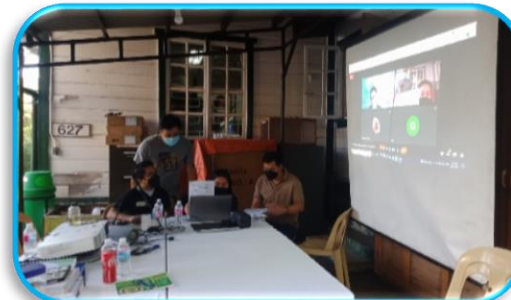
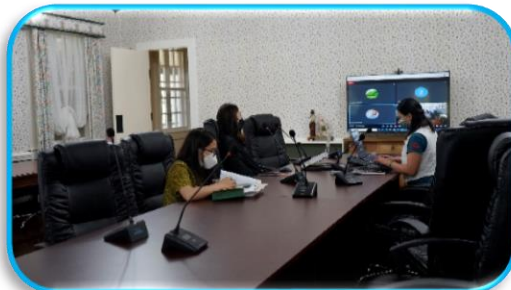
This is a proof that JHMC goes beyond compliance and operates policies of continuous improvement in order to ensure integrity and honesty in dealings with customers and operate a highly effective and efficient organization, focused on meeting customer objectives with the aim of providing services which give fair value and consistent quality, reliability and safety in return for the price paid for the same.



A.2 ISO Certifications

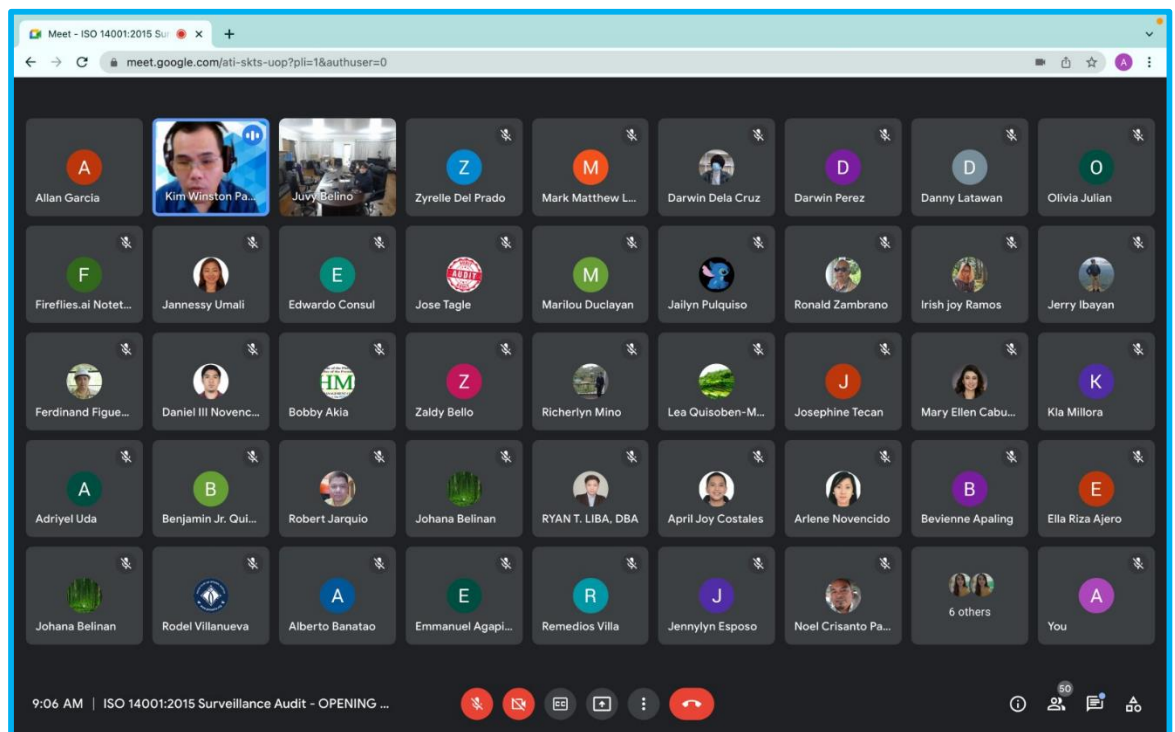
A.2.1 ISO 9001: 2015 (Quality Management System)

True to its policy to continually improve its management system, the 3rd Party Certifying Body (SOCOTEC Certification Philippines, Inc.) has commended JHMC for its efforts in maintaining its compliance with ISO 9001:2015 and was issued its **renewed ISO 9001: 2015 Certificate** on 31 December 2021 **valid until 20 March 2025**, after successfully hurdling the Recertification Audit conducted on 03 November 2021.



A.2.2 ISO 14001: 2015 (Environment Management System)

JHMC has proven itself to be an environmentally responsible entity. The Recertification Audit on 28 December 2021 favorably resulted to JHMC's recommendation for the renewal of its Certification to ISO 14001:2015 by the 3rd Party Certifying Body (SOCOTEC Certification Philippines, Inc.).



A.3 Freedom of Information

On its 6th year since CY 2016, the JHMC is a consistent recipient of the Certificate of Compliance from the Freedom of Information – Project Management Office (FOI-PMO) under the Presidential Communications Operations Office (PCOO) for being **FULLY COMPLIANT** with the enhanced FOI requirements.



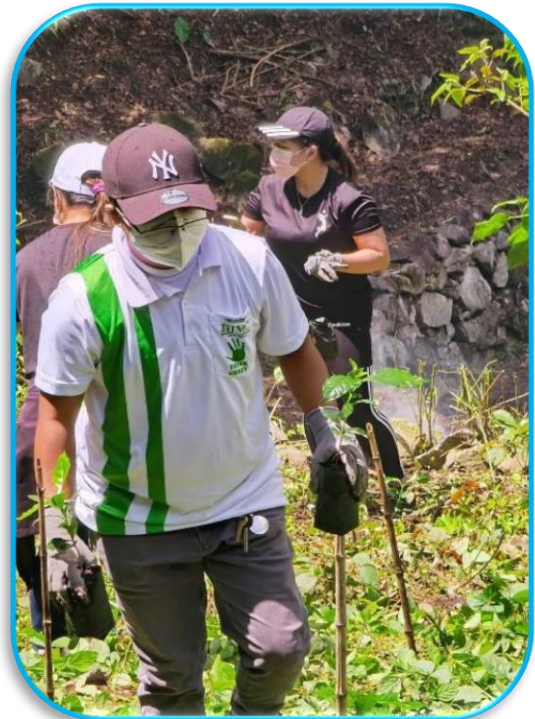
A.4 Forest Management

The forest watershed of CJH is considered as the “last frontier” of vast forested area within Baguio City, the reason why it has been dubbed as the “Lungs of the City”. In fact, according to DENR-CAR statistics, this Benguet Pine-dominated CJH forest accounts for roughly 53% of the remaining forest cover of Baguio City. No wonder why the *Ambient Air Quality Index* within this tourist haven in Baguio City has consistently been rated as “GOOD” by the DENR –Environmental Management Bureau, which is so far the best index in the entire Baguio, La Trinidad, Itogon, Sablan, Tuba and Tublay (BLISTT) District.

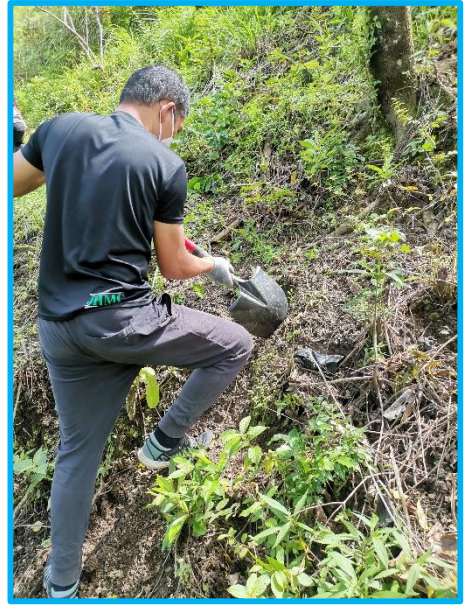
For the year 2021, the following are the accomplishments relative to the management of the Forest Watershed and Biodiversity:

A.4.1 Reforestation/Enrichment Planting Activities

A total of **1,000** seedlings of Benguet Pine, Coffea Arabica and Tibig were planted within Camp 6, Tuba inside the JHRA and Tinongdan, Itogon, Benguet as a measure to mitigate the environmental impacts brought about by the removal of dead and/or pest-infested trees that posed danger to public safety. A total of **12,000** tree seedling donations were also given to the DENR CAR in support of its National Greening Program.



Reforestation Activity in Camp 6, Tuba, Benguet on June 25, 2021



*Reforestation Activity in Tinongdan, Itogon, Benguet
on June 25, 2022*

A.4.2 General Forest Care Activities

****Assisted Natural Regeneration (ANR)***

General forest care activities that started in June 2021, which prioritized ANR involved ring weeding and brushing activities around wildlings that are suppressed and overgrown by weeds and vines. This is to liberate them and allow unhindered growth and survival. In addition, overcrowded natural pine regenerations otherwise known as “wildlings” (about 4-10 cms in size) are gathered, potted and cared for at the nursery until they attain plantable size and subsequently they are planted during reforestation activities to increase and maintain forest density and quality within the JHRA.



Gathering of Wildlings

**Clearing and Maintenance of Fire Lines*

This is a year-in, year-out activity which yielded a total of **11,460 square meters' area** coverage of cleared and maintained fire lines at the Yellow Trail site for CY 2021.

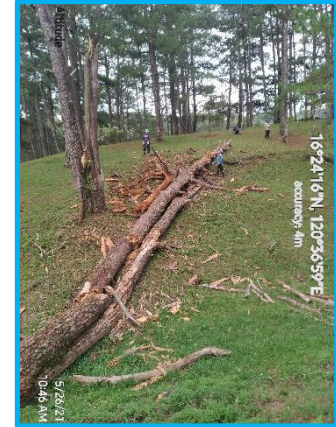


Firelines at the Yellow Trail

A.4.3 JHMC-Initiated Tree Cutting and Pruning Operations

In a natural living ecosystem, tree mortalities and senescence is an integral part of the dynamics within the ecosystem. Such mortalities, however, has to be managed to ensure public safety within the Camp as well as to maintain the health and beauty of this urban park.

For the year 2021, a total of 120 dead Benguet Pine trees that posed danger to public safety and/or pest-infested Benguet Pine trees were cut to ensure public safety as well as to prevent the spread of the infestation/infection to the healthy trees. These tree cutting events were all covered by a Tree Cutting Permit issued by the DENR-CAR.



A.4.4 Nursery Management and Landscape Maintenance Services at the Historical Core

The Historical Core area is one of the most visited botanical, cultural and heritage park in CJH. For most of the year 2021, this area is closed to the public, but even so, the JHMC has maintained its palatability to the visiting public, an array of

maintenance and improvement activities is being continuously undertaken, among which are weed control, replacement of plant mortalities within the pocket gardens and surrounding landscape, trimming and pruning, plant cultivation, fertilization, watering, pest and diseases control activities, and the continuous propagation and maintenance of quality ornamental and forest plants and seedlings at the JHMC Nursery.

For the year 2021, a total of **3,811** ornamental plants were propagated, maintained and planted within the Historical Core, while for the forest tree seedlings, a total of **14,919** seedlings of Benguet Pine and Coffea Arabica was propagated, maintained, and subsequently disposed in support of the JHMC's tree planting program and as seedling donations in support of the tree planting endeavors of environment-friendly agencies and institutions.



A.4.5 Tree Cutting Activities Implemented by Permittees located within the JHRA as endorsed by JHMC

Within the JHRA where the barangay residents live, the cutting of trees that pose danger to lives and properties is also allowed to ensure the safety and well-being of the residents. JHMC however, does not issue the Cutting Permit but only endorses the cutting permit application (emanating from the residents) to DENR-CAR or to the Office of the City Mayor as the case warrants, for the issuance of the Tree Cutting Permit.

For the year 2021, a total of **22** tree cutting permit applications received by JHMC, covering a total of 70 trees that pose danger to lives and properties, were endorsed by JHMC to the Permitting Authority for the issuance of a Tree Cutting Permit while five (5) tree cutting applications covering 35 trees were denied. Other applications favorably endorsed by JHMC for the issuance of corresponding permits include the following: one (1) retrieval application covering two (2) trees and five (5) pruning permit applications covering 13 trees.

A.4.6 Permit to Bring-Out (PBO) – Forest Products issued by JHMC to Requesting Parties

In the course of cutting dead and/or pest-infested pine trees that pose danger to lives and properties, there are logs derived from the cutting operation that are suitable for firewood purposes. These wood materials are kept by JHMC in its log pond for disposal to requesting parties which are utilized for a variety of family, social and cultural events. JHMC levies a minimal PBO fee for the cost of cutting and handling these wood materials, except for the requests of firewood intended to be used during wake of a loved one in which JHMC transfers in a form of donation. For the year 2021, a total of 28 *Requests for Firewood* and two (2) requests to transfer firewood to DENR were received and processed by JHMC.

A.5 Environment Management

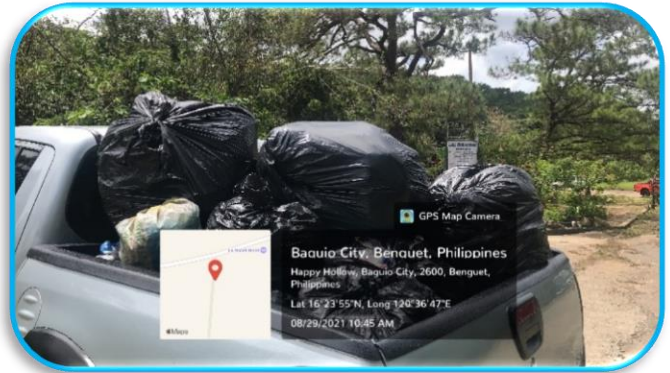
A.5.1 Raising Ecological Awareness

The call towards ecological responsibility is one of the prime responsibilities of the JHMC. This is the way of encouraging participants, whether within or outside of JHMC, to actively participate in the conservation of the natural resources, at their work assignment and even in their daily living. This is done through eco-awareness talks, and other awareness building sessions with JHMC employees relative to its ISO 14001:2015 (EMS).

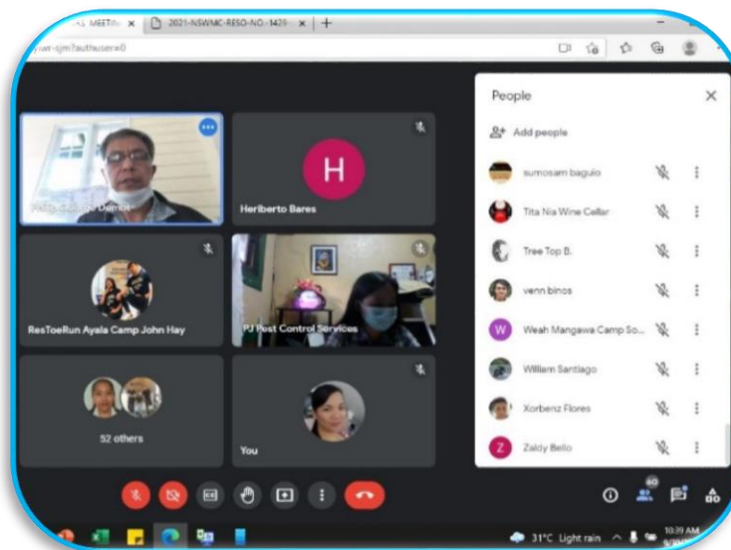
A total of **eight (8) eco-awareness talks** were conducted in CY 2021 to various participants and events, which highlighted the importance of the Effect of Poor Waste Management on Biodiversity; Awareness and Orientation on EMS, Green Office Policy, Solid Waste Management, and Hazardous Waste Management; Awareness on Solid and Hazardous Waste Management specifically on pathological and infectious wastes; the Effect of Solid Wastes in Water Bodies; and, Solid Waste Management Campaign on the Proper Management of Pathological and Infectious Wastes.

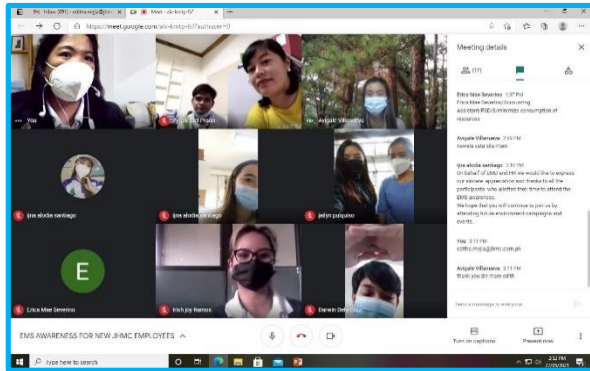


*Eco Talk
and Clean
Up Drive
with BCNHS
on
February
25, 2021*

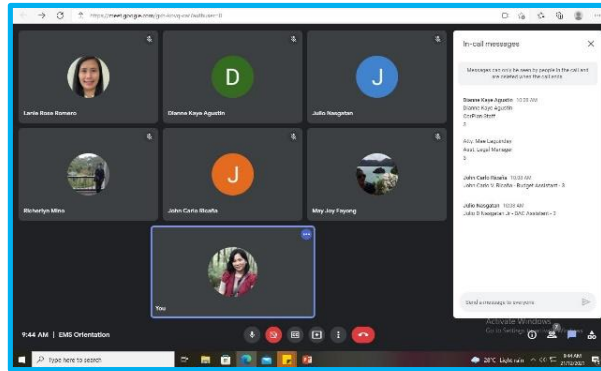


Clean Up Activity Along Trails and Loakan Roadsides with SK Federation of Baguio





Virtual EMS Awareness



Sessions for the Year 2021



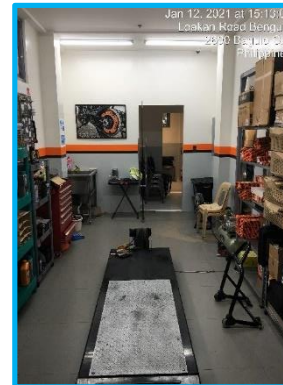
Eco-Awareness and EMS Orientation of Service Provider Personnel on 16 August 2021

A.5.2 Environmental Compliance of JHSEZ Locators

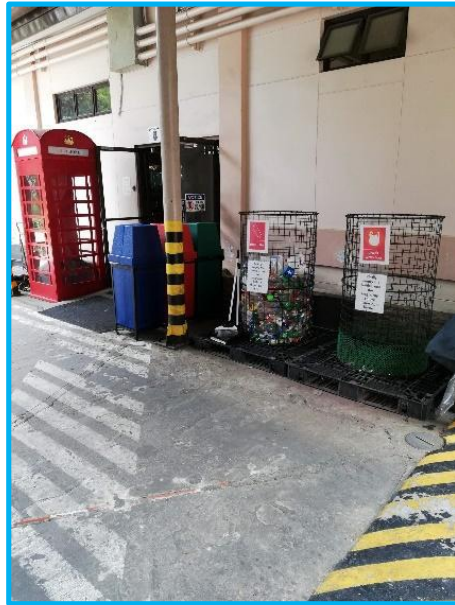
A total of fifty-three (53) Certificates of Environmental Compliance (CECs) of JHSEZ locators were processed. The issuance is an evidence that the JHSEZ locators passed the environment and sanitation inspections and audits as a measure to check their compliance to existing environment and sanitation standards.



Pest Science Personnel application of regulated chemical in their assigned clients



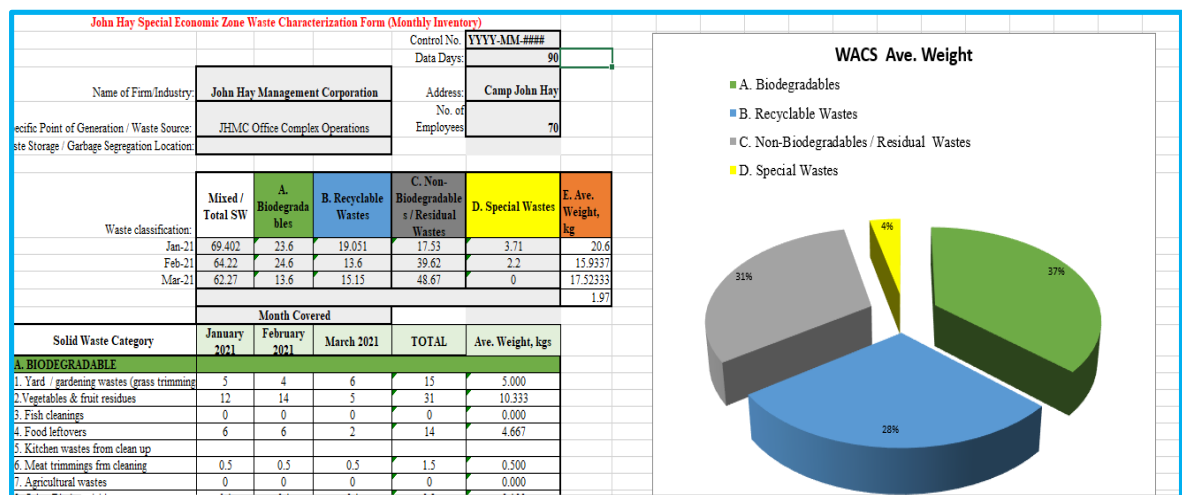
EMD Checking on Environment Compliance of locators (Photos Shows KTM service area)



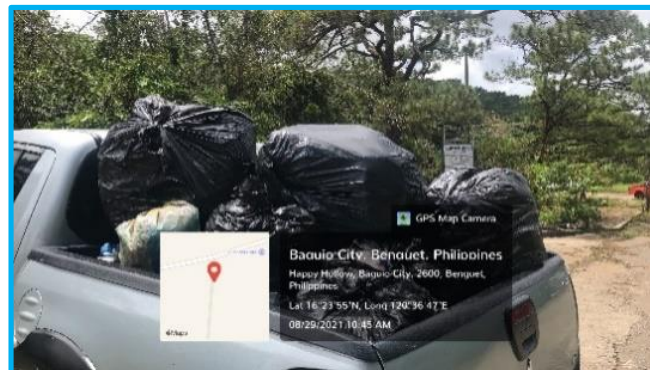
Solid Waste Management of IHG

A.5.3 Solid Waste Management

One of the main areas of concern on environment management is JHSEZ's compliance to Republic Act 9003 or the Ecological Solid Waste Management Act of 2000. Through regular inspections of locators operating within the JHSEZ, JHMC finds that managing solid wastes is a major challenge. Hence, a waste tracking system was proposed for the entire JHSEZ on the tracking and having a close to accurate waste analysis within the JHSEZ through the established Environment and Forest Management Information Systems (EFMIS).



Further, JHMC spearheaded the conduct of several **Clean Up Activities** for CY 2021 on 25 February, 29 August and 18 September covering the Yellow Trail and around the stretch and portions of Loakan Road. Around **1,200** kilograms of solid wastes were diverted from water ways that may potentially pollute upland and lowland areas along the Bued River system, from all the clean-up activities.



With the youngest Volunteers during the Clean Up Drive on February 25, 2021 along Loakan Road

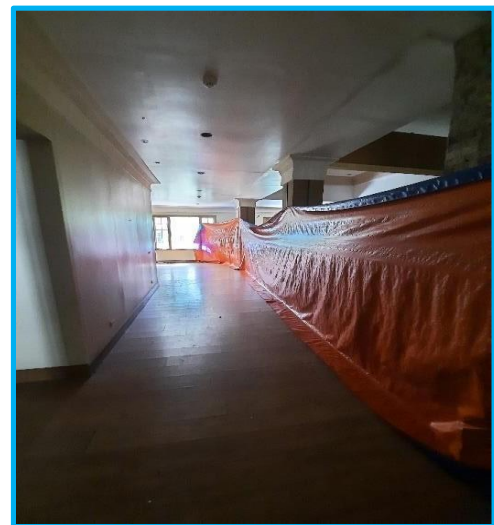


With Volunteers from BCNHS and JHMC's Contracted Security Services provider during the Clean Up Drive on February 25, 2021 at the Forest Trails

A.5.4 Hazardous Waste Management

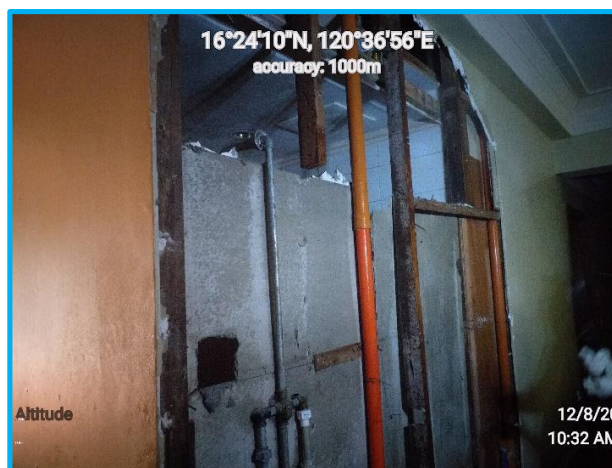
DENR-EMB issues **Chemical Control Orders (CCOs)** that prohibit, limit, or regulate the use, manufacture, import, transport, processing, storage, possession, and wholesale of those priority chemicals that it determined to be regulated, phase-out, or banned because of the serious risks they pose to public health, workplace, and environment. These are steps taken towards the greater task of gradually phasing out / removing the remaining Asbestos Containing Materials (ACM) within the JHSEZ for an **"Asbestos-Free JHMC"**.

For the year 2021, a total of 17 metric tons or 17,000 kilograms of asbestos wastes were responsibly managed through an EMB- Registered Facility.

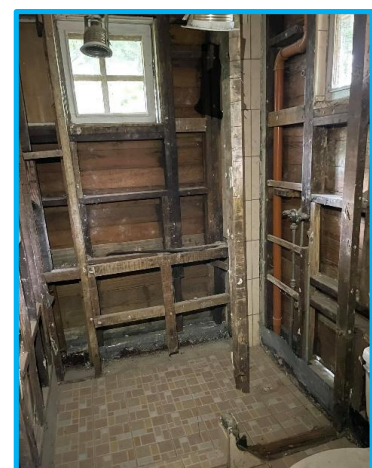


DoloMatrix Philippines Inc is the EMB-Registered TSD Facility for the dismantling and disposal of asbestos wastes. Asbestos walls with ceramic tiles were dismantled from the toilets of the Igorot Lodge.

After dismantling, the asbestos walls attached to ceramic tiles were packed carefully and transferred to designated temporary storage area. The area was decontaminated and thoroughly cleaned through vacuuming and wetting. The dismantling was completed on June 3 – 7, 2021.



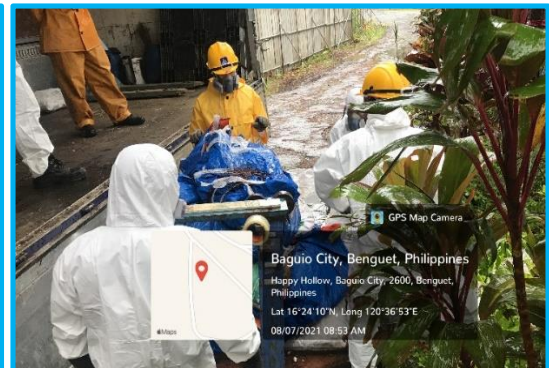
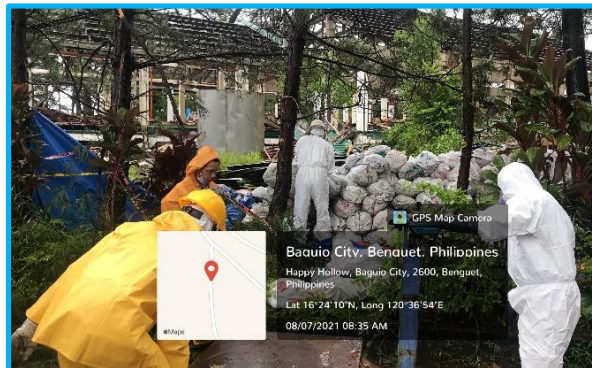
Before



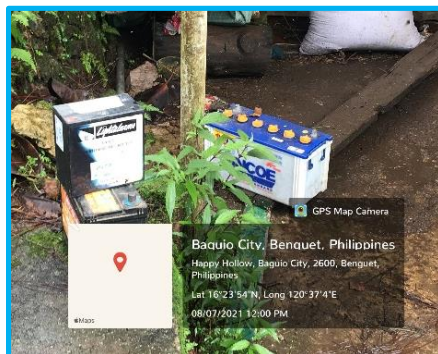
After



Actual weighing and loading to truck on August 6, 2021. SSD and EAMD – EMD Personnel were there monitoring the activity



Actual weighing of dismantled asbestos from Igorot Lodge August 6 – 7, 2021



150 kilograms of Lead Acid Battery



70 kilograms of used oil



200 kilograms
electrical and
electronic wastes

Other Hazardous wastes that were hauled and pulled out for treatment and disposal



METRO CLARK
Waste Management


August 19, 2021
Ref: 1818-DOLOMATRIX-2021

CERTIFICATE OF FINAL DISPOSAL

As Pollution Control Officer of Metro Clark Waste Management Corporation Sanitary Landfill, I hereby certify to the disposal of the materials described below in the Treated Hazardous Waste area of the Sanitary Landfill, permitted by Environmental Compliance Certificate No. 0012-704-213 and with TSD Permit No. OL-TR-R3-69-4000038 in accordance with Republic Act No. 9003 (The Ecological Solid Waste Management Act of 2000) and RA 6969 (Toxic Substance and Hazardous and Nuclear Wastes Control Act of 1990). The materials are buried, compacted and covered along with other waste materials. No portion of the waste has been recycled or salvaged.

DATES OF FINAL DISPOSAL : August 07, 2021
DESCRIPTION : Asbestos Waste
QUANTITY OF MATERIAL : 3.98 Metric tons
SUPPORTING DOCUMENTS : Manifest Form No. 63721 and PTT (OL-PTT-R3-69-028290)

HAULER INFORMATION	GENERATOR INFORMATION
Name / Company: DOLOMATRIX PHIL., INC.	Name / Company: JOHN HAY MANAGEMENT CORPORATION
Address: Angeles Industrial Park Inc., Calibutut, Bacor, Pampanga	Address: John Hay Special Economic Zone, Scout Barrio, Baguio City, Benguet
Tel No. 045 624 5092 / 02 475 7143	Tel No.: (074) 444-5823
Plate No: CAG 6351	

Metro Clark Waste Management Corp.
By: 
NEHEMIA JOY MANUCDUC
Pollution Control Officer
COA No. 158-0874-1133

ORIGINAL COPY

CLARK OFFICE: 1001 N. 2nd Street, Clark Freeport Zone, Angeles City, Pampanga
Phone: (045) 624-5092
Fax: (045) 624-5093
Email: info@metroclark.com.ph
Website: www.metroclark.com.ph

SITE OFFICE: Clark Special Economic Zone, Subzone D
1800 Subzone D, Clark, Pampanga
Phone: (045) 624-5092
Fax: (045) 624-5093
Email: info@metroclark.com.ph
Website: www.metroclark.com.ph

CONTACT: Phone: (045) 624-5092
Fax: (045) 624-5093
Email: info@metroclark.com.ph
Website: www.metroclark.com.ph

"Cleaning our environment is our business..."

A.5.5 Water Quality Management

All septage facilities under the JHMC operations have valid Discharge Permits which were renewed on a timely manner. Status of all the septage facilities are regularly reported on a quarterly basis to the EMB- CAR.



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Republic of the Philippines
Department of Environmental and Natural Resources
ENVIRONMENTAL MANAGEMENT BUREAU
Cordillera Administrative Region (CAR)
Cordillera Administrative Region (DHR) Compound, Gibraltar Baguio
City
Tel No: (075) 445-64-40

Date: May 14, 2021 Permit No.: DP-CAR-21-02858
Renewal

WASTEWATER DISCHARGE PERMIT

Pursuant to Section 14, Article 2, of the RA 9275 otherwise known as the "Philippine Clean Water Act of 2004", this permit is hereby granted to **John Hay Management Corporation Office Complex** with office address at Jhmc Office Complex, John Hay Special Economic Zone, Camp John Hay, Country Club Village, Baguio City, Benguet for its establishment:

John Hay Management Corporation Jhmc Office Complex, John Hay Special Economic Zone, Camp John Hay Country Club Village
TIN No. 004 125 168 000 BAGUIO CITY

CONDITIONS:

- The Permittee shall be allowed to discharge effluent from the one (1) unit 2-chambered Septic Tank into the Bad River not to exceed **eight (8) cubic meters per day** during the validity of this Permit and that it shall comply with the following standards for Class "C" Freshwater:


Parameter	Standards	Parameter	Standards
BOD	50 mg/L	Fecal Coliform	400MPN/100 mL
Ammonia	0.5 mg/L	Nitrate	14 mg/L
Phosphate	1 mg/L	Oil and Grease	5 mg/L
Surfactants	15 mg/L	---	---

* Reference for effluent parameters: DAO 2016-08, PSIC Code - 3700 (considering that domestic waste water is being treated by the septic tank).

- Institute measures on the operation of your Septic Tank so as to have effluent conforming with the prescribed standards.
- Submit Self-Monitoring Reports (SMRs) based on the following schedule:

Quarter	Coverage	Submission	Quarter	Coverage	Submission
First	Jan. - Mar.	1-15 Apr.	Third	Jul. - Sep.	1-15 Oct.
Second	Apr. - Jun.	1-15 Jul.	Fourth	Oct. - Dec.	1-15 Jan.

- Include effluent analysis of the above parameters (if with effluent at the overflow/outlet pipe) conducted by a Third Party Laboratory duly recognized by EMB, in every submission of the SMRs.
- Conduct regular desludging and submit Certificate of Desludging of the Septic Tank and treatment of the same by an accredited service provider.
- The permittee shall seek accreditation of his/her designated Pollution Control Officer (PCO) pursuant to Section 8 of DAO 2014-02 (Revised Guidelines for Pollution Control Officer Accreditation).
- In case of the resignation or termination of the services of the PCO, the Managing Head shall appoint/designate a new PCO. He/she shall inform, in writing, the concerned EMB Regional Office within fifteen (15) days and seek accreditation for the new PCO within thirty (30) calendar days from the date of the resignation or termination.
- Allow the entry of our duly authorized representative(s) to conduct inspection within your premises.
- This permit shall be adequately framed and posted in a conspicuous place at the plant/establishment.

 This is a computer generated certificate. To verify the authenticity of this file, kindly scan the generated QR Code using your QR Code scanner/reader or visit the OPMIS website for details.

Protect the environment... Protect life...

Discharge Permit of JHMC Office Cottages

*JHMC Sewage Treatment Plant (STP) Project

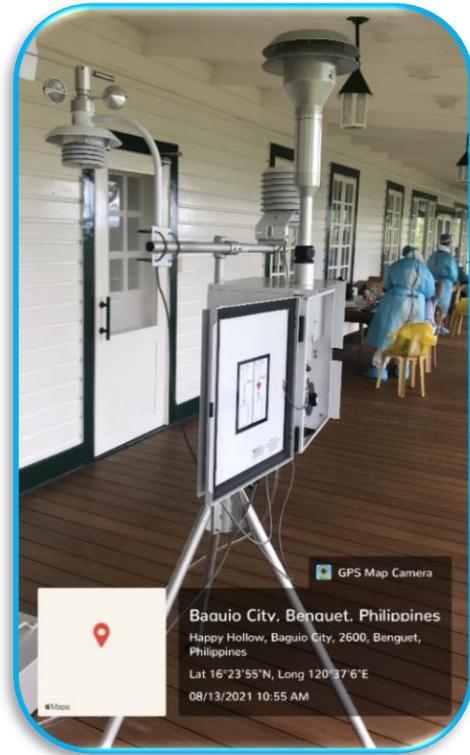
As part of JHMC's compliance to environment standards and setting of pollution control measures and mitigation measures which should not be compromised, this STP project is included in the Bounce Back Better Plan of JHMC as this is also intended as a generating facility in the future. The Supplemental Budget was given by the BCDA in November 2021 and its procurement commenced on December 2021.

A.5.6 Air Quality Management

For the previous years, data show that the JHMC has maintained its good air quality through the years. Air Pollution Sources in the JHSEZ are regulated and inspected during the environment audit of locators for their CEC issuance.

*Ambient Air Quality Monitoring on Particulate Matter 10 (PM¹⁰)

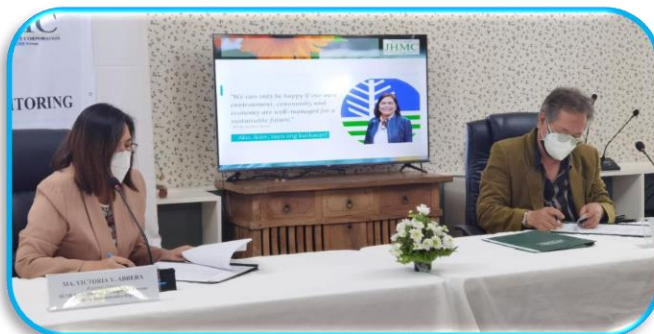
The JHMC has successfully purchased its own Particulate Monitoring Machine through public bidding. All ambient air monitoring conducted for the year 2021 were in the GOOD Air Quality Index.



*Memorandum of Agreement Between JHMC and EMB- CAR

For the entire Cordillera Administrative Region, in BLISTT specifically, JHMC is the **first adoptor of an ambient monitoring station** under the “Adopt a Continuous Ambient Air Quality Monitoring Station (AAQMS) Program”.

With the urge to support JHMC’s goal in ensuring a healthy environment, JHMC and the Environmental Management Bureau – Cordillera Administrative Region (EMB-CAR) forged a Memorandum of Agreement under the “AAQMS” Program on November 9, 2021 at the Bell House, Camp John Hay. The main objective of the program is to expand the Ambient Air Quality Network areas in the BLISTT area in partnership with private firms to put up a Continuous Ambient Air Quality Monitoring Station to be connected in the Air Quality Network Operating Center (AQNOC).



DENR –EMD CAR Regional Director Ma. Victoria V. Abrera and JHMC President and Chief Executive Officer Allan R. Garcia during the signing of the MOA

A.5.7 Compliance to the Philippine Environmental Impact Statement System (PEISS)

Through the joint effort with its counterpart team with the Filinvest Consortium, the Sheridan Drive Project has been granted an Environmental Compliance Certificate (ECC) on 18 May 2021.



Republic of the Philippines
Department of Environment and Natural Resource
ENVIRONMENTAL MANAGEMENT BUREAU
DENR Compound, Gibraltar, Baguio City
Telephone No. (074) 442-2346, (074) 446-2881, (074) 443-4909 Fax No. (074) 446-6440
car@emb.gov.ph
Visit us at <http://www.emb.gov.ph/nortalcar>

ENVIRONMENTAL COMPLIANCE CERTIFICATE

(Issued under Presidential Decree 1586)

ECC-OL-CAR-2021-0060

THIS IS TO CERTIFY THAT THE **FILINVEST HOSPITALITY CORPORATION**, represented by its Assistant Vice-President, **ENGR. MICHAEL F. FAVORITO**, is granted this Environmental Compliance Certificate (ECC) for the construction and operation of the Sheridan Drive Center to be located within the John Hay Special Economic Zone, Camp John Hay, Baguio City, by the Department of Environment and Natural Resources (DENR), through the Environmental Management Bureau (EMB).

SUBJECT ONLY to the conditions and restrictions set in this ECC and in the attached document labelled as Annexes "A", "B" and "C".

This Certificate is issued with the following details:

PROJECT DESCRIPTION

The ECC covers the construction and operation of the Sheridan Drive Center (4-Storey with 2 Basements) having a gross total floor area of 1.842552 hectares within a parcel of land containing a total area of approximately 5,700.00 square meters covered by a Contract of Lease entered into between Bases Conversion and Development Authority / John Hay Management Corporation and Filinvest Hospitality Corporation and located within the John Hay Special Economic Zone, Camp John Hay, Baguio City with its geographical coordinates at 16.40304°N Latitude, 120.61548°E Longitude.

The project components are attached as Annex "C" hereof.

This Certificate is issued in compliance with the requirements of Presidential Decree No. 1586, and in accordance to DENR Administrative Order (D.A.O.) No. 2003-30. The EMB, however, is not precluded from reevaluating and correcting any deficiencies or errors that may be found after issuance of this Certificate.

Issued at EMB-CAR, DENR Compound, Gibraltar, Baguio City this May 18, 2021.

Recommending Approval:


MARIE PINA L. RODAS
OIC-Chief, Clearance & Permitting Division

Approved:


MA. VICTORIA V. ABRERA
Regional Director



Environmental Compliance Certificate
Sheridan Drive Center
John Hay Special Economic Zone Baguio City, Benguet
FILINVEST HOSPITALITY CORPORATION

This Certificate is issued with the following details:

PROJECT DESCRIPTION

The ECC covers the construction and operation of the Sheridan Drive Center (4-Storey with 2 Basements) having a gross total floor area of 1.842552 hectares within a parcel of land containing a total area of approximately 5,700.00 square meters covered by a Contract of Lease entered into between Bases Conversion and Development Authority / John Hay Management Corporation and Filinvest Hospitality Corporation and located within the John Hay Special Economic Zone, Camp John Hay, Baguio City with its geographical coordinates at 16.40304°N Latitude, 120.61548°E Longitude.

The project components are attached as Annex "C" hereof.

A.6 Business Development

Towards the end of the year where protocols allow the re-opening of business, JHMC conducted a Christmas Fair at the Historical Core from December 10-31, 2021. During the twenty-one (21) day activity, the total sales ticket is **PhP407,570.00** and a total rental, Gate Pass and TPTO is **PhP151,800.00**.



A.7 Special Economic Zone Administration

A.7.1 JHSEZ New Locators

Despite the ongoing health crisis, JHMC has maintained its role as the primary catalyst for economic development in the Cordillera Region.

Three (3) new locators added to the list of business enterprises namely: Extraordinaire Janitorial & Manpower Services, Pest Science Corporation and Golden ZII – Family Mart. This brought to a total of **eighty-seven (87)** business enterprises that remained active at the close of the year.

A.7.2 Labor Center and Job Generation

The Labor Center, in compliance to conditionality no. 8 of the 19-Conditionalities set by the City of Baguio, is the commitment of John Hay Business Community to provide much needed jobs to residents of the BLISTT Area who are the direct beneficiaries of all available jobs inside the JHSEZ.

Based on record, as of *31 December 2021*, jobs generated totaled to **5,699 employees**, with unprecedented all time high of 99% from the BLISTT area and 1% from the Non – BLISTT areas.

A.8 Asset Management

A.8.1 Asset Disposition - Barangay Segregation Program (BSP)

After its temporary deferment in CY 2020, series of Technical Coordination Meetings (TCM) between the Legal and Technical representatives of the BCDA, JHMC, Office of the City Representative, Office of the City Mayor, and the Barangay Officials of the 13 Barangays within CJH were conducted in 2021. This caused the creation of a Technical Working Group (TWG).

Simultaneously, a verification survey was conducted/completed by the Technical Team of the BCDA – LADD, and JHMC – LAMD covering the following barangays: Lucnab, Country Club Village, Greenwater Village, Sta. Escolastica Village, and Upper Dagsian.



Series of Technical Coordination Meeting via face-to-face and online between the BCDA, JHMC, Office of the City Representative, Office of the City Mayor, and the Barangay Officials of the 13 Barangays within Camp John Hay were conducted in 2021

***A.8.1.1 Subdivision Survey of Lot 1-A, Psd-131102-002639, a portion of Barangay Hillside, Camp John Hay**

The project contract is seventy-eight percent (78%) accomplished.

***A.8.1.2 Subdivision Survey of the remaining portion of BCDA Titled Property: Lot 2, Psd-131102-002639/portion of Greenwater Village; Lot 7, Psd-131102-002639/portion of Country Club Village; and, Lot 13, Psd131102-002639/portion of Upper Dagsian**

The subdivision and individual lot survey is 98% completed. The review of the result of the survey is still ongoing.

***A.8.1.3 BSP PHASE II: remaining portion of barangay Greenwater Village; remaining portion of Country Club Village; remaining portion of Upper Dagsian; Sta. Escolastica Village; and, Lucnab/Outlook Drive**

These are the subject areas of the Special Patent Application (SPA) Phase I pending before the Office of the President – Office of the Deputy Executive Secretary for General Administration.

A.8.2 Scout Barrio Housing Project (SBHP)

The Project's completion rate is at **90.18%** in terms of release of Transfer Certificate of Title to Beneficiaries. The collection of payments for SBHP is 100% completed in 2021.



MANRIQUE, PERFECTO G.



TIMBANCAYA, DEMETRIA B.

A.9 Project Management

While this pandemic has caused a major setback to most aspects of the operations, it somehow allowed JHMC, on a brighter note, to proceed with its priority projects on rehabilitation works to maintain BCDA and JHMC assets in their pristine conditions and prepare the facilities for the new normal.

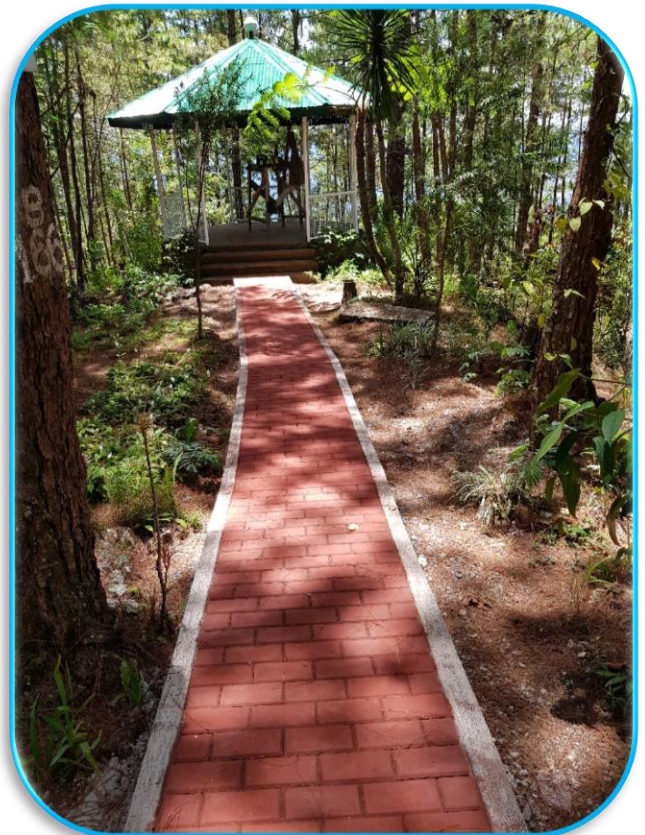
There were **five (5)** projects completed for the year with a total contract amounting to ***Seventy-Five Million Seven Hundred Eighty-Nine Thousand Thirty-Nine & 92/100 pesos (PhP75,789,039.92)***, as follows: (a) Slope protection at Hillside Barangay; (b) Rehabilitation of Bell House Phase 3; (c) Restoration and landscaping of Secret Garden at the Historical Core; (d) Repair and Maintenance of Major and Secondary Roads; and, (e) Rehabilitation of VOA Loghome 9.



Slope Protection at Hillside Barangay



Rehabilitation of Bell House Phase 3



*Restoration and Landscaping of Secret Garden at the
Historical Core*



Repair and Maintenance of Major and Secondary Roads

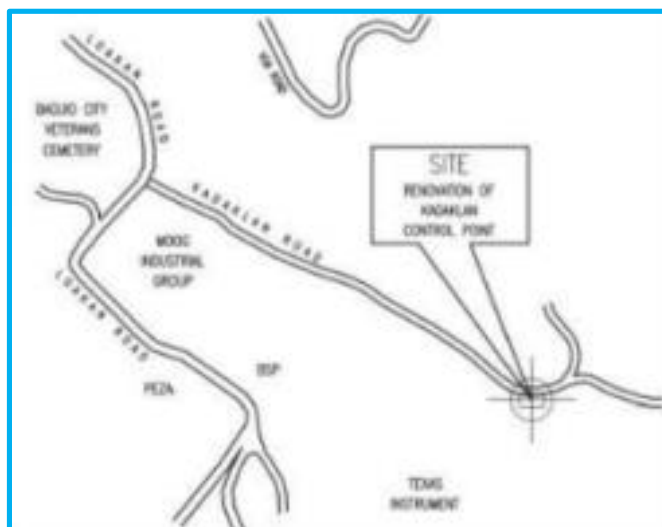


Rehabilitation of VOA Loghome 9

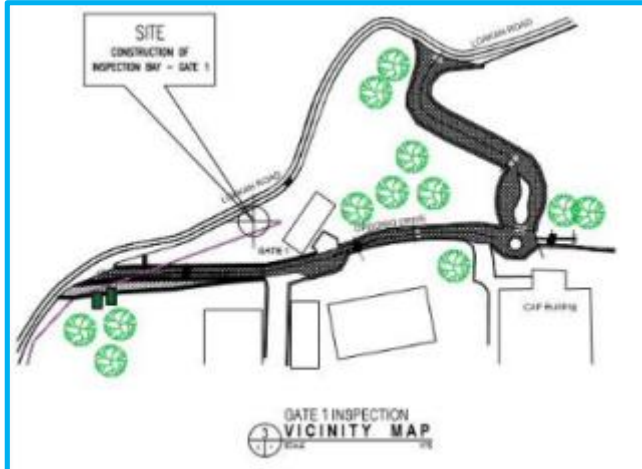
Meanwhile, there are **three (3)** ongoing projects with a total contract amounting to ***Forty-eight Million Nine Hundred Twenty-Four Thousand Seven Hundred Seventy-Two & 15/100 pesos (Php48,924,772.15)***, as follows: (a) JHMC Office Building; (b) Renovation of Kadaclan Control Point and Relocation of Kadaclan Ranger Station; and, (c) Renovation of Gates 1,2,4, with installation of Inspection Bays at the JHSEZ.



JHMC Office Building



*Renovation of Kadaclan Control Point and Relocation of
Kadaclan Ranger Station*



Installation of Security Bay and Security Post with Comfort Room at Gate 1



Installation of Security Bay and Security Post with Comfort Room at Gate 2



Installation of Security Bay and Security Post with Comfort Room at Gate 4

A.10 Regulatory Services

Continued services for the strict implementation of rules and regulations governing the operations and doing business inside the JHSEZ by the Office of the Building Official (OBO) and the Special Economic Zone Administration Department/ Once-Stop-Action Center/ Customs Clearance Area.



Inspection of imported IT equipment from one of JHMC Registered Locators with PEZA

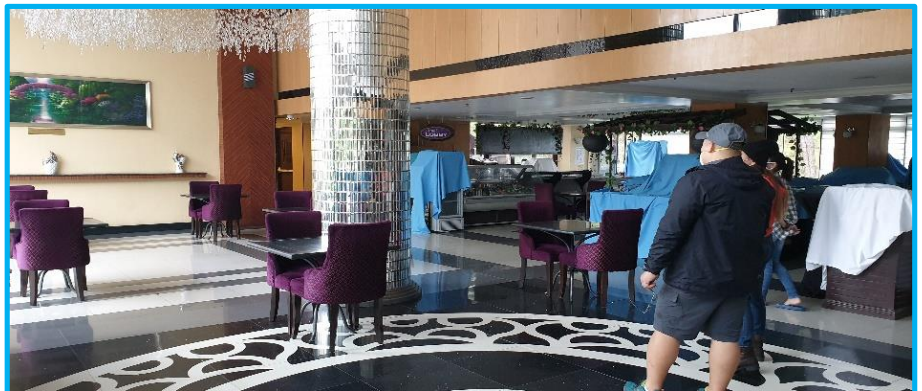


Inspection of imported wines



Inspection of Le Chef Kitchen Area

Inspection of Le Monet Hotel



***Accreditation Center**

The Accreditation Center continues to process Certificates of Accreditation and Permits to Operate (PTO) within committed turn-around time. As of 31 December 2021, **69 PTOs** were issued to qualified Locators.

The Accreditation Center closely monitors the re-opening of establishments inside the JHSEZ in coordination with our Safety and Security Department (SSD) and other partner Government agencies to make sure that JHSEZ Locators comply with the necessary health and safety protocols as mandated by the Inter-Agency Task Force (IATF).

***Intensified Implementation of the Customs Rules and Regulations**

As of 31 December 2021, a total of **20,865 inspections** were conducted at the Customs Clearance Area (CCA) with all goods and articles entering and exiting the JHSEZ being properly documented wherein, appropriate fees were collected.

As part of JHMC's regulatory function as mandated by Customs Administrative Order 2-98, amended by 11-2019 on May 2020, JHMC confiscated several undocumented articles and subsequently released the items, upon completion of the required documents and with proper clearance from partner Government agencies, the *Bureau of Customs (BOC)* and *Philippine Economic Zone Administration (PEZA)*.

A.11 Corporate Social Responsibility

A.10.1 COVID-19 Related Activities

***Mass Testing (RT-PCR), including JHSEZ Locator employees**

Collectively under Philippine Arena Mega Swabbing Facility, under the joint effort of the JHMC-BCDA Team as Coordinators, in partnership with the Bureau of Fire Protection (BFP) having the core team, encoding and swabbing teams, a total of **629,332 individuals** were catered as of the facility's closing in 20 December 2021. JHMC Team's efforts and contribution were duly acknowledged and commended by the partner LGUs, Office of the Civil Defense – CAR, BFP, Secretary Vince Dizon and no less than the Office of the President of the Republic of the Philippines.





Province of Kalinga
February 26, 2021 · 🌐

LOOK | KALINGA SENDS OFF ACT TEAM; AGGRESSIVE COMMUNITY TESTING YIELDS GOOD TURNOUT OF SWAB SAMPLES COLLECTED

The Provincial Government of Kalinga together with Tabuk City LGU and DILG-Kalinga sent off the Aggressive Community Testing Team after a week-long swabbing activity in the province through a brief program held today, 26 February 2021.

The ACT team was led by Ms. Jane Theresa Tabalincos, Team Coordinator for ACT Off-Site Activity, together with the Bureau of Fire Protection Swabbers Team led by F/INSP Cristabel Pascua; Ms. Shirley De Jesus and Mr. Jerry Ibayen, Lead Coordinators for Logistics.

Team Coordinator Tabalincos shared that the province has a good turnout based on their target. Based on the available data, she said that the ACT activity was able to achieve 75.15% of the target yielding 6583 swab samples collected out of their target of 8000 samples.

Dr. Tandingan assured that final results as well as the accomplishment report of the ACT activity will be released pending the results of the samples collected yesterday, February 25, 2021.

Acting Governor Frederick Pangsiw with DILG Provincial Director Max Mayer Adong, Provincial Health Officer Dr. Edward Tandingan, Provincial Legal Officer Ken Martinez, Ms. Elizabeth Balais and Ms. Ermilinda Wandag of the Provincial Governor's Office, Tabuk City Health Officer Dr. Henrietta Bagayao and officials from the Kalinga PLGU and Tabuk City LGU graced the send off program held at M Hotel this morning.

The Aggressive Community Testing was conducted on February 18-25, 2021 on various barangays in Tabuk City, Pasil and Lubuagan.

#SHAREDGovernance | #WeHealAsOne





JHMC Volunteers during the Aggressive Community Testing (ACT) held in Kalinga Province on February 19-20, 2021.



JHMC Volunteers during the Aggressive Community Testing (ACT) held in Kalinga Province on February 19-20, 2021.



JHMC Volunteers during the ACT-Baguio City on February 03, 2021 held at the Bell House, Historical Core, Camp John Hay.



JHMC Volunteers during the ACT-Baguio City on February 03, 2021 held at the Bell House, Historical Core, Camp John Hay.

A.11.1 Corporate Social Responsibility (CSR) Projects

These CSR projects and public relations activities are being implemented yearly to reaffirm and ensure good working relationship with the stakeholders. CSR projects are for the less privileged sectors in the society, especially in the communities within the JHRA. It is through this way that goodwill is built and maintained while making a concrete difference in the lives of the communities it serves.

***Health and Development, Linking Diversity in support to the promotion of health and well-being by the Department of Health.**

Medical supplies were distributed to the following seven (7) schools: Baguio Country Club Village Elementary School; Happy Hollow Elementary School; Baguio City High School-Hillside Annex; JP Laurel Elementary School; Loakan Proper Day Care Center; Camp 7 Elementary School; and, Sta Escolastica Day Care Center

***Support to the Persons with Disabilities (PWDs) Federation of Baguio through the Office of Councilor Arthur Allad-iw.**

As per request of the Hon. Allad-iw, various medicines were distributed to the PWD beneficiaries.

***Delivery of schools supplies school beneficiaries**

Various school and medical supplies were distributed to the following: Camp 7 Elementary School; Country Club Village Elementary School; BCHS- Hillside Annex; Happy Hallow Elementary School; and, JP Laurel Elementary School





A.12 Active Participation in the Volunteer Program in the Public Sector

Republic Act No. 9418 of the Volunteer Act of 2007, mandates the establishment of volunteer programs in the national government agencies and local government units to promote and encourage volunteering in government programs and projects as well as enjoin government employees to render volunteer service in social, economic and humanitarian development undertakings in the community.

JHMC employees have participated in this volunteer program in the following events: (a) 18-19 February 2021 Aggressive Community Testing (ACT) in Tabuk City, Kalinga; and, (b) 25 February 2021 (Holiday: *EDSA People Power Revolution Anniversary*) Clean-Up Activity along Yellow Trail and Loakan roadsides.

A.13 Linkaging Relations Activities

A.13.1 Philippine Investment Promotions Plan (PIPP)

JHMC is one of the Investment Promotion Agencies (IPAs) and continues to be a member of the Philippine Investment Promotion Plan (PIPP) organized by the Board of Investments (BOI), an attached agency of Department of Trade and Industry

(DTI). The PIPP is a support system to other organization and serves as the avenue to discuss ideas for an efficient and effective investment schemes among other IPAs.

B. FINANCIAL PERSPECTIVES

Adherence to R.A. 7656 or “An Act Requiring Government-Owned or Controlled Corporations to Declare Dividends Under Certain Conditions to the National Government, and for Other Purposes”

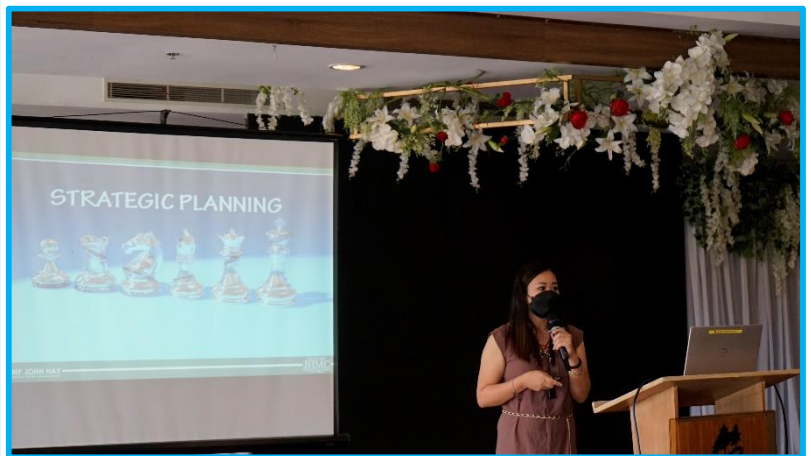
JHMC declared and remitted cash dividends to the National Government for the year 2020 in the amount of **PhP8,163,915.50** as a direct result of sustained positive result of operating income by the Corporation beginning CY 2010 up to CY 2019 and is an unprecedented event which gained more significance as the National Government is in need of resources to address the COVID-19 pandemic situation.

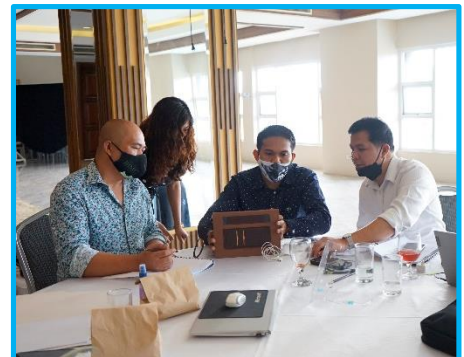
C. INTERNAL PROCESS PERSPECTIVES

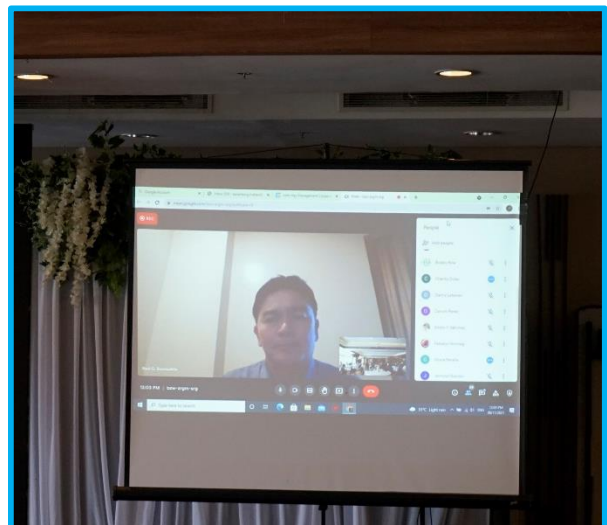
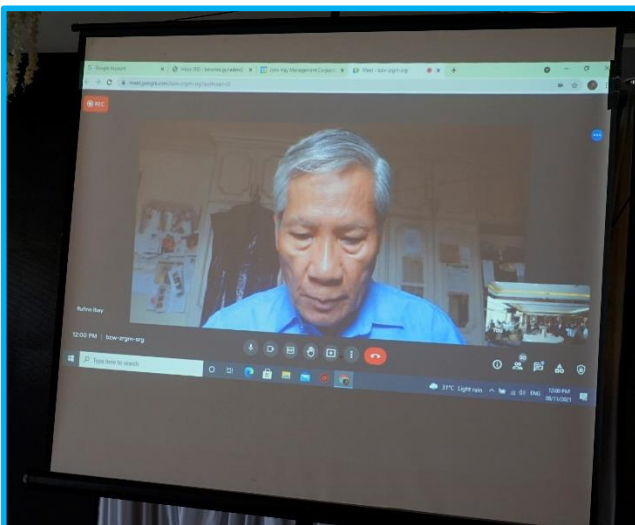
In alignment with the government’s socio-economic agenda on the ease of doing business, several processes of JHMC are being reviewed, streamlined and digitized to ensure more effective and efficient delivery of public service.

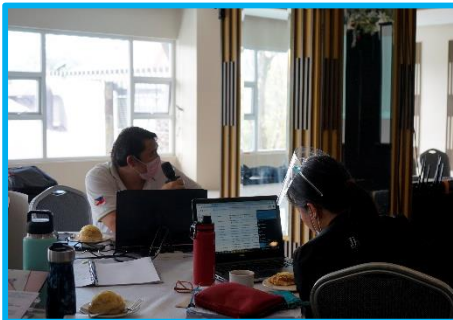
C.1 Strategic Planning

The JHMC Board of Directors and Management conducted an annual review of the Corporate Mission-Vision-Core Values Statements, including the review of the five (5) strategic priorities on 08 November 2021. This led to the revision of the Mission and Vision Statements of JHMC for CY 2022 and beyond.











The JHMC BODs, Management, and Staff and BCDA – Corporate Planning Department

C.2 Process Review and Streamlining Efforts

In compliance with the provisions of RA 11032 or the EODB Law and OP-ARTA directives on streamlining and process improvement and in compliance to the ISO 9001:2015 standards on continual improvement, the JHMC, through the OCPEO-CPU has held several sessions to harmonize and streamline various processes and operations manual of the JHMC. This resulted to the amendment of the Citizens' Charter as of 08 November 2021, submitted to the OP-ARTA.



Streamlining Session on May 6, 2021



Streamlining Session on May 20, 2022



Streamlining Session on June 1, 2021

C.4 3. Digitization efforts for CY 2021 are as follows:

***Design and Development of Environment and Forest Management Information System (EFMIS)**

This was successfully rolled out and implemented last November 2021. The EFMIS is intended to ease the concerns and issues encountered in the management of the environment and forest watershed with the following general features and benefits: (i) Generate spatial-based information by automatically tagging location in observations for analysis of forest condition, wildlife and threats; (ii) Provide an electronic record of patrol effort in terms of distance covered and hours spent that provide concrete evidence of actual conduct of field patrols; and, (iii) Facilitate a timely response to observed threats through environmental law enforcement and other management interventions by providing regularly collected information on observed threats and violations.

***Design and Development of Land and Asset Management Information System (LAMIS)**

This ongoing project is on premise-based information system and web-based interfaces project to improve interaction with JHMC by facilitating online transaction monitoring and information purposes between the JHMC, investors, and JHSEZ residents. Further, the information system would provide a reliable means to manage and monitor the records of structures and JHMC's activities in the affected barangays of the JHRA and the JHSEZ.

***Updating of the Document Tracking System (DTS) and Special Economic Zone Regulatory Information Systems (SEZRIS)**

Enhancement of the existing DTS and SEZRIS to comply with the updated approved policies, guidelines, process flows, and government rules and regulations is ongoing. Further, this will respond to the suggestions and issues encountered during the implementation of the two information systems.

C.4 Roll-out of the Approved Amended Strategic Performance Management System (SPMS) Manual of JHMC

In compliance with the provisions of the Governance Commission on Government-Controlled or Owned Corporations (GCG) Memorandum Circular No. 2021-01 for the establishment and implementation of an SPMS of the Civil Service Commission (CSC) or its equivalent, a collaboration and clarificatory meeting was conducted with the CSC Field Office - Baguio to ensure the alignment of the JHMC's proposed amendments to the SPMS Manual with the CSC's SPMS Guidelines prior to its presentation for approval. The JHMC BOD approved the amended SPMS Manual

on 08 November 2021. The same was rolled-out to all JHMC employees for proper guidance for its organization-wide implementation starting 01 January 2022.



JHMC Representatives with the CSC Field Office - Baguio Director II Anita Verina "Annette" Paredes on August 03, 2021 at the CSC-Field Office, Baguio City.



Virtual roll-out of the Amended JHMC SPMS Manual on November 12, 2021.

D. LEARNING AND GROWTH PERSPECTIVES

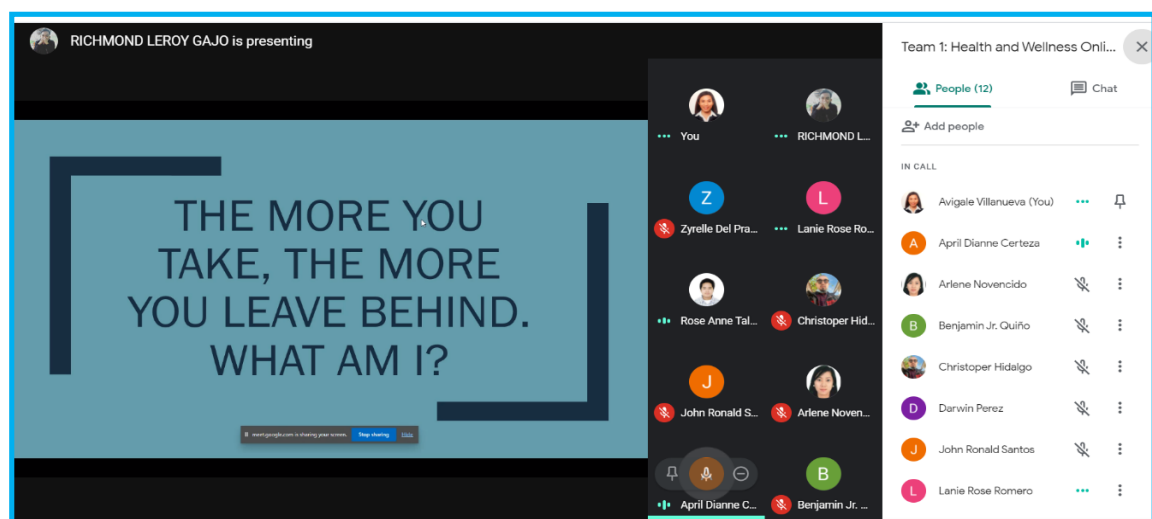
D.1 Human Resource Development Program

For CY 2021, the JHMC developed and implemented a Human Resource Development Program (HRDP) dubbed as ***“Developing a Work Champion/Administrative Expert”*** to address identified competency gaps and/or to upgrade the capacities all employees for the covered period, through different platforms. The focus is on expertise and effective work habit development. The objectives are to promote the Company's efficiency by ensuring that all employees are a good fit for the position and can deliver the required output with efficiency and to reinforce or boost knowledge on the basic skills to increase efficiency.

D.2 Health and Wellness Program

***Physical Work Outs**

To promote change in behavior and a work and life balance, physical work outs were introduced to promote change in behavior and a work and life balance. With the COVID-19 pandemic still in place, physical exercises were conducted in consideration of the safety protocols. Thus, the same were conducted both physically and virtually.



***COVID-19 Related Safety Protocols and Vaccination Data**

The JHMC reiterated the observance of the safety protocols against COVID-19; and the benefits of being vaccinated, during the conduct of the flag retreat every Friday of the week. With its campaign efforts, the vaccination status of JHMC employees is at 97.72% (81 fully vaccinated, 5 partially vaccinated and 2 unvaccinated), as of 31 December 2021.

Further, JHMC provided continuous information dissemination on new guidelines, issuances, reminders to its employees relative to COVID-19, through the different platforms available.

***Annual Physical and Medical Examination**

To ensure that employees are physically and/or medically fit to report for work and to monitor their medical conditions for appropriate interventions, the JHMC conducted a physical and medical examination of its employees which comprises of chest x-ray and blood chemistry. Based on the results, few employees were advised to undergo medications. However, in totality, **100%** (82/82) of the employees were declared fit to work.

Also, a random drug testing was conducted which resulted to **100%** (54/54) of the employees who underwent the same tested **negative**.

D.3 Gender and Development (GAD) Program

In line with the **International Celebration of Women's Month**, JHMC through its CSR project, Health and Human Rights Linking Diversity conducted a physical activity to boost the physical well-being and immune system of JHMC employees on 11 March 2021 at the Ayala Football Ground. This is in line with Republic Act 6949 otherwise known as "AN ACT TO DECLARE MARCH EIGHT OF EVERY YEAR AS A WORKING SPECIAL HOLIDAY TO BE KNOWN AS NATIONAL WOMEN'S DAY."





Lastly, in December 2021, the GCG issued a rating of **“OUTSTANDING”** to JHMC pursuant to the new assessment methodology embodied in Section 7 of GCG MC No. 2015-07 (Re-Issued) and issued its validation result for the GCG-JHMC Performance Scorecard yielding to **94.48%**. Both ratings pertain to CY 2020 but serve as a proof and embodiment of the **JHMC’s drive towards excellence in public service.**

CLOSING STATEMENT

JHMC may have struggled keeping up with its performance standards and commitments for the past year due to the height of the ongoing health crisis brought about by the Corona Virus Disease (COVID-19) affecting the whole world, we the JHMC Board of Directors, Management and employees have all continually worked with genuine commitment at its 5th year to accomplish the tasks at hand and to achieve the various undertakings outlined in this report.

JHMC continued to emerge better at this 2nd year of unrelenting uncertainties and challenges of the ongoing pandemic. The approved Comprehensive Integrated Master Development Plan, dubbed as the *“John Hay Art and Forest Park”* highlighted the talents of hospitality and stewardship within CJH. This is a boost to the existing competitive advantages of CJH having been strategically situated in the North; re-branded as a safe destination for tourists; and, its unique weather with the preserved environment the luscious forest having more than half the forest covers of Baguio City that maintained the air as one of the cleanest in the nation perhaps.

The breakthroughs of JHMC over the length of our service to the Corporation are attestation to this administration’s competence, persistence, and most of all compassion, conquered the challenges which led to the accomplishment of the priority projects and crucial programs that contributed to the attainment of the vital planned development goals of the Philippines.

With this, I would like to take this opportunity to thank all the relevant stakeholders, both from the government and non-government sector, who have continually supported and assisted us since Day 1 of this administration under my wing. More importantly, I would like to give my profound gratitude to the BCDA for its invaluable and unwavering support to all of JHMC’s endeavors, which raised JHMC’s confidence as we continue to bounce back this so-called “new normal”.

Likewise, allow me to thank the Members of the JHMC Board of Directors, and the committed JHMC employees whose great effort made it possible for us to achieve these remarkable accomplishments.

Finally, we thank the Lord Almighty for his wisdom and provision for all those involved, for what we have accomplished and continue to accomplish.



ALLAN RAZON GARCIA
OFDO-1128
President and Chief Executive Officer
John Hay Management Corporation