

## CORPORATE PERFORMANCE REVIEWS AND EVALUATION

As part of the ISO 9001:2015 standards and in compliance to the BCDA Planning Guidelines applicable to the BCDA Group, JHMC is committed to incorporate risk-based thinking into the formulation of plans and programs to reduce uncertainties in achieving organizational targets, to mitigate losses and to create action plans to prevent risks. This risk-based thinking has been part of the management system to minimize operational losses and company's resources, thereby achieving organizational overall objectives.



*Tactical and Operations Planning held on 11-12 July 2019 at Nangalisan Tuba, Benguet.*

Pursuant to the Plan-Do-Check-Act (PDCA) Cycle specified in ISO 9001:2015, the strategic directions and objectives were established during the corporate planning sessions. During the implementation of plans, the core processes were duly supported by the support processes. Throughout the year, the progress on implementation of plans, programs and activities were measured against the policies, objectives, requirements and planned activities by conducting the quarterly performance reviews, monitoring and assessment, among others. As a result, JHMC is implementing proactive and reactive measures that include preventive actions, correction and corrective actions to improve personnel and organizational performance.



*Fruitful discussions during the performance reviews conducted.*