

**RFP No.: 2021-001**

**Date: 7 July 2021**

**REQUEST FOR PROPOSAL (RFP)**  
**PROCUREMENT OF CONSULTING SERVICES FOR 3<sup>RD</sup>-PARTY CUSTOMER**  
**SATISFACTION FEEDBACK VALIDATION**

1. The John Hay Management Corporation (JHMC), through its Corporate Operating Budget for CY 2021, intends to apply the sum of **Three Hundred Fifty Thousand Pesos (PhP 350,000.00)**, being the Approved Budget for the Contract (ABC), to payments under the contract for the Procurement of Consultancy Services for 3<sup>rd</sup>-Party Customer Satisfaction Feedback Validation. Bids received in excess of the ABC shall be automatically rejected.

Location	Description
Baguio City	Procurement of Consultancy Services for 3 <sup>rd</sup> -Party Customer Satisfaction Feedback Validation

2. The JHMC now calls for the submission of proposal for the procurement of Consultancy Services to handle and implement the project. Attached herewith are the Terms of Reference (TOR) (*Annex "A"*) and the revised copy of the Omnibus Sworn Statement (*Annex "B"*) for ready reference.

Interested proponents may submit through electronic or manual means, and strictly not a combination of both.

For manual submission, the interested proponent must submit its quotations/proposals, signed by its duly authorized representative, with **requirements (as stated in the TOR)** to the address below:

**ATTY. RUTH MAUREEN C. RILLON**  
Head, BAC Secretariat  
John Hay Management Corporation  
JHMC Office Complex, JHSEZ  
Camp John Hay, Baguio City

Submission of quotations/proposals may be done through electronic means, provided that the:

- a. file must be password protected to ensure the security, integrity and confidentiality of the eligibility documents;
- b. passwords for accessing the file will be disclosed by the Bidders only during the actual opening which may be done in person or electronically through **Google Meet**; and
- c. complete documents shall be emailed to **bac@jhmc.com.ph**

The deadline of submission is on **20 July 2021 (Tuesday) at 5:00 PM**. Late submission shall not be accepted.

3. Proponents who opt to submit quotations/proposals via electronic means shall submit hard copies of the same upon notice from the BAC pursuant to GPPB Circular 09-2020.
4. The JHMC reserves the right to accept or reject any bid, to annul the procurement process, and to reject all proposal at any time prior to contract award, without thereby incurring any liability to the affected proponent.
5. For further information, please contact:

**ATTY. RUTH MAUREEN C. RILLON**  
Head, BAC Secretariat  
John Hay Management Corporation  
John Hay Special Economic Zone  
Baguio City  
Mobile Number: 0917 507 0736  
Email address: [bac@jhmc.com.ph](mailto:bac@jhmc.com.ph)

Approved for Posting:

**(SGD.) JANE THERESA G. TABALINGCOS**  
BAC Chairperson

CON-05