

Republic of the Philippines
Office of the President

JHMC

JOHN HAY MANAGEMENT CORPORATION

a member of The **BCDA** Group

THE PRESIDENT'S REPORT CY 2019





VISION:

By 2030, JHMC shall have transformed Camp John Hay into a sustainable tourism destination in the North with “innovative approaches” to promote investments, improved employment opportunities and quality services while preserving the environment.

MISSION:

As the steward of Camp John Hay, JHMC develops the estate into a premier tourist and investment destination that enforces efficient and effective regulation, ensures sustainable multiple use of forest watershed and contributes to national economic growth and job generation.

CORE VALUES:

- Stewardship
- Passion for Environment
- Integrity
- Commitment
- Excellence

THE JHMC BOARD OF DIRECTORS

Chairman: Mr. Silvestre C. Afable Jr.
Members: Mr. Allan R. Garcia
Mr. Alejandro F. Fernandez, M.D.
Ms. Charito R. Dulay
Atty. Christian Paul L. Ulpindo
Atty. Ceasar G. Oracion
BGen. Eduardo B. Davalan (Ret.)
Ms. Gloria F. Peralta, CPA
Mr. Monico A. Puentevella Jr.
P/Director Rufino G. Ibay Jr. (Ret.)



The JHMC Board of Directors, together with the JHMC Management and Staffs, during the CY 2019 Strategic Planning spearheaded by the Corporate Planning Unit and the Office of the Corporate Secretary held on 21 May 2019 at Kamana Sanctuary Spa Resort, Ilanin Forest West, Subic Bay Freeport Zone. This was facilitated by the Corporate Planning Manager.

THE PRESIDENT'S REPORT CALENDAR YEAR 2019

Over the years, the John Hay Management Corporation (JHMC) as a steward of the Camp John Hay, continues to develop the estate into a premier tourist and investment destination and center for human resource development. It continues to be a strong catalyst for economic growth and job generation, manages its forest watershed areas with a goal of sustainable multiple use and administers effective and efficient regulation in the John Hay Special Economic Zone (JHSEZ) and the John Hay Reservation Area (JHRA) and have been building partnership with various stakeholders for a lasting and positive impact in the City of Baguio and the country.

This President's Report covers the accomplishments of JHMC for the Calendar Year (CY) 2019. This report was prepared in accordance with the strategic directions and policies set by the Governing Board of the JHMC, and Performance Agreements with the Governance Commission for Government-Owned or Controlled Corporations (GCG), and the Bases Conversion and Development Authority (BCDA).

It is a privilege and an honor to report the major accomplishments of the JHMC for CY 2019.

STAKEHOLDERS' SATISFACTION RATING



It has been a great pleasure for all government agencies to obtain a good stakeholders' satisfaction rating for it is an indicator of providing a high-level delivery of public services.

In the survey conducted in accordance with the standard methodology, procedures, and

modalities prescribed by the Governance Commission for Government Owned or Controlled Corporations (GCG) by the third party consultant: Saint Louis College of San Fernando (SLC), La Union, JHMC was able to maintained a good satisfaction rating. SLC report stated that *"The equivalent of 94.74% of the respondent Locators registered that they were either Satisfied or Definitely Satisfied on the overall dimension of satisfaction on the JHMC services. The top reasons for their satisfactions included their appreciation for the professional attitude, competence, and responsiveness of the staff in addressing their needs; the good quality and efficient services JHMC provides; and the sustained cleanliness of the surroundings"*. This is the result of the re-run of the statistical data, from the initially reported 92.54%, and is proof

that JHMC keep-up with the best practices in corporate governance, continual improvement and continues provision of a high level of public service.

ISO 9001:2015 CERTIFICATION



True to its policy to continually improve its Management System, JHMC was recommended for a Certification Maintenance of its ISO 9001:2015 – Quality Management System of JHMC's core processes covering Business Development and Events Management, Provision of Regulatory Services, Forest and Environment Management, and Land and Asset Management, on 12 December 2019 by the **SOCOTEC Certification International (formerly AJA REGISTRARS INC.)**. On 31 December 2018,

JHMC has been assessed and recommended for the certification of the ISO 9001:2015 by the **AJA REGISTRARS INC.** The certification was issued within the year valid until 20 March 2022.



Representatives from JHMC Management and Staff with the SOCOTEC Certification International Auditors during the audit on 12 December 2019 for the Certification Maintenance of JHMC's ISO 9001:2015.

ISO 14001:2015 CERTIFICATION

JHMC was recommended for the Certification Maintenance of its ISO 14001:2015 Environmental Management Systems (EMS) on 13 December 2019 by **SOCOTEC Certification International**. On 31 December 2018, JHMC has been assessed and recommended for the certification of the ISO 14001:2015 by the **AJA REGISTRARS INC.**

The certification was issued within the year valid until 13 February 2022. This is proof that JHMC is willing to responsibly manage, monitor and control its environmental impacts and aspects in a “holistic manner”. As an organization JHMC has, in the process considered all environmental issues relevant to its operations, such as air pollution, water and sewage issues, waste management, soil contamination, climate change mitigation and adaptation, and resource use and efficiency.



JHMC Management and Staff with the SOCOTEC Certification International Auditors during the audit on 13 December 2019 for the Certification Maintenance of JHMC's ISO 14001:2015.

FREEDOM OF INFORMATION

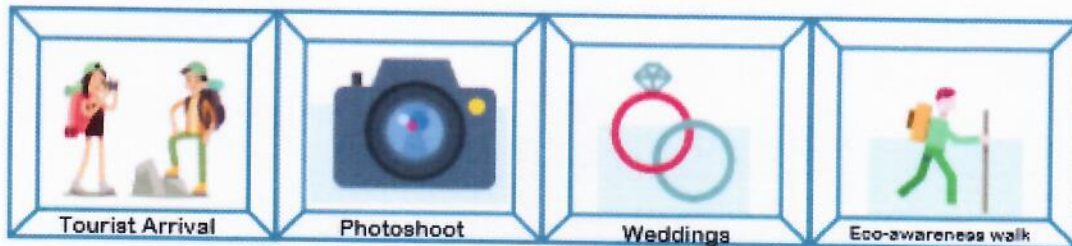
President Rodrigo Roa Duterte issued Executive Order (E.O.) No. 2, series of 2016, on "Operationalizing in the Executive Branch the People's Constitutional Rights to Information and the State Policies to Full Public Disclosure and Transparency in the Public Service and Providing Guidelines Therefore." It sets the provisions under which every Filipino may have access to information.

A Certificate of Compliance was issued to JHMC for being fully-compliant with the requirements set forth by the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information, and Reporting Systems (AO 25 Task Force) through its Memorandum Circular No. 20171, Section 5 (MC No. 2017-1, Sec. 5).

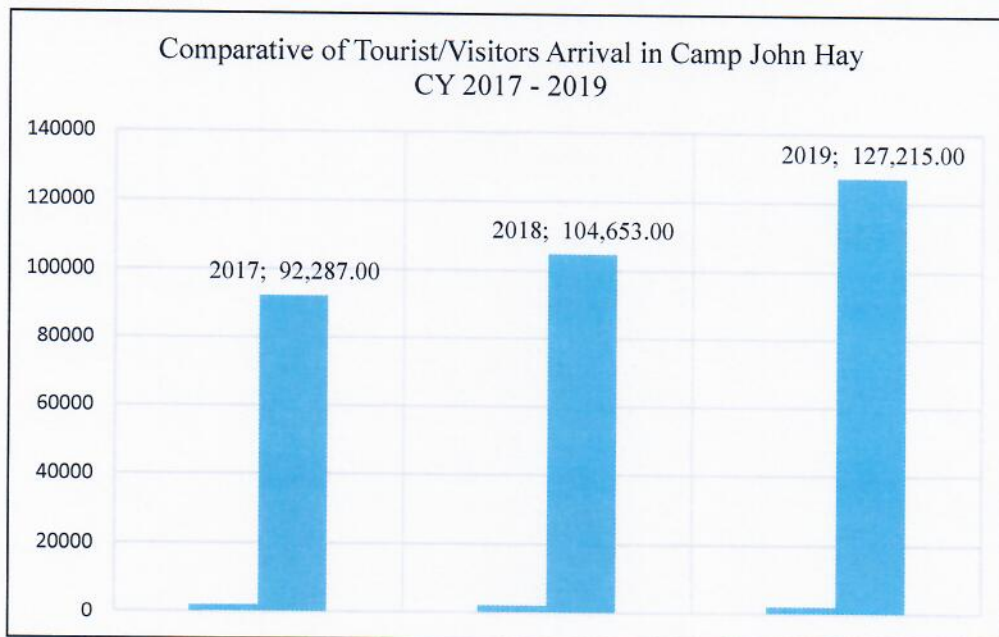


ASSET MANAGEMENT

TOURISM



Camp John Hay (CJH) remains as one (1) of the most-visited tourist destinations and attractions in the City of Baguio. 127,215 recorded tourists/visitors visited the Historical Core, an increase of 21.56% from 104,653 tourists/visitors in CY 2018.



Places to Visit at the Camp



Bell Amphitheatre



Bell House



Liberty Park



Cemetery of Negativism



Secret Garden



Forest Bathing Trail



Mile Hi Center



Ayala Technohub



BUSINESS DEVELOPMENT AND JOBS GENERATION

JHSEZ Locators and Job Generation

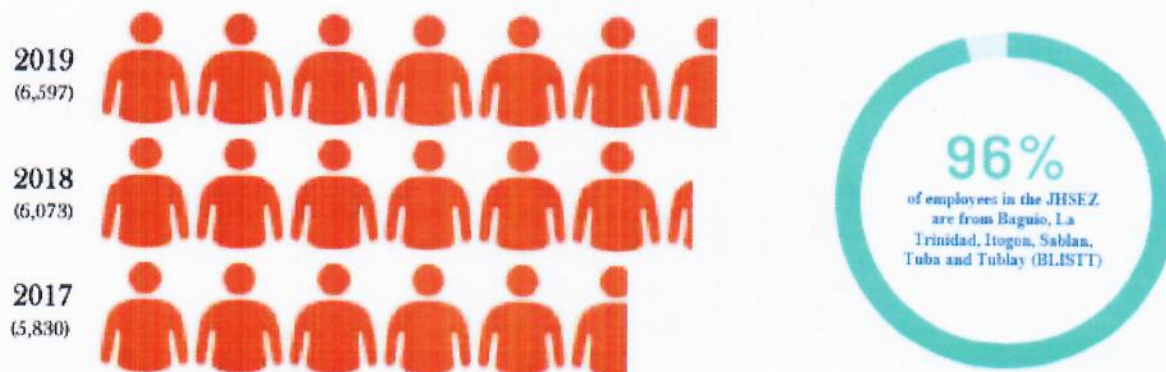
JHMC has proven that it is still the primary catalyst for economic development and job generation in the Cordillera Region.

In 2019, the number of locators in the JHSEZ increased by 3.54% with a total of 117 business enterprises from 113 business enterprises in 2018. These resulted in an increase of 1.11% gross sales of business enterprises within the zone. From 1.083 billion in 2018 to 1.095 billion in 2019.



As of December 2019, a total of 6,597 jobs generated in the JHSEZ, 8.04% increase from 6,106 jobs reported in 2018.

The major employment contributors were from the Business Processing Outsourcing (BPO) – Convergys (Concentrix) and IHG, with 4,353 jobs or 65.98% recorded. Furthermore, ninety-six percent (96%) of the jobs in the JHSEZ is sourced from the BLISTT- Baguio City, La Trinidad, Itogon, Sablan, Tuba, Tublay and the Cordillera.



New Businesses and Lease Contracts

In 2019, JHMC executed lease agreements with (1) Academia De Sophia International Inc. (ADSI); (2) Amalia Soriao; and, (3) Trading Corporation (RTFTC) 'Chocolate de Batirol'.

During the year also, JHMC entered into a Memorandum of Agreement (MOA) with Aqua Centro MWPV Corp. (ACMC) for the "Conduct of Due Diligence in the Management of Water and Used Water Facilities in the Camp John Hay".

LAND ASSET MANAGEMENT

BCDA Special Patent Application (SPA)

To date, per continuous follow-up and coordination, the Patents were already at the Office of the President – Proper under Office of the Deputy Executive Secretary for Legal Affairs for further evaluation.

Ancestral Land Claim Within Camp John Hay

In CY 2019, JHMC extended assistance to the Bases Conversion and Development Authority (BCDA) – Office of the Solicitor General (OSG) for the filing of complaints for reversion of cancellation of nineteen (19) titles against all claimants who have been issued with titles over real properties located within the bounds of CJH through the OSG.

In line with this, per monitoring and inventory, 218.41 hectares or 34.88% of the BCDA land in CJH were issued with Certificates of Ancestral Land/Domain Title (CALT/ CADT).

Deed of Usufruct Over BCDA Property in The Camp John Hay

In CY 2019, series of meetings were conducted for the Special Committee for the Deed of Usufruct (DOU) entered into by and between the BCDA and the Department of Environment and Natural Resources – Watershed & Water Resources Research, Development and Extension Center (DENR-WWRRDEC).

JHMC also extended technical assistance for the following requests to enter into a DOU:

1. Philippine National Police (PNP) - Cordillera for the use of the portion of the BCDA Property at Scout Barrio, Baguio City intended for the Cordillera Anti-Illegal Drugs Unit (CAIDU) Building; and,
2. Department of Education (DepEd) – CAR Division of Baguio for the use of the portion of the BCDA property at Camp 7, Baguio City for the Camp 7 Elementary School.

These requests for DOUs were presented to and approved by the JHMC Board on 21 October 2019. These were transmitted to BCDA on 29 October 2019.

ASSET DISPOSITION PROGRAM (ADP)

Barangay Segregation Program

Consultative meetings were conducted and were attended by JHMC, Barangay Officials of the Thirteen (13) Barangays within JHRA, Office of the Baguio City Mayor, Office of the Baguio City Congressman and Baguio City Legal Office.

For Hillside Barangay Segregation Program, there were thirty-nine (39) identified beneficiaries. Five (5) of the six (6) individual lot plans of the residential cluster of the Subdivision and Individual Lot Survey Plan were approved by BCDA. Thereafter, these plans

will be submitted to the Land Registration Authority (LRA) for its approval and issuance of individual Transfer Certificate of the Title (TCT).

For the Barangay Segregation Program for the remaining portion of BCDA titled property (portions of Greenwater Village, Country Club Village and Upper Dagsian), the subdivision and individual lot survey executed in CY 2017 is 98% completed. Relatively, there are 115 structure owners identified as beneficiaries of this project.

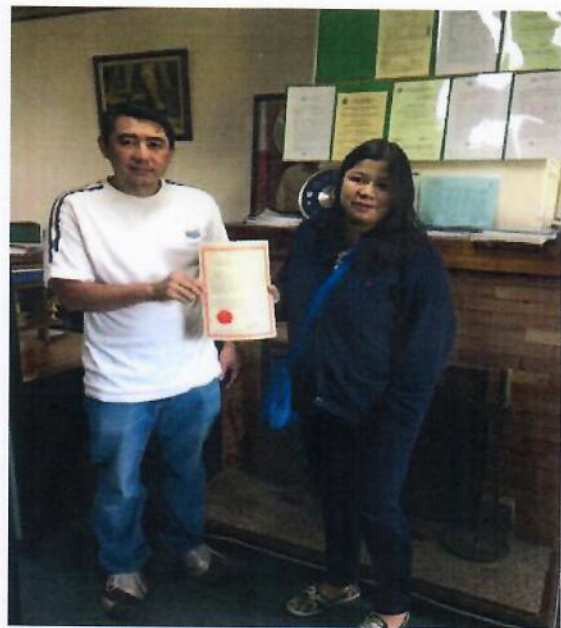
Furthermore, the validation of the result of the CY 2015-2016 Census and Tagging was completed. The validation appeared that there are 695 identified proposed beneficiaries of the project.

Scout Barrio Housing Project (SBHP)

As of 31 December 2019, the Scout Barrio Housing Project is 86.50% complete. There were 141 Transfer of Certificates of Titles (TCTs) already issued, out of 163 bonafide awardees. These include three (3) TCTs which were issued and released in CY 2019.



**LOMBOY, Juanita D., Heirs of, represented by
Rose Lomboy**
Block No.: 10 Lot No.: 18
TCT No.: 83494 Area: 394 sq.m
Date of Released: 20 May 2019



**NONOG, Manuel A. represented by
Katrina Zaira Nonog**
Block No.: 11 Lot No.: 6
TCT No.: 83506 Area: 490 sq.m
Date of Released: 24 May 2019



CONANAN, Angelica F. represented by
Roberto "Bobby" Flores
Block No.: 10 Lot No.: 24
TCT No.: 83500 Area: 527 sq.m
Date of Released: 22 August 2019

PROJECT MANAGEMENT SERVICES

There were four (4) projects scheduled and implemented within the calendar year with a total contract amounting to forty-six million nine hundred ninety-nine eight hundred eighty-nine and 28/100 pesos (PhP 46,999,889.28) namely:

a. JHMC Office Building (Design and Build)



Location of the New JHMC Office Building

b. Rehabilitation of VOA Loghome Unit 9

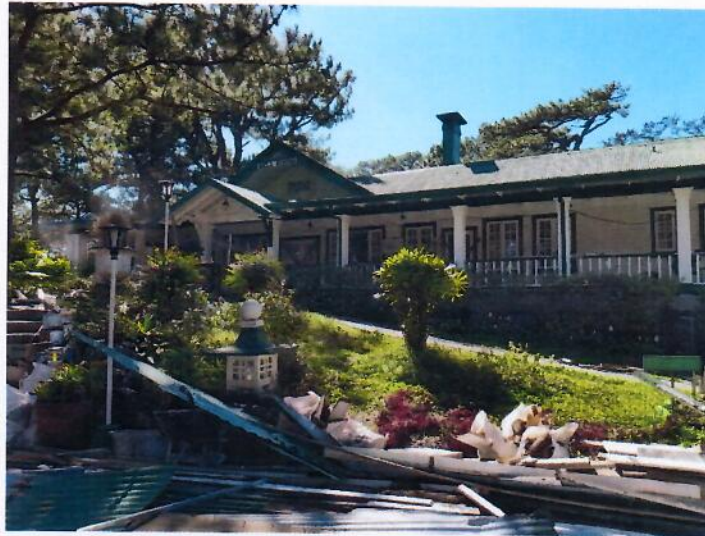


Photo of VOA Loghome Unit 9 During the Rehabilitation



Photos of VOA Loghome Unit 9 After the Rehabilitation

c. Rehabilitation of Bell House Phase 2



Photos of the On-going Rehabilitation of Bell House Veranda Phase 2

d. Rehabilitation of the Former AIM Conference/Caseroom

FOREST AND ENVIRONMENT MANAGEMENT

The forest watershed of Camp John Hay (the Camp) is considered as the “last frontier” of vast forested area within Baguio City, reason why it has been dubbed as the “Lungs of the City”. In fact, according to DENR-CAR statistics, this Benguet Pine-dominated forest within the Camp accounts for roughly 53% of the remaining forest cover of Baguio City. No wonder why the *Ambient Air Quality Index* within this tourist haven in Baguio City has consistently been rated as “GOOD” by the DENR –Environmental Management Bureau, which is so far the best index in the entire BLISTT District.

Reforestation/ Enrichment Planting Program/ Support to the National Greening Program

JHMC has consistently complied with Executive Order No. 26 otherwise known as the National Greening Program (NGP) of the government, by planting suitable seedling (e.g. Benguet pine, Arabica coffee, Tibig, Calliandra and African tulip) within the inadequately-stocked areas of Camp John Hay and even outside CJH. During the year, JHMC donated 250 seedlings of Arabica coffee to Sangguniang Kabataan and conducted tree planting activities with the participation of JHSEZ locators, students, barangay representatives, other government agencies and environment-oriented organizations with about 4,365 Benguet pine, Arabica coffee, Tibig, Calliandra and African tulips planted. There were also 5,991 ornamental plants propagated, maintained and planted within Historical Core while a total of 14,012 seedlings of Benguet pine, African tulip, Ipil-ipil and Arabica Coffee were propagated.

JHMC organized and conducted seven (7) Eco-Awareness talks with a total of 591 participants from different public and private schools, JHSEZ locators, various government agencies and private organizations. It aims to increase awareness as well as to encourage active participation in the protection and conservation of the environment and natural resources.



Orientation to all Volunteers on 25 June 2019 before the tree planting activity in participation for the celebration of the Arbor Day.



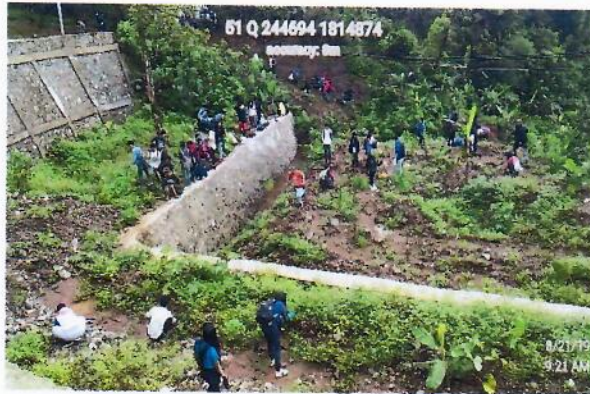
Volunteers planting trees during the celebration of the Arbor Day on 25 June 2019.



Tree planting with San Vicente National High School and other volunteers on 27 July 2019.



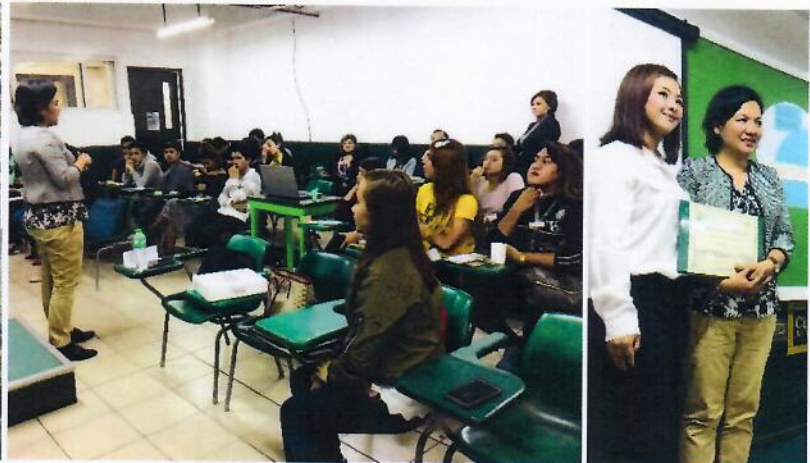
Orientation before the Tree planting and ecological awareness drive with DepEd Baguio Division Schools on 21 August 2019.



Tree planting and ecological awareness drive with DepEd Baguio Division Schools on 21 August 2019.



*Earth Month Celebration
Plogging and Mini Eco-Talk*



JHMC-Environment Officer giving awareness talk on "Business and Climate Change Adaptation" to the BS Administration students of University of the Cordilleras on 10 July 2019.



*Participation of JHMC in
EMB-CAR's Cordillera-wide
Campaign: "Bayani ng
Kalikasan" on 19 June 2019*



JHMC Eco-Events

General Forest Care

In order to continually protect and improve forest quality, general forest care activities such as fireline maintenance, gathering of abandoned forest wastes, assisted natural regeneration (ANR), and thinning of pine stands are being conducted within portions of the JHSEZ and JHRA during the year.

Tree Cutting Operations

JHMC initiated tree cutting operations to eliminate 237 Benguet Pine trees that posed danger to public safety and/or pest-infested to ensure public safety as well as to prevent the spread of the infestation/infection to the healthy trees. These tree cutting events were all covered by a Tree Cutting Permit issued by the DENR-CAR.

Solid Waste Management

The Waste Analysis and Characterization Study (WACS), specifically the gathering of data on weekday, peak season and weekend solid waste generation was completed in October 2019. This covered the following locators representative of the whole JHSEZ.

- Choco Late De Batirol
- JHMC Operations
- SC Reservations Inc.
- ALL APMC Locators
- ALL Mile Hi Center Locators
- Starbucks 661
- Cantinetta

JHMC also established the Anti-Littering Policy within the JHSEZ. Signages in the strategic entry points within the JHSEZ have information signages on the Anti-Littering Policy enforced in the JHSEZ.



Signage in the strategic entry points within the JHSEZ that have information signage on the Anti-Littering Policy.

Philippine Clean Water Act

All septic tanks under JHMC operations were inspected and checked for validity of Discharge Permits, compliance to permit conditions, and integrity of these facilities. The result is there no Notices of Violations issued. The JHMC has also been represented in the Bued River System Water Quality Management Area (WQMA) Technical Working Group meetings.

Air Quality Management

Camp John Hay maintains to be within the “Good” category (readings from 0-50 ug/cubic meter PM 10) in the Air Quality Index with an average reading of 24 ug/ cubic meter Particulate Matter 10 (PM), as validated by the DENR, Environment Management Bureau (EMB)-CAR.

Monitoring Period	Particulate Matter 10, $\mu\text{g}/\text{m}^3$		Air Quality Index
	Mile Hi Center	Baguio Technohub	
First Quarter 2019	22 $\mu\text{g}/\text{NCM}$ Feb. 1 – 2, 2019	25 $\mu\text{g}/\text{NCM}$ Feb. 5-6, 2019	“GOOD”
Second Quarter 2019	34 $\mu\text{g}/\text{NCM}$ June 21- 23, 2019	20 $\mu\text{g}/\text{NCM}$ June 24 – 25, 2019	
Third Quarter 2019	9 $\mu\text{g}/\text{m}^3$ October 04 – 06, 2019	10 $\mu\text{g}/\text{m}^3$ October 7-8, 2019	
Fourth Quarter 2019	27 $\mu\text{g}/\text{m}^3$ December 06- 07, 2019	41 $\mu\text{g}/\text{m}^3$ December 07-08, 2019	
Average PM 10 = 24 $\mu\text{g}/\text{m}^3$			“GOOD”

All air pollution sources of the JHMC operations (standby generator sets) were inspected and checked for validity of EMB Permit to Operate, compliance to permit conditions, and integrity of these facilities. No Notices of Violations were issued after the inspection.

JHMC also took active part in the various BLISTT – Airshed Technical working group activities and meetings headed by the EMB-CAR in support to Clean Air Initiatives in the Cordillera Region.

Hazardous Waste Management

For the year 2019, EnviroCare Management Precision Incorporated as its EMB-accredited Hazardous waste transporter / service provider, JHMC has responsibly disposed 1.448 Tons waste electronics, 137 kilograms of busted lamps and lead acid batteries.

Compliance to Chemical Control Order

DENR-EMB issues Chemical Control Orders (CCOs) that prohibit, limit, or regulate the use, manufacture, import, transport, processing, storage, possession, and wholesale of those priority chemicals that it determined to be regulated, phase-out, or banned because of the serious risks they pose to public health, workplace, and environment. This is a special order and compliance separate from those identified hazardous wastes. An inventory of JHMC-managed structures was done to come up with the approximate volume and reported this to EMB CAR. JHMC submitted its *JHMC Chemical Management Plan for Asbestos* TO EMB CAR on 15 January 2019. These are steps taken towards the greater task of gradually phasing out / removing the remaining ACM within the JHSEZ.

Adopt-An-Estero/ Water Body Program

This is a collaborative undertaking between and among communities along creeks and water ways with EMB as the lead agency. The objective is mobilizing the local communities and individuals to be more aware and ecologically responsible on managing solid wastes that end up in bodies of water.

During the 20 June 2019 DENR –EMB Recognition of Best Adopters, JHMC was given a Certificate of Appreciation as an active adopter of Bued River Tributary. At the same time, the MOA renewal signing was also held with VPCOO Jane Tabalingcos as its representative.



VPCOO Jane Theresa G. Tabalingcos and Ms. Editha M. Mejia, JHMC Environment Officer receives the Certificate of Appreciation given to JHMC by DENR-EMB as an active adopter of Bued River Tributary.



MOA renewal signing of the Adopt-An-Estero Program with VPCOO Jane Theresa G. Tabalingcos as representative of JHMC.

REGULATORY SERVICES

Special Economic Zone Administration Department/One-Stop-Action Center/Customs Clearance Area

JHMC is consistent with its processing time for the issuance of regulatory permits for renewals to an average of 15 minutes, and for new applications to an average of three (3) days. There were 96 Permits-to-Operate (PTOs) issued within the year.

A total of 42,479 inspections were conducted and properly documented at the JHMC-Customs Clearance Area (CCA) for the ingress and egress of all goods and articles in the JHSEZ.



Actual inspection activity by the Customs Clearance Personnel

JHMC-Office of the Building Official (OBO) / Project Management Division

The JHMC-OBO ensures compliance of all locators with the National Building Code and the Comprehensive Fire Code of the Philippines. In 2019, the office issued 40 Conditional Building Permits, six (6) Sign Permits, 61 Annual Mechanical Permits and 42 Electrical Permits in the JHSEZ.

Environment Management Services

There were 81 out of 81 Certificate of Environmental Compliance (CEC) applications that were processed, inspected or audited, approved and issued within the committed turnaround time. The issuance is an evidence of the JHSEZ locator's completeness and accuracy of standard requirements and more importantly, passing the environment and sanitation inspections and audits as a measure to check on their compliance to environment and sanitation standards. This issuance further facilitates JHSEZ locators in seeking EMB- DENR permits applicable in order to comply with Philippine environmental standards and laws.

LEGAL/ RISK MANAGEMENT

The JHMC Legal Department (LD) is committed towards providing quality legal support services through a proactive approach to legal risk management that will ensure the accomplishment of JHMC plans and programs in compliance with all relevant laws, rules and regulations.

Legal Risk Assessment/Management

The LD collaborated with the Safety and Security Department (SSD) and Environment and Asset Management Department (EAMD) to ensure the preservation of the JHRA. Opposition letters were sent to the National Commission on Indigenous Peoples (NCIP) to oppose applications on areas covered by the JHRA.

Demand letters were sent to entities that were found to be occupying BCDA property without legal basis (barangay, church, school, etc.). Additionally, meetings were held with them to explore possible venues for collaboration.

The LD attended meetings at the Office of the City Mayor to thresh out issues on illegal structures within the JHRA and issuance of business permits/collection of business taxes from locators within the JHSEZ.

MOUs and DOUs were prepared to collaborate with various government agencies (PIA, PNP, DepEd) to ensure productive use of BCDA properties.

The LD processed Directors' and Officers' Liability Fund (DOLF) claims in the total amount of Php191,853.75.

Case Management

The LD collaborated with the Office of the Government Corporate Counsel (OGCC) and BCDA Legal Services Department in the formulation of legal strategies for case management.

Nature of Case	Pending as of December 2018	Cases filed in 2019	Terminated/Dismissed	Pending as of December 2019
Labor Case	9	1		10
Civil Case	18	1		19
Criminal Case	7	0		7
COA Case	7	1		8
	41	3	0	44

The table above represents the total number of cases pending and filed by/against JHMC/BCDA.

Additionally, the LD handled cases for grave coercion filed against JHMC SSD Personnel by Dizon and was able to secure the dismissal of the same by filing a demurrer to evidence.

Legal Services

The LD is committed to provide various legal services to assist the different units within the JHMC ensuring compliance with all applicable legal and regulatory requirements. In addition to its role in the case management to ensure protection of JHMC's interests, the LD also provides legal services for contract review/drafting, position papers on house/senate bills (e.g. Baguio City Charter, BLISTT Development Authority) and policy/procedure review.

For the year 2019, a total of 107 requests for legal services were accomplished. This 107 requests consist of 40 contracts or agreements, three (3) policies and procedures, 22 legal opinions, two (2) position papers, two (2) various legal documents, 29 letters or correspondences and nine (9) others.

SAFETY AND SECURITY SERVICES

The JHMC - SSD is responsible in the management of security and safety concerns of the JHSEZ and JHRA and ensures that there is sufficient compliance with the environmental, security, and safety laws, rules and regulations within the area. The table below show its conducted activity in 2019 for this matter:

Activity	Total
Demolition	30
Denied Construction Materials and Articles	JHRA-31 JHSEZ-1,818
Fire Suppression	18
Security Assistance/Emergency Response	83
Log retrieval	13 (approximately 3,000 board feet recovered)



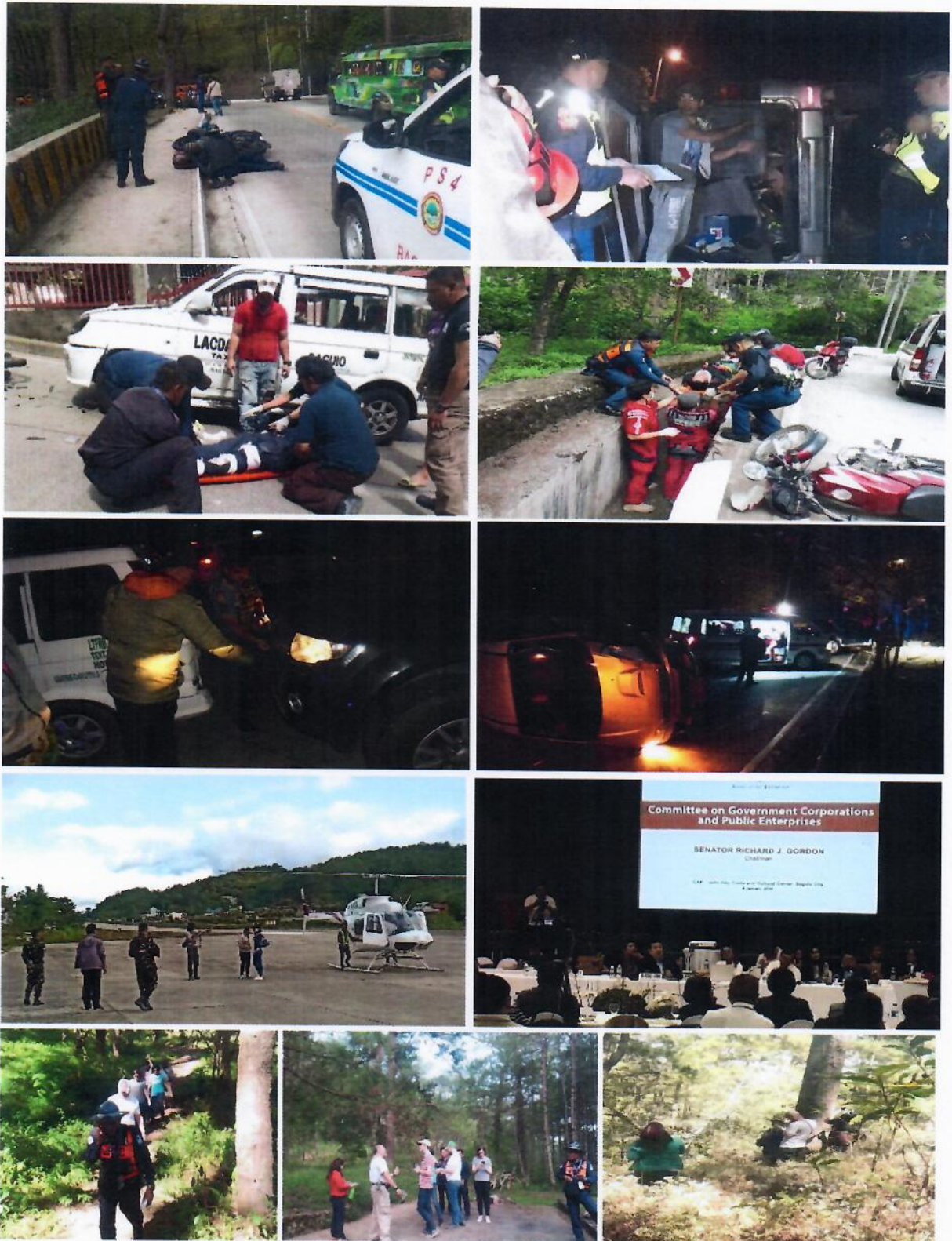
Demolition Activities



Denied or Confiscated Construction Materials/Articles



Suppression of Forest Fire



Security Assistance/ Emergency Response



Log Retrieval

COMMUNITY RELATIONS

CORPORATE SOCIAL RESPONSIBILITY (CSR) PROJECTS

The JHMC, in its commitment to improve the welfare of the community and promote healthy business environment, undertook various CSR projects in 2019 focusing on health, education, security and safety, promoting social welfare, environmental sustainability, health development and disaster relief assistance.

Karunungan Project Through the Active Brigada Eskwela

Since CY 2013, JHMC supported the annual “Brigada Eskwela” of the Department of Education (DepEd) in Baguio City in recognition of the importance of education to every Filipino.

In CY 2019, JHMC participated in the conduct of Brigada Eskwela from 20-24 May 2019 in nine (9) Baguio City schools namely: 1.) Baguio Country Club Village, 2.) Happy Hollow Elementary School, 3.) Baguio City High School-Hillside Annex, 4.) JP Laurel Elementary School, 5.) Kias Elementary School, 6.) San Vicente National High School, 7.) Quezon Hill Elementary School, 8.) Loakan Elementary School and 9.) Gilbert Simon Elementary School. JHMC employees, together with its various stakeholders, service and security providers, locators and other support groups, assisted in repair, maintenance, and repainting jobs works of the beneficiary-schools.



JHMC Employees at work during the Brigada Eskwela 2019 on 20-24 May 2019.

Health and Human Rights, Linking Diversity

JHMC conducted its first Health Rights and Linking Diversity Project on 31 May 2019 held at Scout Barrio Gym in collaboration with the Baguio City Health Services Office and the Baguio General Hospital. The event was attended by various adolescents of the 14 barangays surrounding the reservation including neighboring barangays like, San Vicente, Gabriela Silang, BGH Compound, Engineer's Hill, Green Valley Dominican-Mirador, San Luis, San Carlos, Saint Joseph Village, Salud Mitra, Military Cut-Off, Marcoville, Upper General Luna, Camp 8. The foregoing project is an offshoot of the previous Project: Kalusugan which was conducted in September 2018.

Environmental Awareness Campaign

On 30 August 2019, the Corporate Social Responsibility (CSR) project, Environmental Awareness and Campaign 2019 was held at the DPS Compound Covered Court. The event was attended by 44 participants of Baguio Health Workers (BHW), Nurses, Barangay Kagawads, Punong Barangays from the different barangays of the City such as: Marcoville, Military Cut-Off, Engineers Hill, Upper Dagsian, Poliwes, Camp 8, Scout Barrio, DPS Compound, Cabinet Hill-Teachers Camp, San Vicente, Happy Hollow, Lower Dagsian.

Presidential Proclamation No. 760 series of 2014 was signed by former President Benigno S. Aquino III, officially declaring the month of January as Zero Waste Month. The proclamation defined "zero waste" as "an advocacy that promotes designing and managing products and processes to systematically avoid and eliminate the volume and toxicity of waste and materials, and to conserve and recover all resources, and not indiscriminately dispose or burn them."

To further enlighten the barangays on this matter, JHMC conducted an awareness campaign to address the present pressing problem of solid waste management in the City focusing on the frontliners of the barangays when it comes to health and environment- the Barangay Health Workers.

Barangayan 2019

The Barangayan 2019 was held on 30 August 2019 at the DPS Compound Covered Court. The activity focused on the personality development, capacity building and well-being of the Barangay Health Worker (BHW) in general, in order for them to provide an efficient and effective service to the residents of their area of responsibility.

The event was attended by 72 participants of Baguio Health Workers (BHW) and Nurses from twelve (12) different barangays of the City such as: Marcoville, Military Cut-Off, Engineers Hill, Upper Dagsian, Poliwes, Camp 8, Scout Barrio, DPS Compound, Cabinet Hill-Teachers Camp, San Vicente, Happy Hollow, Lower Dagsian.

During the one-day activity, Ms. Maria Victoria Tenefrancia of the Zero-Waste Baguio informed the BHWs of the significance of ecological solid waste management for the market

and the household. In addition, Dr. Janette B. Bautista, a Medical Office/Police Major of the Philippine National Police (PNP) Police Regional Office, Cordillera, educated them also on the importance of mental health and wellness.

Planning and alignment of projects were also discussed in accordance with the mandate and direction of the present government taking into consideration the health, welfare and security of the BHWs.

PUBLIC RELATIONS

Two (2) “*Kapighans*” with local press were conducted during the year where JHMC showcases its various accomplishments which ranged from land asset management, gender and development programs, corporate social responsibility projects, job generation, income, including the various milestones of its support groups.



Press Conference at the Bell House on February 8, 2019.

GENDER AND DEVELOPMENT (GAD) PROGRAM

National Women’s Month Celebration

JHMC joined in the celebration of the National Women’s Month on 13 February 2019 with the slogan “Calling the Wonder Woman in You”. The program focused on the holistic well-being of women - from breastfeeding tips to physical wellness and from self-care tips to creativity workshops. Every aspect of being a woman was developed and participants stood proud as women were appreciated for being the wonder women that they are. With inspirational speakers and motivators who were exemplary models themselves, women were clearly spelled-out as dynamic changers. 75 females and 25 males joined the empowering event.

GAD-Infused Barangay Based Firefighting Training

JHMC initiated activities that empowered women in the barangays to be aware of forest fire prevention and fire-fighting skills. One of it is the GAD-Infused Barangay Based Firefighting Training which is conducted on 17 May 2019. Speakers from the Bureau of Fire Protection (BFP) led the event through lecture, demonstration and hands-on training. There were 70 participants of whom 37 were females.



BFP Personnel demonstrating the proper handling of fire equipment in case of fire.

Employee Awareness Seminar Relative to HIV Awareness, Anti-Sexual Harassment Law and Reproductive Health Law

A levelling-up on GAD concepts, principles and laws through a lecture were participated by seventy (70) JHMC employees. The said program was a step-up on awareness and application of the ideals learned through the years in GAD. Speakers updated participants on RPRH, ASH and CSC laws. An activity session was also initiated by the organizers to see the aspects where to level-of with the participants. Meanwhile, realizations of women empowerment and gender equity were the greatest take-away during the event.



The JHMC employees listen to the City Health Assistant Dr. Celia Brillantes during a discussion on the alarming rate of HIV increased cases in Baguio



The JHMC employees in serious thoughts during the Group Dynamics involving their creativity on what GAD is all about

Gender and Development Focal Point System (GFPS) Training

JHMC conducted a five (2) day Capacity Building Training on GAD for the GFPS on 22-23 August 2019. Focus areas on how to do attribution or the gender analysis tools was thoroughly explained by an accredited trainer of the Philippine Commission on Women (PCW). Likewise, how to interact with confidence towards stakeholders' inquiries through public speaking was also learned.



JHMC-GFPS poses a happy group photo after the training that was insightful, informative and advocated

Anti-Violence Against Women Children (VAWC) Seminar

The VAWC seminar was also conducted on 29 November 2019 attended by 128 participants. The event was attuned to the 18-day Campaign to End VAW of the PCW.

In the same way, the first-ever JHMC GAD Magazine was launched to reach stakeholders.



*How to be a Woman from a Men's Perspective:
The Men get the feel to be women in a game
of dress-up delay.*



*All male participants vow to end VAW
as members of Men Opposed to
Violence against Women Everywhere
(MOVE).*



*Launching of the first-ever JHMC-GAD Magazine with guest of honor,
Councilor Leah A. Farinas*

GENERAL ADMINISTRATIVE SERVICES

HUMAN RESOURCE DEVELOPMENT

JHMC considers its personnel as its most important resource and recognizes that the success of the organization rest in the hands of the workforce. As part of its commitment to professionalize the organization and develop its human resource, continuous learning and growth opportunities were focused into in CY 2019.

During the year, 96.71% of gaps for competencies on Quality and Environmental Management System identified in the 2018 assessment addressed. The Human Resource and Services Division (HRSD) conducted competency assessment and prepared HR development plan to address the gaps for the ensuing year such as but not limited to Training Needs Analysis (TNA), training/seminars, etc. Among of these are the conduct of organizational trainings, team building, health and wellness program and quarterly staff meeting.

JHMC also recognizes its personnel who have served the Corporation for 10, 15, 20 and 25 years and which there are four (4) awardees.



The JHMC-QMS Structure during the QMS training on 23-24 October 2019



The JHMC-BAC with the Board of Directors during the training on R.A. 9184 on 19 November 2019 and 16 December 2019



During the 8-Hour Mandatory Occupational Safety and Health Training held on 17-16 August 2019



Basic Life Support Training 2019



JHMC Team Building on 31 July – 02 August 2019. It aims to increase trust, improve communication, increase collaboration and increase or maintain motivation.



The "Employee of the Month" awardees



Mr. Joey A. Ayeo-eo receiving his Certificate of Recognition for his 10 years of unwavering service and dedication to the Corporation.



Ms. Anna Maria G. Lopez receiving his Certificate of Recognition for his 10 years of unwavering service and dedication to the Corporation.



Mr. John Ronald C. Santos receiving his Certificate of Recognition for his 10 years of unwavering service and dedication to the Corporation.



Mr. Eldie L. Lositaño receiving his Certificate of Recognition for his 25 years of unwavering service and dedication to the Corporation.



ADMINISTRATIVE AND FINANCE SERVICES

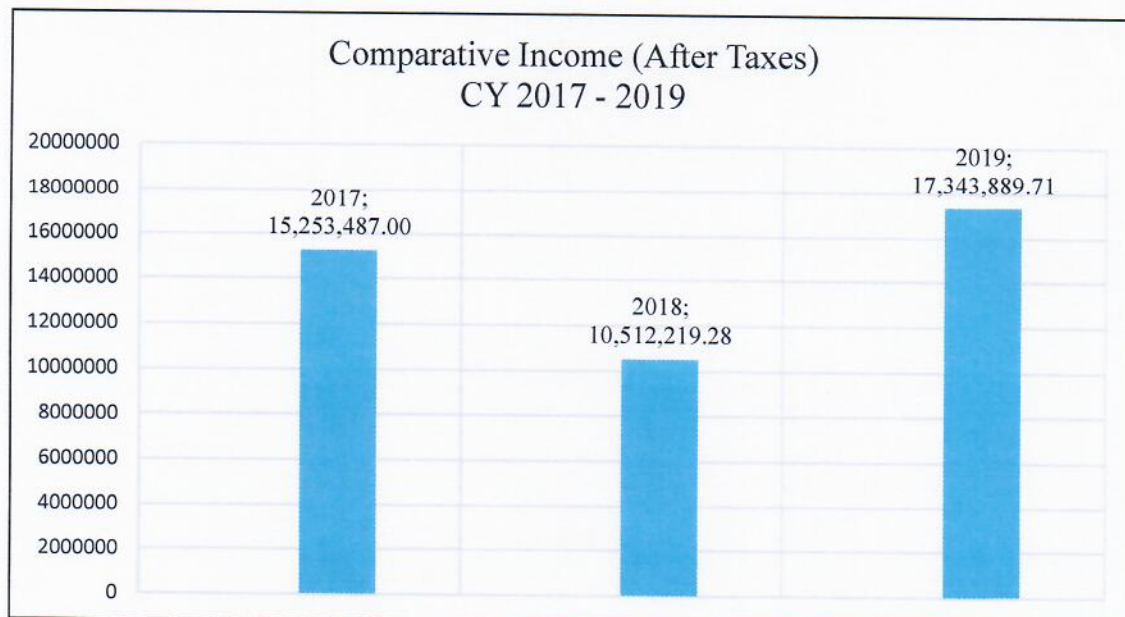
The Administrative Services and Finance Departments continue to provide efficient and effective support processes from various requirements of JHMC's delivery of services. In 2019, General Services Division (GSD), through the Disposition Committee on Unserviceable Movable Properties, undertook the disposition of three (3) unserviceable motor vehicles through public auction with a total sale of ₱ 184,066.50 realized gain.

The Information and Communication Technology Division (ICTD) managed projects to further enhance the operational efficiency of JHMC. These projects include the implementation of the Document Tracking System (DTS), enhancement of the JHMC Official Website and installation of additional internet communication line as embodied in the Memorandum of Agreement (MOA) between the Department of Information and Communications Technology (DICT) and BENECO to provide internet connections for government offices. This aim to strengthen information technology and infrastructure of JHMC's processes and meet various internal and external customer requirements.

FINANCIAL PERFORMANCE

The CY 2019 marked the highest amount net income after taxes under this administration in the amount of ₱ 17,343,889.71, an increase of 65% or an amount of ₱ 6,831,670.43 from the previous CY 2018 of ₱ 10,512,219.28 net income after taxes. This is a result of reforms institutionalized in the organization, which put systems in place and instilled best practices and good governance in the administration of the Camp John Hay.

The graph below presents the comparative income for CY 2017 to CY 2019. (The data for CY 2019 is subject for audit by the COA)



CORPORATE PERFORMANCE REVIEWS AND EVALUATION

As part of the ISO 9001:2015 standards and in compliance to the BCDA Planning Guidelines applicable to the BCDA Group, JHMC is committed to incorporate risk-based thinking into the formulation of plans and programs to reduce uncertainties in achieving organizational targets, to mitigate losses and to create action plans to prevent risks. This risk-based thinking has been part of the management system to minimize operational losses and company's resources, thereby achieving organizational overall objectives.



Tactical and Operations Planning held on 11-12 July 2019 at Nangalisan Tuba, Benguet.

Pursuant to the Plan-Do-Check-Act (PDCA) Cycle specified in ISO 9001:2015, the strategic directions and objectives were established during the corporate planning sessions. During the implementation of plans, the core processes were duly supported by the support processes. Throughout the year, the progress on implementation of plans, programs and activities were measured against the policies, objectives, requirements and planned activities by conducting the quarterly performance reviews, monitoring and assessment, among others. As a result, JHMC is implementing proactive and reactive measures that include preventive actions, correction and corrective actions to improve personnel and organizational performance.



Fruitful discussions during the performance reviews conducted.

LINKAGING RELATIONS ACTIVITIES

Philippine Investment Promotions Plan (PIPP)

JHMC is one of the Investment Promotion Agencies (IPAs) and a member of the Philippine Investment Promotion Plan (PIPP) organized by the Board of Investments (BOI), an attached agency of Department of Trade and Industry (DTI). The PIPP is a support system to other organization and serves as the avenue to discuss ideas among other IPAs efficient and effective investment schemes.



Further, it also conducts investment relations' activities (out- bound) missions to assist its members in coordination with DTI, Department of Tourism, Department of Foreign Affairs (DFA), among others.



Baguio City Futures Lab



JHMC continues its partnership with Baguio City Futures Lab that is established since 2017. There is no doubt that the growing population of Baguio City and its economic development and progress, has certainly affected the environment. One way to address the pressing environmental issues and concerns is the engagement and active participation of the public and private sectors such as the academe. JHMC tapped the expertise of various educational institutions to bring about researchers and propose development programs and projects that would address various needs in CJH.

CLOSING STATEMENT

In the three years, we the JHMC Board of Directors, Management and employees have all worked with genuine commitment and focus to accomplish the tasks at hand and to achieve the various undertakings outlined in this report. The many milestones of JHMC over the length of our service to the corporation are proof that an administration with competency, persistence, and most of all compassion, can overcome challenges to realize vital planned development goals.

I would like to take this opportunity to thank all the relevant stakeholders, both from the government and non-government sector, who have supported and assisted us for the past year. More importantly, I would like to give my deepest gratitude to the BCDA for its invaluable and unwavering support to all of JHMC's endeavors. Likewise, allow me to thank the Members of the JHMC Board of Directors, and the committed JHMC employees whose great effort made it possible for us to achieve these remarkable accomplishments.

Finally, we thank the Lord Almighty for his providence that together, we are building a purposeful future.



ALLAN RAZON GARCIA
President and Chief Executive Officer
John Hay Management Corporation