



CY 2017
PRESIDENT'S REPORT



“Stewardship, Passion for the Environment, Integrity, Commitment and Excellence (SPICE) are the ingredients of the John Hay Management Corporation (JHMC) in providing high level of public services to its stakeholders.”

- JHMC Employee

THE PRESIDENT'S REPORT

CY 2017

EXECUTIVE SUMMARY

CY 2017 was a year full of change for the John Hay Management Corporation (JHMC). We received new members of Management and the Board of Directors, created plans, activities and programs for the development of the 625-hectare Camp John Hay as the premier tourism and investment destination and center for human resource development, continues to manage the forested areas with the end-goal of sustaining the same for multiple-use, administers efficient and effective regulation the John Hay Special Economic Zone (JHSEZ) and the John Hay Reservation Area (JHRA), and have been building partnerships with various stakeholders for a lasting and positive impact in the City of Baguio and the country.

To keep-up with best practices in corporate governance, JHMC's practices continuously complied with requirements of ISO 9001:2008 and thus maintained its Certification based on the surveillance audit conducted by the AJA Registrars, Inc. on 03 February 2017. Furthermore, the Presidential Communications Operations Office (PCOO) issued a Certificate of Compliance (COC) declaring JHMC as fully-compliant with the requirements of Executive Order (EO) No. 2, Series of 2016 on the Freedom of Information (FOI) monitored by the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information, and Reporting Systems (AO 25 Task Force).

In the calendar year under review, there was a six percent (6%) increase in employment generated in the JHSEZ despite the six percent (6%) decrease in the number of locators/business enterprises to 113 from 120 in 2016. 93% of the employees were sourced-out from Baguio, La Trinidad, Itogon, Sablan, Tuba and Tublay (BLISTT) areas. On the other hand, the gross sales of business enterprises in JHSEZ increased by 10.49% (₱ 967.48M) from ₱ 875.57M in 2016. The total actual capital investment of locators/business enterprises for the year is ₱ 5.87M as recorded in the requests for permit at the Office of the Building Official (OBO).

We continue to be responsible stewards of the forest and environment and engaged the community towards this end. In partnership with the Department of Environment and Natural Resources (DENR), CJHRA schools, local government officials and other stakeholders, JHMC launched seven (7) tree planting/ replacement planting activities with the aim of revitalizing green spaces in the Camp John Hay Reservation Area (CJHRA). A total of 5,343 Arabica coffee and Benguet Pine tree seedlings were planted, a 105% increase from the 2,607 seedlings planted in 2016. Four (4) clean-up drives (Adopt-an-Estero Program) were likewise spearheaded by the JHMC in several water bodies within the CJHRA yielding 1.346 tons of waste. Our commitment to ensure sustainable use and development of forest watershed contributed to the attainment of an average ambient air quality reading of 28 µg/m³ (PM10), a benchmark in environmental and social responsibility. Thirty-four (34) Deputy Environment and Natural Resources Officers (DENRO) were also accredited and renewed.

In response to stakeholders' feedback, JHMC conducted seven (7) rehabilitation/ repairs to improve the facilities in various areas in Camp John Hay Reservation Area (CJHRA) in the

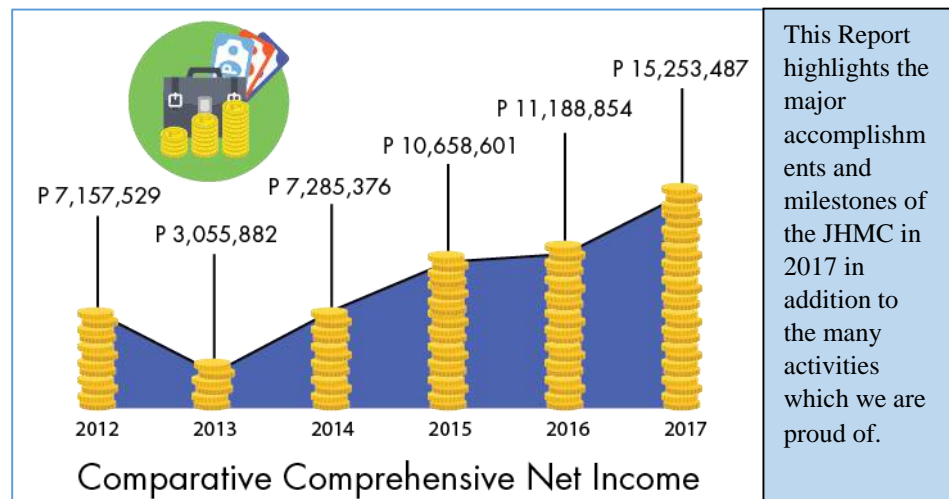
total amount of **Twenty-One Million Eight Hundred Fourteen Thousand Nine Hundred Sixty-Nine Pesos and 97/100 Centavos (₱ 21, 814,969.97).**

No.	Rehabilitation/ Repairs Project Description	Amount
1	Hot Mix Asphalt Overlay from BCDA Cottage entrance to Cantinetta, JHSEZ	2,365,000.00
2	Hot Mix Asphalt Overlay at the Cemetery of Negativism, Historical Core, JHSEZ	2,446,735.00
3	Hot Mix Asphalt Overlay at the VOA, JHSEZ	7,112,552.00
4	Ticketing Booth and Guardhouse at the Historical Core	300,000.00
5	VOA Log Home Unit No.3 and 5	7,197,319.28
6	Construction of the generator set housing at the Historical Core	7,080.00
7	Maridit Control Point	37,067.00
8	BELLHOUSE porch, flooring and ceiling	2,349,216.69
TOTAL AMOUNT		21,814,969.97

JHMC likewise developed the Special Economic Zone Information System (SEZRIS) with a total project cost of **One Million Nine Hundred Thirty-Three Thousand Forty-Two Pesos and 65/100 Centavos (₱ 1,933,042.65)** which enables business enterprises/ locators to submit and process their regulatory permits and other reportorial requirements online, thus reducing the turn-around time and red tape. Safety and security was likewise strengthened in the CJHRA which resulted in the demolition of forty-one (41) illegal structures, apprehension of twenty-five (25) for lack of tree/pruning permit and illegal dumping and prevention of environmental damage due to timely response to four (4) bushfires.

JHMC collaborates with dedicated public servants having genuine concern and focus for Camp John Hay. We make great progress with our partners from various government and private organization while undergoing much transition and had been constantly growing and learning through the involvement with other groups/ partners like the Baguio City Futures Laboratory, Department of Tourism and other investment promotion agencies (IPAs).

Finally, JHMC achieved strong financial performance in 2017 with corporate net income of **₱15, 253,487.00** compared to **₱ 11,188,854.00** in 2016 notwithstanding the unresolved issue of possession the 247-hectare prime property within the JHSEZ which restricted the development of new businesses and generation of revenues. The thirty-six percent (36%) increase was realized through business/ service income, operational efficiency, austerity measures and estate management fee savings.



APPOINTMENT OF NEW MEMBERS OF MANAGEMENT AND BOARD OF DIRECTORS

The administration of President Rodrigo R. Duterte and CY 2017 marked a change of Management and membership of the Board of Directors of the John Hay Management Corporation (JHMC). **Mr. Allan R. Garcia** were appointed as the President and Chief Executive Officer and **Ms. Jane Theresa G. Tabalingcos** as Vice-President and Chief Operations Officer, respectively.



JHMC Board of Directors (from L to R) Allan R. Garcia (PCEO), Alejandro F. Fernandez, Mary Marilyn D. Lambino, Gloria F. Peralta, Christian Paul L. Ulpindo, Ceasar G. Oracion, Silvestre C. Afable, Jr. (Chairperson), Charito R. Dulay, Rufino G. Ibay, Monico A. Puentevella, Jr and Eduardo B. Davalan

STAKEHOLDERS' SATISFACTION RATING



It has been a great pleasure for all government agencies to obtain a good stakeholders satisfaction rating for it is an indicator of providing a high-level delivery of public services.

92.79% of the stakeholders rated JHMC as Excellent and/or Very Satisfactory in providing efficient

and effective regulation services in the John Hay Special Economic Zone (JHSEZ) and John Hay Reservation Area (JHRA).

JHMC will continue to measure and sustain customer/client satisfaction as a source of input to improve the organization services in general.

FREEDOM OF INFORMATION

President Rodrigo Roa Duterte issued Executive Order (E.O.) No. 2, series of 2016, on "Operationalizing in the Executive Branch the People's Constitutional Rights to Information and the State Policies to Full Public Disclosure and Transparency in the Public Service and Providing Guidelines Therefore." It sets the provisions under which every Filipino may have access to information.

A **Certificate of Compliance** was issued to JHMC for **being fully-compliant** with the requirements set forth by the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information, and Reporting Systems (AO 25 Task Force) through its Memorandum Circular No. 20171, Section 5 (MC No. 2017-1, Sec. 5).



ISO 9001:2008 CERTIFICATION

JHMC was re-certified to the ISO 9001:2008 for its Quality Management System of JHMC's core processes covering *Business Development and Events Management, Provision of Regulatory Services, Environments Management, and Land and Asset Management*, as part of its commitment to its stakeholders to ensure effective and efficient delivery of services.



JHMC Management and Staff with the AJA Registrars, Inc. Auditors



DEVELOPMENT OF CAMP JOHN HAY LOGO



The development of the logo is a means to identify Camp John Hay and set it as separate and distinct destination from all the locators operating inside the John Hay Special Economic Zone (JHSEZ). Currently, it is under review by the Intellectual Property Office (IPO) of the Philippines.

FINANCIAL PERFORMANCE

1. Calendar Year 2017 Marked the Highest Amount Net Income Realized in Six (6) Years.

The Corporation's previous year's performance on financial operations perennially resulted in the negative or net-loss. Beginning Calendar Year 2012 up to 2016, however, JHMC realized a positive financial result of operations or net income.

CY 2017 marked the highest net income after taxes in six (6) years in the amount of **₱15,253,487.00**, an increase of **₱4,064,632.00** or **36.33%** from the previous CY 2016 of **₱11,188,854.00**.

The increase of CY 2017 Net Income could be attributed to:

- a. Increase in Service Income (regulatory fees, permits, etc. and Common Usage Service Area Fees) and Business Income (Estate Management fee, admission fees at the Bell House etc.)

The increase of Business and Service Income could be credited to the new Performance Agreement (PA) with the Bases Conversion and Development Authority (BCDA), whereby JHMC will retain all revenues collected from the Historical Core and the Common Usage Service Area Fees.

- b. Operational Efficiency in the usage of Corporate Operating Budget or the Estate Management Fee (EMF).
 - b.1. JHMC Management's and employees' dedication to its commitment of "belt-tightening" measures without sacrificing the quality of operation's program, projects and activities, the Corporation spend.
 - b.2. Diligence of Bids and Awards Committee (BAC) and the Head of the Procurement Entity (HOPE) where the bid/quoted project/activities costs are lower than the Approved Budget for the Contract (ABC).
 - b.3. Savings from Estate Management Fee (EMF) for the salaries and salary related Personal Services for the vacant position of LADD Manager and Business Development Department Manager.
 - b.4. Board of Directors cost efficiency, which resulted in the EMF savings of **₱1,527,783.40**.
 - b.5. Overall, the savings from the estate management fee totaled **₱ 9,217,249.19** which substantially contributed to the realization of the net income.

2. The Commission on Audit (COA) **has not issued any Notice of Disallowance** for the calendar year 2017.

3. Challenges and Issues, and Corresponding Actions Undertaken

Challenges/ Issues	Actions Done
1. Late submission of CY 2016 Financial Statements and related schedules and Notes to financial statements	<ul style="list-style-type: none"> For CY 2017, the Financial Statements are submitted to the resident Commission on Audit ON TIME, on 14 February 2018.
2. Adoption of the Philippine Public Sector Accounting Standards (<i>PPSAS</i>) pursuant to COA Circular 2017-004 issued 13 December 2017 or Guidelines on the preparation of financial statements and other financial reports and implementation of the Philippine Financial Reporting Standards by Government Corporations Classified as Government Business Enterprises and Philippine Public-Sector Accounting Standards by Non-Government Business Enterprises	<ul style="list-style-type: none"> JHMC despite the tedious process and voluminous documents was able to comply o the COA Circular 2017-004 and submitted to COA the Financial Statements on time.
3. Limited opportunities for placements of available cash	<ul style="list-style-type: none"> Despite, JHMC has realized an interest income from placements amounting to ₱ 777,279.70

4. Policies Approved by the Board of Directors

Thirteen (13) new and/or revised policies were approved within the year.

ASSET MANAGEMENT

TOURISM



Camp John Hay remains as one of the most-visited tourist destination and attraction in the City of Baguio. **92, 287** recorded tourists visited the Historical Core, an increase of **7.73%**, from **85, 669** visitors in 2016.

Furthermore, **thirty-seven (37)** weddings and other events, **twenty-nine (29)** eco-awareness walks and **one-hundred twenty-five (125)** photoshoots were conducted at the Historical Core.

The increase in the tourist arrival inside the JHSEZ can be attributed to concerted efforts of locators/business enterprises and JHMC to promote Camp John Hay for recreational and eco-cultural tourism, Meetings, Incentives, Conventions and Exhibitions (MICE) destination and other corporate events.

EVENTS AT THE CAMP



House of Representative North Inspection Trip



Camp John Hay Anniversary



R.O.X. BIKE FAIR 2017



National Nutrition Council Event



2017 Media Congress

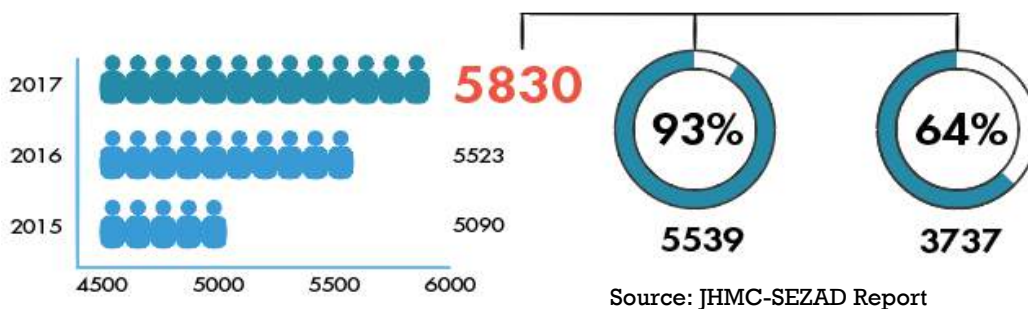


64th PMSEA Conference

BUSINESS DEVELOPMENT AND JOBS GENERATION

JHMC is still the primary catalyst for economic development and job generation in the Cordillera Region.

In 2017, there were **5,830 jobs** generated in the John Hay Special Economic Zone, a **six percent (6%)** percent increase from 5,523 jobs reported in 2016.



The major employment contributors were from the Business Processing Outsourcing (BPO) - Convergys and IHG, with **3,737 jobs or 64% recorded**. Furthermore, **ninety-three per cent (93%)** of the jobs in the JHSEZ is sourced from the BLISTT- Baguio City, La Trinidad, Itogon, Sablan, Tuba, Tublay and the Cordillera.

OTHER EVENTS AT THE CAMP

In 2017, in order to generate and increase its revenue, JHMC initiated several (7) bazaars in Mile-Hi Center, Liberty Loop and Bell House Parking Space.



Spiritual Journey at the Camp



Holy Week Bazaar



Christmas Bazaar



Mile-Hi Weekend Bazaar

LAND AND ASSET MANAGEMENT

BCDA SPECIAL PATENT APPLICATION (SPA)

In 2017, JHMC has been regularly coordinating with BCDA on the status of the application for the approval of the Special Patent Application (SPA) over the 258.7514-hectare untitled lands of the Camp John Hay Reservation. With this, on 03 October 2017, BCDA granted the full authority to JHMC to do all necessary actions in securing the approval of the (1) proposed Executive Order declaring Barangay Hillside of the Camp John Hay Reservation (CJHR) as a site for socialized housing, and (2) Special Patent Application untitled portion of the CJHR. It was then coordinated with the Department of Environment and Natural Resources-Land Management Bureau (DENR-LMB) and provided an update that the SPs were favorably transmitted by the former to the DENR-Secretary for further review and/or approval, thereafter, to be transmitted to the Office of the President for approval and issuance of a proclamation.

ASSET DISPOSITION PROGRAM (ADP)

Consultative meetings were conducted and were attended by JHMC top management and EAMD personnel, the officials and identified concerned structure owners of Barangay Hillside to apprise the barangay council on the status of the program. The result of the Individual Lot Survey Subdivision Survey discussed matters concerning the project was presented.



Consultative Meeting with the resident's barangay from the JHRA

In 2017, the consultancy service was finally awarded to the eligible bidder on the subdivision survey for the remaining **139 residential structures** of the Barangay Segregation Program (portions of Greenwater Village, Country Club Village and Upper Dagsian). Furthermore, reviews and validations of the documents gathered from the following barangays were conducted:

JHRA Barangays	2012-2013 Structure Survey	No. of Structure Owners per validation of the Census and Tagging 2015	Documents Review (2017)
Upper Dagsian	103	85	85
Sta. Escolastica	33	22	28
Country Club Village	516	338	340
Greenwater Village	296	258	160
Lucnab	53	56	56
Outlook Drive	27	22	22
Total		826	691

PROJECT MANAGEMENT SERVICES

Hot Mix Asphalt at BCDA Cottage to Cantinetta, Cemetery of Negativism at the Historical Core, and VOA area

The existing road from the BCDA Cottage entrance to Cantinetta area was deteriorated and needed to be rehabilitated. The road rehabilitation project was completed through the application of a 2-inch thick hot mixed asphalt over 1,417 square meter road and installation of a 213-meter length of concrete curb and gutter to ensure proper surface storm drainage.



Photo of the area before the repair



Photo of the area after the repair

The road loop along the Cemetery of Negativism which is a road access to the Historical Core needs was repaired to ensure safety and comfort to tourists and the public. The road was rehabilitated through the application of a 2-inch thick hot mixed asphalt over the 1,380 square meter road including a 268 meter length of curb and gutter.



Photo of the area before the repair



Photo of the area after the repair

The entrance road to the Voice of America (VOA) was complete with the application of a 2-inch thick hot-mix asphalt over the existing 5,046 square meters deteriorated asphalt road.



Photo of the area before the repair



Photo of the area after the repair

Rehabilitation of Ticketing Booth and Guardhouse

The ticketing booth and guardhouse was rehabilitated and improved in order to provide a more efficient and effective services to tourists and the public.



Photo of the area before the repair



Photo of the area after the repair

Rehabilitation and Repairs of VOA Log Home Unit No.3 and 5

In 2017, the procurement of services for the Rehabilitation and repair of dilapidated wooden porch, roof tiles, master's bedroom wooden porch, and other minor repairs of VOA Loghome Unit Nos. 3 and 5 was successfully awarded and on-going implementation.

In addition, the Project Management Division closely provides technical support to various projects of various offices in terms of technical documents and specification, scope of works and layout plans.



Rehabilitation of VOA Loghome Unit Nos. 3 and 5 (on-going implementation)

FOREST AND ENVIRONMENT MANAGEMENT

JHMC continues to strictly implement and maintain the forest density, and clean air and water resources in the 53% of the forested land of Baguio City in partnership with the DENR with the apprehension on illegal occupancy, excavation and tree cutting activities in the Reservation.

Thirty-four (34) Deputy Environment and Natural Resource Officers (DENRO) consisting of JHMC employees and security providers were authorized by DENR to enforce environment and forest protection laws, rules and regulations within Camp John Hay in 2017.

Enrichment Planting Program / Support to the National Greening Program

JHMC has complied with Executive Order No. 26 otherwise known as the National Greening Program (NGP) of the government by planting suitable seedling (e.g. Benguet Pine, Arabica coffee) within the inadequately-stocked areas of Camp John Hay and even outside CJH through tree seedling donations. JHMC provided a total of **5,343 assorted tree seedlings** from various activities. Also, more than 10,000 various tree seedlings were propagated for enrichment planting and re-greening programs of Camp John Hay.



Various enrichment planting and tree seedling donation activities in 2017



Tree Planting and Participation to the Brigada Eskwela Project

Brigada Eskwela Tree Planting from May 15 – 30, 2017	
San Vicente National High School	70 Arabica coffee seedlings
Jose P. Laurel Elementary School	50 Arabica coffee seedlings
Happy Hallow Elementary School	50 Arabica coffee seedlings
Baguio Country Club Elementary School	50 Arabica coffee seedlings
SUB-TOTAL	220 seedlings

Donations to Partner Groups and Agencies

Date	Agency	No. of Seedlings	Planting Site / Location
January 24, 2017	SC Reservations, Inc.	20 Arabica coffee	IHG compound
June 02, 2017	PENRO Benguet	620 Benguet pine	Inidian, Bokod and Apalan, Itogon, Benguet
June 05, 2017	Fonda B. Laking	20 Bamboos	Urban garden fencing at Palma, Baguio City
July 20, 2017	Cypress Christian Foundation School	<ul style="list-style-type: none"> • 50 Benguet pine • 50 Arabica coffee 	Baguio City (near Bell Church) as designated by the CEPMO
July 21, 2017	Hillside Day Care Center	<ul style="list-style-type: none"> • 50 Benguet pine • 8 Arabica coffee 	BCNHS- Annex Hillside School premises
August 2017	CENRO- Baguio City	1,100 Benguet pine	Replacement for the 11 dead trees issued a Tree Cutting Permit to JHMC
August 11, 2017	King of the Mountain Trail Run	1,000 Arabica coffee	Downslopes of Mt. Ugo, Itogon, Benguet
August 30, 2017	Mil-an National High School	<ul style="list-style-type: none"> • 75 Benguet pine • 75 Arabica coffee 	Baguio City
Sub-total		3,068 seedlings	

Enrichment and Replacement Planting and Forest Care Activities 2017

Date	Partner Agency / Group	No. of Seedlings	Planting Site / Location
June 2017	Benguet State University – Forestry	175 Benguet pine	Dagsian, JHRA
July 07, 2017	JHMC Employees, its service providers TABI	<ul style="list-style-type: none"> • 165 Arabica Coffee • 100 Benguet pine trees 	Dagsian, JHRA <i>Note: 100 of these planted trees are to be credited to the tree planting requirement for the year 2017 of TABI.</i>
August 05, 2017	Baguio City National High School and JHMC	200 Arabica coffee	Historical Core- Replacement planting of mortalities
August 29, 2017	JHMC Board of Directors and EMD personnel	90 Benguet pine trees	History Trail and cemetery of Negativism, Historical Core
August 30, 2017	Baguio Country Club Elementary School	<ul style="list-style-type: none"> • 65 Arabica coffee • 40 Benguet pine 	<ul style="list-style-type: none"> • Replacement planting of mortalities • Forest care activities conducted
September 09, 2017	San Vicente National High School	<ul style="list-style-type: none"> • 500 Benguet pine • 500 Arabica coffee 	Dagsian, JHRA
September 24, 2017	Group of Baguio Medical doctors	<ul style="list-style-type: none"> • 50 Benguet pine • 50 Arabica coffee 	Secret garden
October 10, 2017	JHMC Board of Directors and JHMC Staff	90 Benguet Pine	Historical Core, CJH
December 09, 2017	Baguio City National High School	30 coffee seedlings	Historical Core, CJH
Sub-total		2,230	
TOTAL		5,343	

JHMC constantly provides Information and Education Campaigns (IEC) on forest and environmental awareness, conservation and protection through Ecological Awareness Campaigns and Talks with a total of **325 participants** from different public and private schools, government agencies and private organizations. It aims to increase the awareness and participation of not only the stakeholders of JHMC but also the surrounding communities.



*“Greening the JHMC Office:
Where Are We Now?”*

*“Tree Surgery Procedures”
with Dr. Kenneth P. Laruan*

*“Forest and Environment Management
Measures in Camp John Hay”*



*“Climate Change:
Global Challenge for Survival”*

Proper Tree Care and Planting Procedures

Forest Care Activities of newly planted tree seedlings in the Historical Core Camp John Hay.

With BCCVES “Global Warming: A Global Challenge for Survival” and teaching them the proper tree planting procedures

Memorandum of Agreement for the “Adopt-an-Estero / Creek / River / Waterbody” Program between JHMC & EMB-CAR

The Adopt-an-Estero program is a collaborative undertaking among the communities, private entities, local government units and the DENR. Under the program, partners and organizations “adopt” a portion of a waterway to improve its water quality through regular clean-up drives, conduct information and education campaigns in surrounding communities, and mobilize the citizenry in helping clean up the waterway. JHMC continually participated in the program. For 2017, a **total of 1.346 tons of solid wastes** were collected from the **four (4) clean-up drives** conducted at the Loakan Creek.



Adopt-an-Estero Program: Clean up drives at the Loakan Creek



Ambient Air Quality in the JHSEZ

Camp John Hay maintains to be within the “Good” category (readings from 0-50 ug/cubic meter PM 10) in the Air Quality Index with an average reading of 28 ug/cubic meter Particulate Matter 10 (PM 10), as validated by the DENR, Environment Management Bureau (EMB)-CAR. JHMC is proud to have Pollution Control Officers whose accreditations were renewed by the aforesaid agency.

Monitoring Period	Particulate Matter 10, $\mu\text{g}/\text{m}^3$		Air Quality Index
	Mile Hi Center	Baguio Ayala Land Technohub	
March 8-9, 2017	25	21	“GOOD”
April 25-26, 2017	32	30	
August 10-11, 2017	16	32	
October 19-20, 2017	32	38	
Average PM 10 for CY 2017 = 28 $\mu\text{g}/\text{m}^3$			“GOOD”

JHMC also took active part in the various BLISTT – Airshed Technical working group activities and meetings headed by the EMB-CAR in support to Clean Air Initiatives in the Cordillera Region such as the Carless Day and the Run for Cleaner Air of the DENR-CAR and the EMB, etc.

Hazardous Waste Management

In 2017, the EMB-accredited service provider of JHMC hauled and transported the hazardous wastes of all JHSEZ locators based on the joint inspection conducted by the JHMC EMD and EMB. It is to ensure that all hazardous wastes taken out from JHSEZ locators have proper permits from the EMB a hazardous waste transporter and treatment facility.

Sanitation Cutting Activities as a measure to ensure public safety, control of forest pest and diseases infestation within the pine forest of Camp John Hay.

A total of **one hundred thirty-seven (137)** dead, dangerous and pest-infested Benguet pine trees and trees posing imminent danger to lives and properties within the JHSEZ were issued a Tree Cutting permit by the DENR. All tasks pertinent to this have been witnessed and supervised by an Inspectorate Team comprised of representatives from JHMC, DENR – CAR, CENRO Baguio, DENR-WWRRC, LGU, Indigenous Peoples.

Firelines within the CJH Forest

A total of **46,100 square meters** of firelines within the JHRA and Historical Core were established and maintained. Camp John Hay, being heavily forested, considers forest fires as a major concern/ risk in forest management.



Sanitation Cutting Activities



During the presentation of funding windows with DENR-WWRRC, DOT-CAR and DOST-CAR for the support to the SFMP of CJH (APRIL 27, 2017)



Sustainable Forest Management Plan (SFMP)

Consultative meetings with various agencies were conducted for 2017. A collaborative partnership with the DENR –WWRRC was sought to come-up with an SFMP capsule proposal.

REGULATORY SERVICES

Special Economic Zone Administration Department/One-Stop-Action Center/Customs Clearance Area

JHMC is consistent with its processing time for the issuance of regulatory permits for renewals to an average of fifteen (15) minutes, and for new applications to an average of three (3) days.

A total of **47,014 inspections** were conducted and properly documented at the Customs Clearance Area (CCA) for the ingress and egress of all goods and articles in the JHSEZ.



Actual inspection activity at the CCA

JHMC-Office of the Building Official/ Project Management Division

The JHMC-OBO ensures compliance of all locators with the National Building Code and the Comprehensive Fire Code of the Philippines. There were **13 issued building permits** and one (1) Notice to Proceed, three (3) building permits endorsed to BCDA, 3 sign permits, and **39 annual mechanical and electrical permits**. While, **29 house repair permits** were issued by the PMD to the JHRA.

Environment Management Services

Seventy-three (73) Certificate of Environmental Compliance (CEC) were approved and issued. Applications processed were inspected or audited to ensure that the locators/ business enterprises satisfactorily complied with environment and sanitation standards prior to its approval.

LEGAL/ RISK MANAGEMENT

Camp John Hay Development Corporation Legal Cases

JHMC, led by Legal Department plays an active role in providing legal support and services not only within JHMC but also to the Bases Conversion Development Authority (BCDA), as the legal battle with its developer Camp John Hay Development Corporation (CJHDevco) continues and ancestral land claims had been exploited by unscrupulous individuals to encroach on BCDA property within the John Hay Reservation Area (JHRA).

LEGAL SERVICES

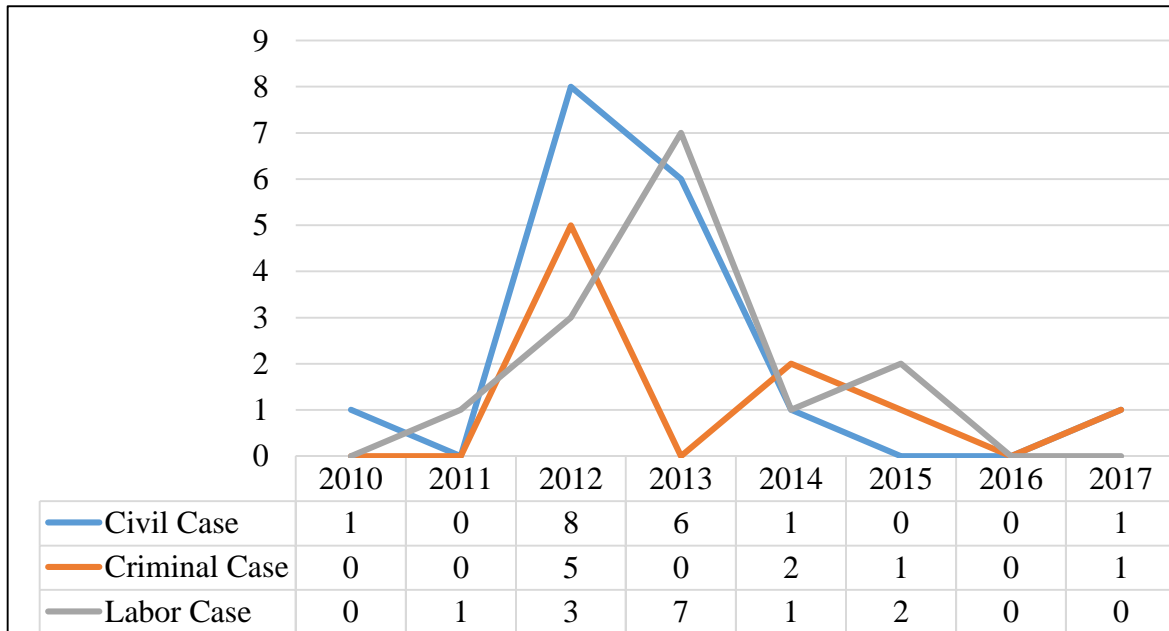
The JHMC LD is committed to providing quality legal services such as Case Management, Contract Drafting/Review and Legal Opinion.

Case Management

JHMC LD, in collaboration with the Office of the Government Corporate Counsel (OGCC), has successfully prevented the escalation of additional labor cases by entering its appearance as collaborating counsel of the OGCC and filing pleadings that supplemented and strengthened the arguments of the OGCC.

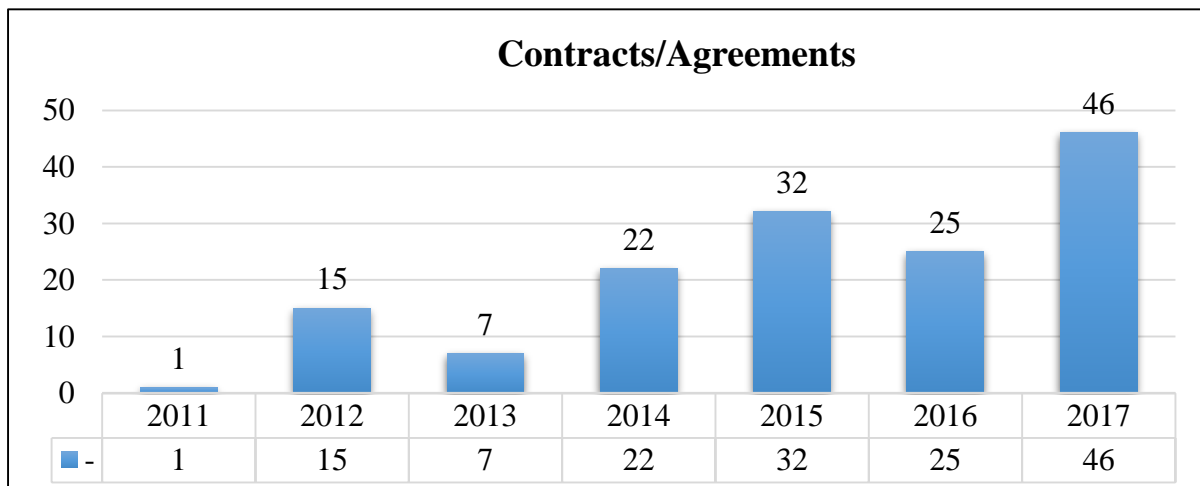
Nature	Number	Terminated/ Dismissed	Pending as of December 2015	Pending as of December 2016	Cases filed in 2017	Pending as of December 2017
Labor Case	14	4	10	10	0	10
Civil Case	18	1	17	17	1	18
Criminal Case	9	2	7	7	1 (dismissed)	7
TOTAL	41	7	34	34	2	35
<i>Total number of cases filed by/against JHMC/BCDA</i>						
** Civil- DHN Case (December 2017)						
Criminal Case – Violation of the Building Code						

The chart below illustrates the movement on the number of cases filed by/against JHMC/BCDA. In 2017, a criminal case was filed by JHMC for Violation of the Building Code while a civil case for Sum of Money was filed by/against JHMC.



Contract Drafting/Review

A total of **forty-six (46)** contracts or agreements were drafted/prepared, six (6) of which were endorsed for further review by the OGCC.



COMMUNITY RELATIONS

Corporate Social Responsibility (CSR) Projects

The JHMC, in its commitment to improve the welfare of the community and promote healthy business environment, undertook various Corporate Social Responsibility (CSR) projects in 2017 focusing on health, education, security and safety, promoting social welfare, environmental sustainability, health development and disaster relief assistance.



JHMC Free Medical Mission with Dental and Legal Aid on 28 October 2017 at Scout Barrio, Baguio City



Tree planting activity with the newly appointed JHMC Board of Directors



BRIGADA ESKWELA

Since 2013, JHMC supports the annual “Brigada Eskwela” of the Department of Education (DepEd) in Baguio City in recognition of the importance of education to every Filipino.

In 2017, JHMC participated in the conduct of Brigada Eskwela in five (5) Baguio City schools namely: a). Camp 7 Elementary School, b). Jose P. Laurel Elementary School, c). Happy Hollow Elementary School, d). Baguio City High School-Hillside Annex and e). San Vicente National High School. JHMC employees, together with its service

and security providers and other support groups, assisted in repair, maintenance, and repainting jobs works of the beneficiary-schools.



JHMC Participation in the 2017 Brigada Eskwela program of the Department of Education.

ASSISTANCE TO THE MARAWI RELIEF OPERATION

Marawi Relief Operation is a program launched by the Bases Conversion and Development Authority (BCDA) with the assistance of its subsidiaries and other interested groups.

The JHMC, with the locators and business enterprises in the JHSEZ, participated in the relief operation by providing assorted clothes, hygiene kits, assorted medicines and food as well as cash donations. These were sent to the Department of Social Welfare and Development (DSWD) which was later on delivered to the victims of the Marawi terror attack.



KALIGTASAN PROJECT

The Kaligtasan Project, a collaborative project of the Safety and Security Department and Community Relations Office, provided an intensive training to its frontline personnel on Fire Brigade and emergency preparedness. Trainees were educated of the basic first aid, firefighting, search and rescue and rope works



JHMC employees and security personnel participating during the Fire Brigade and Emergency Preparedness Exercise conducted by the Bureau of Fire Protection.



KALUSUGAN PROJECT

JHMC, as good corporate citizen, tapped the expertise of Saint Louis University (SLU) Hospital and the Mananig Dental Clinic to provide basic health care assistance through general medical and dental examinations for the CJHRA residents. The medical services provided include obstetrics-gynecology, general medicine, surgery and dental. Vitamins, medicines and other medical supplies that were provided by Mercury Drugs Store and Saint Joseph Drugs Store.



Free legal consultation was also provided to address various concerns of the locales especially on matters of barangay segregation. University of the Cordilleras School of Law, headed by Dean Reynaldo U. Agranzamendez, facilitated the legal consultation.



The Kalusugan Project benefited hundreds of constituents surrounding the reservation as well as employees of the locators and business enterprises in the JHSEZ.

Early in 2017, the JHMC linked with the various national government agencies, private organizations and other interested-parties for collaborative/ partnership undertakings in line with the new management’s directions through an event organized primarily for the said purpose.



PCEO Garcia with JHMC employees during the linking activity to Various National Government Agencies (NGAs), Local Government Units (LGUs) and Other Stakeholders.



Pledge of support by various representatives during the event.

GENDER AND DEVELOPMENT (GAD) PROGRAM

As it continues to promote the significant role of women in nation’s building through empowerment and development, JHMC strengthened its GAD programs and organizational knowledge by tapping the expertise of a consultant.

Gender and Development Focal Point System (GFPS) Training

JHMC conducted a five (5) day training for the GFPS covering GAD-related issues, concerns, GAD Plan and Budget (GPB), pertinent laws, rules and regulations and other issuances, memorandum and requirements set-forth by the Philippine Commission on Women (PCW). The GAD Agenda was likewise crafted for calendar year 2019-2020 in said sessions.



The Gender and Development Focal Point System (GFPS) Training on October 11-13 and November 3-4, 2017 at El Cielito Hotel with Ms. Reina P. Olivar, GAD Consultant

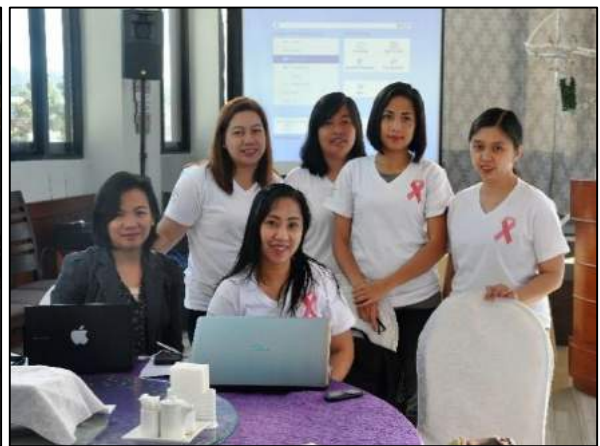
Women Empowerment and Violence Against Women Seminar was also conducted on November 27, 2017 at Fortune Restaurant, Baguio City. The event was a culmination of the 18-day Campaign period pursuant to the Magna Carta of Women (MCW). More than 158 participants from various schools within Baguio City, JHSEZ, CJH barangays and JHMC participated in the activity.



The continuing fight for women - The different faces of women and men counterparts who participated in JHMC's event for Women Empowerment and Violence Against Women-free Seminar.



Participants from various schools, government agencies, locators and JHMC employees.



The GAD-Technical Working Group (TWG) Secretariat of JHMC

Breast Cancer Awareness for JHMC Employees, Locators and Barangays

Guests, speakers, employees, locators and barangays joined forces for the Breast Cancer Awareness last October 25, 2017. It was a day of finding wellness, activity, walk and talk for the participants who had their fair share of insights regarding the ailment that has plagued women all over the world.



HUMAN RESOURCE DEVELOPMENT

JHMC considers its personnel as its most important resource and recognizes that the success of the organization rest in the hands of the workforce. As part of its commitment to professionalize the organization and develop the its human resource, continuous learning and growth opportunities were focused into in 2017.

54 JHMC employees were provided an average of 54.44 training hours for the year. Six (6) in-house trainings and thirty-eight (38) external trainings/seminars attended by employees facilitated by external training providers and facilitators were provided within the year.



1. Government Procurement Reform Act (RA 9184) and Its Revised IRR and Updates with the Lecturers from AGIA



2. Business Writing Workshop with the Resource Speaker from Quality Plus



3. Values Formation facilitate by Atty. Emily Balungay of the Civil Service Commission- CAR



4. Fire Brigade Training conducted by Bureau of Fire Protection (BFP)



5. Problem Analysis and Solutions Formulation Training with the Development Academy of the Philippines (DAP)



6. Personality Development conducted by Providence Polytechnic Institute

Health and Wellness Program, and Teambuilding Activity

JHMC held its Health and Wellness Program, and Teambuilding Activity to improve organization's efficiency and effectiveness, promote interaction and understanding of roles, and productivity among the employees.



The JHMC Teambuilding activity held at Potipot Island, Candelaria, Zambales.

The JHMC Competency Model and Competency Baseline was likewise established and approved by the Board of Directors on 20 November 2017.

ADMINISTRATIVE AND FINANCE SERVICES

The Administrative Services and Finance Departments continue to provide efficient and effective support processes from various requirements of JHMC's delivery of services.

In 2017, General Services Division undertook the disposition of four (4) Unserviceable Motor Vehicles with a total sale of ₱ 125,717.47, implemented.

The Information and Communication Technology (ICT) Division managed the design and development, and the implementation and amendments of the Special Economic Zone Regulatory Information System (SEZRIS). Also, the major accomplishment of ICT is the development of the comprehensive ICT Roadmap for CY 2018 to 2020 which was approved by the JHMC Board of Directors last August 2017. This is to improve the technology and infrastructure of JHMC's processes and customer requirements to its stakeholders.

LINKAGING RELATIONS ACTIVITIES

Philippine Investment Promotions Plan (PIPP)

JHMC is one of the Investment Promotion Agencies (IPAs) and a member of the Philippine Investment Promotion Plan (PIPP) organized by the Board of Investments (BOI), an attached agency of Department of Trade and Industry (DTI). The PIPP is a support system to other organization and serves as the avenue to discuss ideas among other IPAs efficient and effective investment schemes.

Further, it also conducts investment relations' activities (out- bound) missions to assist its members in coordination with DTI, Department of Tourism, Department of Foreign Affairs (DFA), among others.



Participation to the 1st Summer Fest 2017 of Aurora Eco Zone and Freeport Authority (APECO)

As member of the Philippine Investment Promotions Plan (PIPP), JHMC has been invited by Aurora Pacific Economic Zone (APECO) and Free Port Authority, also a member, to attend the opening and launching of its 1st Summer 2017.

This opportunity brought together the different key officials in the trade and industry, special economic authorities, local government units and other government and non-government entities where they have presented the existing and updates on their policies and programs.



Camp John Hay Sports Tourism

JHMC with its vision to transform Camp John Hay as a premier tourist destination in the Cordillera Region is committed to provide recreational and team-building activities for both locals and visitors of the Camp. Team building or capacity building brings together individuals by forging collaboration, teamwork and the drive to finish any challenge or obstacle.

In 2017, event coordinators from the Guerilla Race Event Challenge showed their interest to CJH as their venue to cater sports events with their common goal which is to promote wellness and environmental awareness. With this, they invited 12 JHMC representatives to participate in the Guerilla Race-Water Edition at Splash Island, Biñan, Laguna.

This will provide an actual orientation on the race for the preparation for the Guerilla Race Up North in Camp John Hay, Baguio City.



Baguio City Futures Lab



It has no doubt that the growing population of Baguio City and its economic development and progress, has certainly affects the environment. One way to address the pressing environmental issues and concerns is the engagement and active participation of the public and private sectors such as the academe. The establishment of a BAGUIO CITY FUTURES LAB is to develop knowledge and technologies and transform human resources into productive citizenry to bring about impact to local and international communities. It is committed to academic and service excellence and shall establish and pursue researches and implement development programs and projects that would address varied needs of the general public of Baguio City as well as Camp John Hay.

CLOSING STATEMENT

In 2017, the JHMC Board of Directors, Management and employees have worked with genuine groundswell, commitment and focus to accomplish the tasks at hand to achieve the various accomplishments outlined in this report. While completed with modifications, admittedly, the bulk of the milestones were commitments from the previous administration which would significantly contribute to the improvement of Camp John Hay.

In 2018, these milestones accomplished by the JHMC will serve as inputs to further advance JHMC's vision and to ensure that we will pave the way for financial viability in the years to come.

I extend my gratitude to the all the stakeholders- both government and non-government, who have supported and assisted us for the past year and more importantly, the BCDA for approving our plans, activities and programs. Likewise, allow me to thank the Members of the JHMC Board of Directors, and the committed JHMC employees who strived in order to achieve these remarkable results.

Finally, we thank the Lord Almighty his providence that together, we are building a purposeful future.

ALLAN RAZON GARCIA
President and Chief Executive Officer
John Hay Management Corporation