



“Leadership is
service, not
position.”

- Tim Fargo

THE PRESIDENT'S REPORT CY 2018

EXECUTIVE SUMMARY

It has been a great pleasure for any government agency to obtain a good stakeholders satisfaction rating for it is an indicator of providing a high-level delivery of public services. In 2018, JHMC obtained a **92.54%** satisfaction rating by its stakeholders.

To keep-up with best practices in corporate governance and continual improvement, JHMC's practices levelled-up and obtained the following certifications/ recognitions in CY 2018:

- a. ISO 9001:2015 on Quality Management System (QMS) through the audit conducted by the AJA Registrars, Inc. on 11 December 2018;
- b. ISO 14001:2014, Environmental Management System (EMS) which is an indicator of good environmental practices; and
- c. Presidential Communications Operations Office (PCOO) issued a Certificate of Compliance (COC) declaring JHMC as fully-compliant with the requirements of Executive Order (EO) No. 2, Series of 2016 on the Freedom of Information (FOI) monitored by the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information, and Reporting Systems (AO 25 Task Force); and
- d. Mother-Baby Friendly Workplace from the Department of Health- Cordillera Administrative Region.

In the calendar year under review, there was a **4.52% increase** in employment generated in the JHSEZ. 93% of the employees were sourced-out from Baguio, La Trinidad, Itogon, Sablan, Tuba and Tublay (BLISTT) areas. On the other hand, the gross sales of business enterprises in JHSEZ increased by **10.72% (P 1.083 B)** from **P967 M** in 2017.

JHMC continued to be responsible stewards of the forest and environment as it obtained its ISO 14001: 2015 certification, and engaged the other government organizations, private individuals and other partners agencies towards this end. In partnership with the Department of Environment and Natural Resources (DENR), CJHRA schools, local government officials and other stakeholders, JHMC launched eight (8) tree planting/ replacement planting activities with the aim of revitalizing green spaces in the Camp John Hay Reservation Area (CJHRA). A total of 4,325 Arabica coffee, Benguet Pine and Africal tulips seedlings were planted. A clean-up drive (Adopt-an-Estero Program) was likewise spearheaded by the JHMC in Lookan creek of the CJHRA yielding 1.441 tons of waste. Its commitment to ensure sustainable use and development of forest watershed contributed to the



attainment of an average ambient air quality reading of 20 µg/m³ (PM10), a benchmark in environmental and social responsibility. Thirty-four (34) Deputy Environment and Natural Resources Officers (DENRO) were also accredited and renewed.

JHMC through the Project Management Division conducted five (5) rehabilitation/repairs to improve the facilities in various areas in Camp John Hay Reservation Area (CJHRA) with a total amount of **Fourteen Million One Hundred Ninety-Two Thousand Four Hundred Sixty-Eight Pesos and 40/100 Centavos (₱ 14,192,468.40)**. The ICTD likewise implemented five (5) information and communication technology projects to increase the operational efficiency of JHMC's internal and external processes. JHMC likewise strengthened its stance in the CJHRA which resulted in the demolition of twenty-seven (27) illegal structures, apprehension of seven (7) individuals for lack of tree/pruning permit and illegal dumping and prevention of environmental damage due to timely response to eighteen (18) bushfires. JHMC through the security service providers prevented entry of twenty-eight (28) trucks of construction materials within, stopped forty-two (42) illegal activities such as but not limited to house extension, survey and excavation and aided during fifty-five (55) incidents of illegal activities like robbery, theft, etc.

JHMC collaborated with various sectors having genuine concern for Camp John Hay. The progress with our partners from various government and private organization while undergoing much improvement and had been constantly growing and learning through the involvement with other groups/ partners like the Baguio City Futures Laboratory, Department of Tourism, other investment promotion agencies (IPAs) and the private partners.

Finally, JHMC sustained a positive financial performance in 2018 with corporate net income of **₱10,512,219.28 compared to ₱15,253,487.00** in 2017 despite the unresolved issue of possession the 247-hectare prime property within the JHSEZ which restricted the development of new businesses and generation of revenues.

THE JHMC MANAGEMENT AND BOARD OF DIRECTORS

The administration of President Rodrigo R. Duterte and marked a change of Management and membership of the Board of Directors of the John Hay Management Corporation (JHMC). **Allan R. Garcia** was appointed as the President and Chief Executive Officer and **Jane Theresa G. Tabalingcos** as Vice-President and Chief Operations Officer, respectively.

The Board of Directors are **Silvestre C. Afable, Jr**, as the Chairperson, **Eduardo B. Davalan**, **Charito R. Dulay**, **Alejandro F. Fernandez**, **Rufino G. Ibay Jr.**, **Mary Marilyn D. Lambino**, **Cesar G. Oracion**, **Gloria F. Peralta**, **Monico A. Puentevella, Jr**, and **Christian Paul L. Ulpindo**.



CY 2018 Joint Board of Directors and Management Strategic Planning conducted in April 2018 at Bauang, La Union.



CY 2018 Joint Board of Directors and Bids and Awards Committee (BAC) Seminar of R.A. 9184 on 25 October 2018.

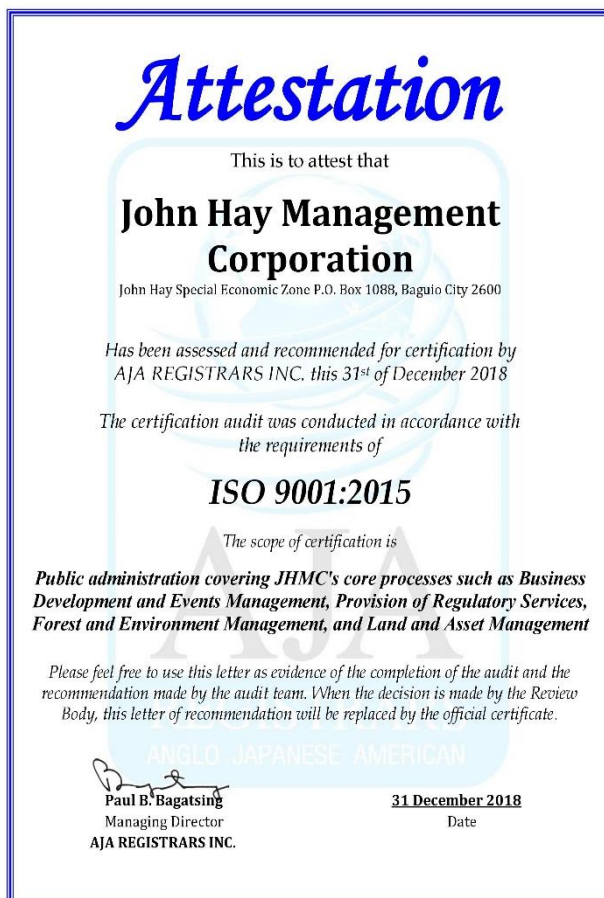
STAKEHOLDERS' SATISFACTION RATING



In 2018, JHMC was rated **92.54%** by the stakeholders in the rendition of its services by out or of JHMC's frontline services in providing efficient and effective regulation services in the John Hay Special Economic Zone (JHSEZ) and John Hay

Reservation Area (JHRA). This was validated through the services of a third-party consultant: Saint Louis College of San Fernando, La Union using the applicable Customer Satisfaction Survey method prescribed by the Governance Commission for the Government-Owned and/or Controlled Corporation (GCG). The rating is a clear indicator that the implementation of the Quality Management System, among other service enhancement services is reaping the desired result.

ISO 9001:2015 CERTIFICATION



JHMC was certified for its ISO 9001:2015- Quality Management System of JHMC's core processes covering Business Development and Events Management, Provision of Regulatory Services, Environments Management, and Land and Asset Management, on 11 December 2018 by the **AJA REGISTRARS PHILIPPINES, INC.** Previously, JHMC was certified ISO 9001: 2008- compliant from calendar years 2015 to 2018; and true to its policy to continually improve its Management System, JHMC "leveled-up" to ISO 9001:2015 within the year. This indicates that:

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- JHMC focused on top management leadership is its engagements;
- Organizational risks and opportunities are identified and are being addressed in accordance with standards;
- Systems are in place for operational efficiency; and
- Improve customer centered services which is in consonance with the passage Republic Act (R.A.) No. 11032 or "An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the Purpose Republic Act No. 9485, Otherwise Known as The Anti-Red Tape Act of 2007, and for Other Purposes".



ISO 14001:2015 CERTIFICATION

JHMC is now certified under the ISO 14001:2015 Environmental Management Systems (EMS) by AJA Registrars Inc. (AJA) on December 28, 2018. JHMC has proven its commitment to promote an effective, efficient and responsive environment management in its processes, programs and services that will enable the corporation to reduce its environmental impacts, increase its operating efficiency, and achieve its environmental goals through consistent review, evaluation, and improvement of its environmental performance.

FREEDOM OF INFORMATION



The administration of President Rodrigo R. Duterte and marked a change of President Rodrigo Roa Duterte issued Executive Order (E.O.) No. 2, series of 2016, on "Operationalizing in the Executive Branch the People's Constitutional Rights to Information and the State Policies to Full Public Disclosure and Transparency in the Public Service and Providing Guidelines Therefore." It sets the provisions under which every Filipino may have access to information.

A **Certificate of Compliance** was issued to JHMC for **being fully-compliant** with the requirements set forth by the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring,

Information, and Reporting Systems (AO 25 Task Force) through its Memorandum Circular No. 20171, Section 5 (MC No. 2017-1, Sec. 5). JHMC continued to be compliant in Calendar Year 2018.

ISSUANCE OF THE CERTIFICATE OF REGISTRATION OF THE CAMP JOHN HAY LOGO



JHMC was likewise issued its certificate of registration for the Camp John Hay logo from the Intellectual Property Office (IPO) of the Republic of the Philippines. The registration process commenced in 2017 until the certificate, valid from 08 August 2018 to 02 August 2028), was finally approved. The logo was meant to identify Camp John Hay and set it as separate and distinct destination from all the locators operating inside the John Hay Special Economic Zone (JHSEZ). The trademark can also be used by the JHMC for income-generating undertakings.

FINANCIAL PERFORMANCE

1. Calendar Year 2018 Sustained a Positive Financial result of Operations.

The Corporation's previous year's performance on financial operations perennially resulted in the negative or net-loss. Beginning Calendar Year 2012 up 2017, however, JHMC realized a positive financial result of operations or net income.

CY 2018 yielded a net income after taxes in the amount of **₱10,512,219.28** from **₱15,253,487.00** from the previous year.

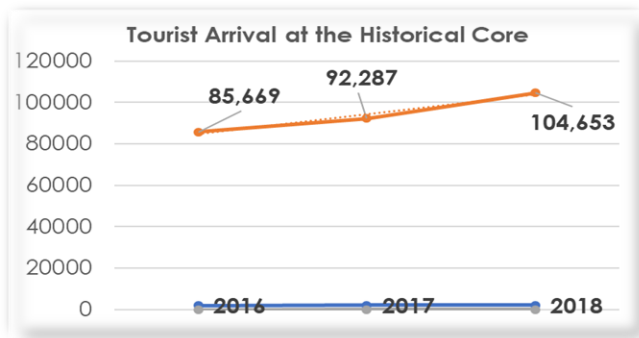
2. The decrease of CY 2018 Net Income could be attributed mainly to the increase in Personnel Services by 89% due to the implementation of the Governance Commission for GOCCs (GCG)- approved adoption of the modified salary schedule (Job Level to Salary Grade) based on Executive

Order No. 36, Series of 2017 or the “**SUSPENDING THE COMPENSATION AND POSITION CLASSIFICATION SYSTEM UNDER EXECUTIVE ORDER NO. 203 (S. 2016), PROVIDING FOR INTERIM COMPENSATION ADJUSTMENTS, AND FOR OTHER PURPOSES**”.

3. While there is a decrease in the net income in CY 2018, the impact of eight (8) years sustained realization of income is in the Corporate Retained Earnings in the Stockholders Equity. The balance of the retained after previous years losses in CY 2011 is negative **₱281,822,359.35**. The Corporation made substantial recovery of **₱ 86,438,983.48**. The balance as of 31 December 2018 is negative **₱195,383,375.87**.
4. **No Notice of Disallowance (ND)** was issued by the Commission on Audit (COA) for the calendar year 2018.

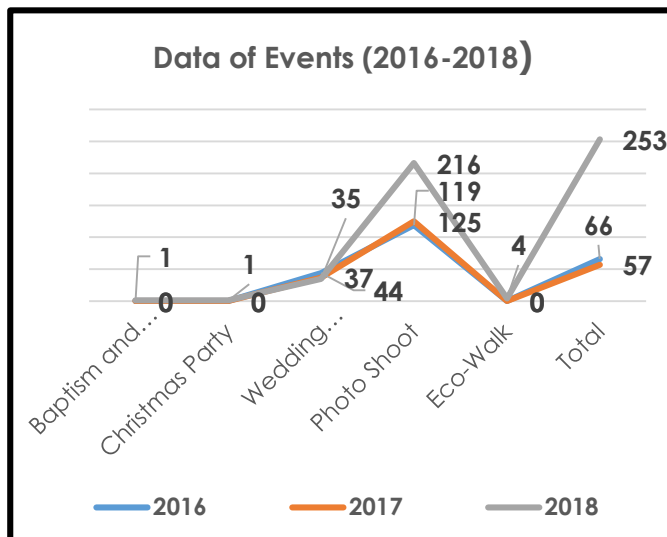
ASSET MANAGEMENT

TOURISM



Camp John Hay remains as one (1) of the most-visited tourist destination and attraction in the City of Baguio. The Historical Core administered by the JHMC recorded **104, 653** tourists/visitors, an increase of **11.82%** from **92, 287** visitors in 2017.

EVENTS AT THE CAMP



In CY 2018, the Historical Core recorded an increase in various activities and events compared with CY 2017, as follows:

- a. **Two hundred sixteen (216)** photoshoots, an increase of **42.12%** from **one hundred twenty-five (125)**;
- b. **Four (4)** eco walks, an increase of **400%** from zero;
- c. Other events such as baptism and reception and Christmas celebration

BUSINESS DEVELOPMENT INITIATIVES AND JOBS GENERATION

JHMC is still the primary catalyst for economic development and job generation in the Cordillera Region. In 2018, there were three (3) new business contracts and one (1) renewed contract. Likewise, two (2) new locators settled in the John Hay Special Economic Zone.

The generated in the John Hay Special Economic Zone (JHSEZ) in 2018 generated **6,106 jobs**, an increase of **4.52%** from **5,830** jobs reported in 2017.

The major employment contributors were from the Business Processing Outsourcing (BPO) -Convergys and Intercontinental Hotels Group (IHG). Furthermore, **ninety-three percent (93%)** of the jobs in the JHSEZ is sourced from the BLISTT- Baguio City, La Trinidad, Itogon, Sablan, Tuba, Tublay and the Cordillera.

OTHER EVENTS AT THE CAMP

In 2018, JHMC collaborated with the Department of Tourism (DOT) and other partner organizations for the promotion of Camp John Hay and other income-generating purposes.

No.	Event Title	Date Implemented	Budget (in PHP)	Remarks
1	Painting Exhibit at the Bell House by Kamano Art Group	10 April 2018 to 31 May 2018	No Cost.	Implemented.
2	Spiritual Journey at the Camp 2018	24 March to 02 April 2018	No Cost	Implemented.
3	Adopt-A-Tree Project Implementation (Component: Awarding Ceremony)	19-Oct-18	281,000.00	Implemented.
4	Forest Bathing Project- Soft Launch	29-Jun-18	40,000.00	Implemented. Collaboration with DOT.
5	Short-Term Bazaar - Sario Souvenir Shop	On-going	No cost	Implementation on-going.
6	Painting Exhibit at the Bell House by Kamano Art Group	14 July 2018 to 31 August 2018	No Cost.	Implemented.
7	Gong Festival 2018	14-Oct-18	38,400.00	Implemented. Collaboration with various IP groups.
8	115 th CJH Anniversary	19 October 2018	100,000.00	Implemented. The budget is just a portion of the expenses incurred by JHMC.
9	Forest Bathing Project- Grand Launch (Component: Awarding Ceremony)	11-Nov-18	No Cost.	Implemented. Collaboration with DOT.
10	1st International Baguio Creative Festival at the Bell House	11 November 2018 to 07 January 2019	No Cost.	Implemented. Collaboration with DOT 11-18 November 2018
11	Amihan Run	8-Dec-18	Venue.	Implemented.

12	Sunset Run	22-Dec-18	No Cost	Implemented.
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Grand Launching of the Forest Bathing Project on 11 November 2018.

LAND AND ASSET MANAGEMENT

BCDA SPECIAL PATENT APPLICATION (SPA)

In 2018, JHMC has been continued to coordinate with the BCDA on the status of the application for the approval of the Special Patent Application (SPA) over the 258.7514-hectare untitled lands of the Camp John Hay Reservation Area (CJHRA). On 19 February 2018, the Department of Environment and Natural Resources (DENR) – Land Management Bureau (LMB) (DENR-LMB), through a memorandum from the DENR Secretary, forwarded its recommendation to the Office of the President (OP) requesting for the approval of the Special Patents in favor of the BCDA.

ASSET DISPOSITION PROGRAM (ADP)

Twelve (12) consultative meetings were conducted and were attended by JHMC top management and EAMD personnel, the officials and identified concerned structure owners of Barangay Country Club Village, Upper Dagsian and Greewater Village to apprise the barangay council on the status of the program.

SUBDIVISION SURVEY FOR VARIOUS LOTS AT CAMP JOHN HAY

In 18 January 2018, the consultancy of the subdivision survey of the portion of barangays through the JHMC Project Consultant, A.C. Tiban Surveying Services completed the survey for the following lots:

- Lot 2, Psd-131102-002639/portion of Greenwater Village
- Lot 7, Psd-131102-002639/portion of Country Club Village
- Lot 13, Psd131102-002639/portion of Upper Dagsian

The subdivision/ relocation survey for generated lots in Scout Barrio was completed on 26 September 2018.

SCOUT BARRIO HOUSING PROJECT (SBHP)

As of 31 December 2018, the Scout Barrio Housing Project is 84.66% complete. 163 were identified as bonafide awardees and 138 Transfers of Certificates of Titles (TCTs) were already issued. This includes twelve (12) TCTs which were issued and released in 2018.





Ortiz, Diana T.
(16 January 2018)



Dofredo, Sixto, Heirs of
(26 January 2018)



MAGSANOC, Emilio, Heirs of
(23 March 2018)



PABLO, Alejandro Jr.
(18 June 2018)



QUINSAYAS, Inocencio, Heirs of
(1 August 2018)



DULAY, Consuelo N., Heirs of
(8 August 2018)



PIEDAD, Federico
(23 November 2018)



QUITOS, Arcadio S. Heirs of
(18 October 2018)



MACADAEG, Aurora Paula Angela
(29 August 2018)



MAMAAT, Crispina M.
(29 August 2018)

DAEP, Remedios B.
(26 September 2018)

ANOLIN, Godofredo, Heirs of & Florante Anolin
(23 November 2018)

PROJECT MANAGEMENT SERVICES

Completion of Five (5) Infrastructure Projects of Mix Asphalt at Camp John Hay

There were five (5) projects scheduled and implemented within the calendar year with the total contract amount of **PhP 14, 192,468.40**, namely:

- a. Rehabilitation of VOA Loghome No. 3
- b. Rehabilitation of VOA Loghome No. 5
- c. Rehabilitation and repair of dilapidated wooden porch, wooden railings, porch ceiling of the Bell House;
- d. Installation of fencing the PEZA-Moog leased area; and
- e. Rehabilitation and repair of dilapidated wooden porch, roof sheets, and other minor repairs





Photos of the Before Rehabilitation of Bell House Porch Flooring and Ceiling

Photos of the After the Rehabilitation of Bell House Porch Flooring and Ceiling





Photos of the Before the Installation at the MOOG-PEZA Fence



Photos of the After the Installation at the MOOG-PEZA Fence

In addition, the Project Management Division (PMD) closely provided technical support to various projects of various offices in terms of technical documents and specification, scope of works and layout plans.

FOREST AND ENVIRONMENT MANAGEMENT

JHMC continues to strictly implement and maintain the forest density and clean air and water resources in the 53% of the forested land of Baguio City in partnership with the DENR with the apprehension on illegal occupancy, excavation and tree cutting activities in the Reservation.

Enrichment Planting Program / Reforestation/ Support to the National Greening Program

JHMC has complied with Executive Order No. 26 otherwise known as the National Greening Program (NGP) of the government by planting suitable seedling (e.g. Benguet Pine, Arabica coffee, African Tulip) within the inadequately-stocked areas of Camp John Hay and even outside CJH. For this purpose, JHMC provided a total of **4,325 assorted tree seedlings**. JHMC donated 450 Benguet pine and coffee seedling to partner groups and agencies (Sangguiang Kabataan, Scout Barrio Resident and Barangay Hillside, Baguio City), conducted eight (8) enrichment and replacement planting and forest care activities, with partner groups, where 2,975 Benguet pine, Coffee and African tulips were planted.

JHMC provided **six (6)** Information and Education Campaigns (IEC) on forest and environmental awareness, conservation and protection through

Ecological Awareness Campaigns and Talks with a total of **3,622** (from 325 in 2017) **participants** from different public and private schools, government agencies and private organizations. It aims to increase the awareness and participation of not only the stakeholders of JHMC but also the surrounding communities.

Adopt-an-Estero / Creek / River / Waterbody Program

The Adopt-an-Estero program is a collaborative undertaking among the communities, private entities, local government units and the DENR. Under the program, partners and organizations “adopt” a portion of a waterway to improve its water quality through regular clean-up drives, conduct information and education campaigns in surrounding communities, and mobilize the citizenry in helping clean up the waterway. JHMC continually participated in the program. For 2018, a total of **1.441 tons of solid wastes** were collected from the clean-up conducted at the Loakan Creek.



JHMC orientation of volunteers and participants at the Barangay Loakan Liwanag Hall.



Ambient Air Quality in the JHSEZ

Camp John Hay maintains to be within the “Good” category (readings from 0-50 ug/cubic meter PM 10) in the Air Quality Index with an average reading of 28 ug/cubic meter Particulate Matter 10 (PM 10), as validated by the DENR, Environment Management Bureau (EMB)-CAR.

Monitoring Period	Particulate Matter 10, $\mu\text{g}/\text{m}^3$		Air Quality Index
	Mile Hi Center	Baguio Ayala Land Technohub	
1 st Quarter	22	25	“GOOD”
2 nd Quarter	32	33	
3 rd Quarter	24	5	
4 th Quarter	18	1	
Average PM 10 for CY 2018 = 20 $\mu\text{g}/\text{m}^3$			“GOOD”

Solid Waste Management

JHMC initiated the Waste Analysis and Characterization Study (WACS) during the year covering JHMC Offices and JHSEZ. This is a milestone towards the bigger goal for long term Solid Waste Management Plan in the JHSEZ. Two (2) trainings for JHMC personnel and the locators; and actual WACS were conducted to this effect with the assistance of the EMB-CAR and DOST following the ASTM standards.

Hazardous Waste Management

For the year 2018, the EMB-accredited service provider of JHMC hauled and transported the hazardous wastes of all JHSEZ locators based on the joint inspection conducted by the JHMC- EMD and EMB. It is to ensure that all hazardous wastes taken out from JHSEZ locators have proper permits from the EMB a hazardous waste transporter and treatment facility. **1.4 tons** of waste electronics, busted lamps and lead acid batteries were properly disposed from the JHSEZ.

Sanitation Cutting Activities as a measure to ensure public safety, control of forest pest and diseases infestation within the pine forest of Camp John Hay.

JHMC initiated tree cutting operations to eliminated sixty-one (61) dead, infested and/or trees posing imminent danger to lives and properties within the JHSEZ, covered by two (2) tree-cutting permits. These were implemented by the JHMC.

On the other hand, 122 dead, infested and/or posing danger to lives and properties were implemented by permittees in the John Hay Reservation Area (JHRA).

All tasks pertinent to this have been witnessed and supervised by an Inspectorate Team comprised of representatives from JHMC, DENR – CAR, CENRO Baguio, DENR-WWRRC, LGU, Indigenous Peoples.

Establishment and Maintenance of Fireline at Camp John Hay

Through the initiative of the Environment Management Division (EMD), **13,080** square meters of the CJH and the Historical were cleared and maintained as fire line to ensure protection in cases of forest fires. This is a risk management strategy being implemented by the JHMC. The areas covered established/ maintained in 2018 includes the History Trail, Secret Garden and Yellow Trail.

REGULATORY SERVICES

Special Economic Zone Administration Department/One-Stop-Action Center/Customs Clearance Area

JHMC is consistent with its processing time for the issuance of regulatory permits for renewals to an average of fifteen (15) minutes, and for new applications to an average of three (3) days.

There were **94 Permits- to-Operate (PTO)** issued within the year.



A total of **45,405 inspections** were conducted and properly documented at the Customs Clearance Area (CCA) for the ingress and egress of all goods and articles in the JHSEZ.

JHMC-Office of the Building Official/ Project Management Division

The JHMC-OBO ensures compliance of all locators with the National Building Code and the Comprehensive Fire Code of the Philippines. There were **twenty-five (25)** building permits, **eleven (11)** scaffolding permits, **twenty-eight (28)** Permits-to-Bring-In (PBI) for barangay projects funded by the City Government and other agencies were processed, evaluated and issued,

and **57** annual mechanical **and 38** electrical permits issued during the year. Meanwhile, **60** house repair permits were issued by the PMD to the JHRA.

Environment Management Services

Sixty- Nine (69) Certificate of Environmental Compliance (CEC) were approved and issued. Applications processed were inspected or audited to ensure that the locators/ business enterprises satisfactorily complied with environment and sanitation standards prior to its approval.

LEGAL/ RISK MANAGEMENT

Camp John Hay Development Corporation Legal Cases

JHMC, led by Legal Department plays an active role in providing legal support and services not only within JHMC but also to the Bases Conversion Development Authority (BCDA), as the legal battle with its developer Camp John Hay Development Corporation (CJHDevco) continues and ancestral land claims had been exploited by unscrupulous individuals to encroach on BCDA property within the John Hay Reservation Area (JHRA).

LEGAL SERVICES

The JHMC LD is committed to providing quality legal services such as Case Management, Contract Drafting/Review and Legal Opinion.

Case Management

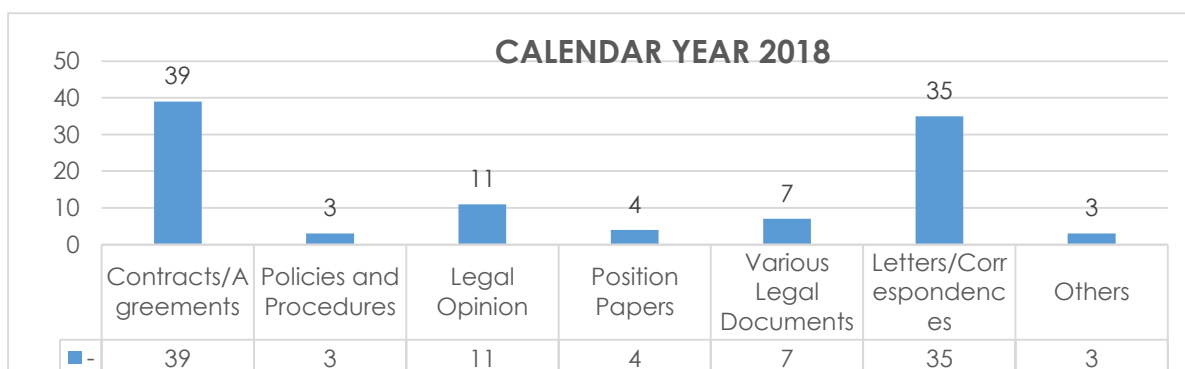
The JHMC- LD continues to take an active role in developing new solutions to legal constraints through case management. Monthly Case Updates and Quarterly Monitoring Reports on the status of pending cases are regularly submitted to the JHMC Board of Directors through the President and CEO.

The table below provides a summary of the total number of cases pending and filed by/against JHMC/BCDA since 2017:

Nature of Case	Pending as of Dec. 2017	Cases filed in 2018	Terminated / Dismissed	Pending as of Dec. 2018
Labor Case	10	0	1	9
Civil Case	18	0		18
Criminal Case	8	0	1	7
COA Case	7	0		7
TOTAL	43	0	2	41

Contract Drafting/Review

The LD provides various legal services to Departments/Divisions within the JHMC such as contract drafting/review, legal opinion or advice, drafting of position papers, drafting or review of position papers, pleadings, policies/procedures, and letter/correspondences. Below is a summary of these legal services for 2018 as illustrated in tables below:



CORPORATE SOCIAL RESPONSIBILITY (CSR) PROJECTS

The JHMC, in its commitment to improve the welfare of the community and promote healthy business environment, undertook various Corporate Social Responsibility (CSR) projects in 2018 focusing on health, education, security and safety, promoting social welfare, environmental sustainability, health development and disaster relief assistance.

BRIGADA ESKWELA

JHMC support the annual "Brigada Eskwela" of the Department of Education (DepEd) in Baguio City since 2013 in recognition of the importance of education to every Filipino.

From 28 May to 01 June 2018, JHMC expanded its horizon and participated in the conduct of *Brigada Eskwela* in five (5) far-flung schools in the Province of Benguet namely: a). Tapsan Elementary School, b). Pongayan Barrio School, c). Ambongdolan Elementary School, d). Talete Elementary School and e). Saguitlang Elementary School. JHMC employees, together with its service and security providers and other support groups, assisted in repair, maintenance, and repainting jobs works of the beneficiary-schools of **ten (10)** schools.



ASSISTANCE TO THE TYPHOON OMPONG RELIEF OPERATION

2018 saw the devastation caused by the typhoon in the Cordillera Region. The JHMC, with the locators and business enterprises in the JHSEZ, participated in the relief operation by providing assorted clothes, assorted medicines and food. The beneficiaries include the most affected barangays in the John Hay Reservation Area- Camp 7, Loakan Proper, Loakan-Liwanag, Lucnab and Happy Hollow.

KALUSUGAN PROJECT

JHMC, as good corporate citizen, collaborated with the Baguio City Health Department and Barangay Scout Barrio health workers and implemented the project on 13 October 2018. The medical check-ups and advice were provided during the activity. Vitamins, medicines and other medical supplies

that were provided by the JHMC. Vaccination and baby screening were likewise provided. **163 patients/ beneficiaries** were treated during the one-day event.

Two (2) outreach programs were likewise implemented in 2018 with **790 beneficiaries**.

GENDER AND DEVELOPMENT (GAD) PROGRAM

National Women's Month Celebration

JHMC joined in the celebration of the National Women's Months on 23 March 2018 with the theme "We Make Change Work for Women". There were 223 participants coming from various organizations such as Saint Louis University, University of the Cordilleras, Benguet State University, JHMC employees, JHSEZ locators and barangays near Camp John Hay

Breast and Prostate Cancer Awareness Activity for JHMC Employees, Locators and Barangays

About two hundred (200) guests, speakers, employees, locators and barangays joined forces for the Breast/ Prostate Cancer Awareness last 23 October 2018. It was a day of finding wellness, activity, walk and talk for the participants who had their fair share of insights regarding the ailment that has plagued women and men all over the world.



HUMAN RESOURCE DEVELOPMENT

JHMC considers its personnel as its most important resource and recognizes that the success of the organization rests in the hands of the workforce. To this end, JHMC developed its Competency Model in CY 2017, and as part of its commitment to professionalize the organization and develop its human resource, **49.17%** of the gaps identified in 2017 were addressed in 2018 through attendance to external and internal trainings, seminars, conferences, fora and other human resource interventions.

Health and Wellness Program, and Teambuilding Activity

JHMC held its Health and Wellness Program, and Teambuilding Activity to improve organization's efficiency and effectiveness, promote interaction and understanding of roles, and productivity among the employees.





Teambuilding Activity

ADMINISTRATIVE AND FINANCE SERVICES

The Administrative Services and Finance Departments continue to provide efficient and effective support processes from various requirements of JHMC's delivery of services. In 2018, General Services Division undertook the disposition of two (2) Unserviceable Motor Vehicles with a total sale of **₱327,200.00** realized gain.

The Information and Communication Technology (ICT) Division managed the implement five (5) projects to further enhance the operational efficiency of JHMC. The projects include the roll-out and implementation of the Helpdesk Information System (HIS), Human Resource Information System (HRIS) – Intranet Module, Google G-Suite, Autodesk Architecture, Engineering and Construction Collection Software and Network Security. These aim to strengthen information technology and infrastructure of JHMC's processes and meet various internal and external customer requirements.

LINKAGING RELATIONS ACTIVITIES

Philippine Investment Promotions Plan (PIPP)

JHMC is one of the Investment Promotion Agencies (IPAs) and a member of the Philippine Investment Promotion Plan (PIPP) organized by the Board of Investments (BOI), an attached agency of Department of Trade and Industry (DTI). The PIPP is a support system to other organization and serves as the avenue to discuss ideas among other IPAs efficient and effective investment schemes.



Further, it also conducts investment relations' activities (out- bound) missions to assist its members in coordination with DTI, Department of Tourism, Department of Foreign Affairs (DFA), among others.

Signing of the Memorandum of Understanding (MOU) Between JHMC and the Baguio City Futures Lab



JHMC and the Baguio Futures Lab signed an MOU on 23 October 2018. It is no doubt that the growing population and the economic developments in the City of Baguio affects the environment. To address collaborate the environmental issues in Camp John Hay, JHMC tapped

the expertise of various educational institutions to bring about researches and propose development programs and projects that would address various needs in Camp John Hay. Two (2) research proposals were received in 2018.

CLOSING STATEMENT

In 2018, the JHMC Board of Directors, Management and employees worked hand-in hand with genuine commitment, dedication and focus to accomplish all the tasks outlined in this report. The milestones accomplished form part of the regulatory functions, advances JHMC's vision, and steps to ensure financial viability in the years to come.

I extend my gratitude to the all relevant-interested parties, both from government and non-government organizations, who have supported and assisted JHMC for the past year. More importantly, the BCDA for approving our plans, activities and programs, providing budget and the much-needed assistance in order to properly administer Camp John Hay. Likewise, allow me to thank the Members of the JHMC Board of Directors, and the committed JHMC employees who strived hard in order to achieve these remarkable accomplishments.

Finally, I thank the Lord Almighty, His providence that together, we are building a purposeful future.

ALLAN RAZON GARCIA

President and Chief Executive Officer
John Hay Management Corporation

